20. FORTEC® Sponsorship & Policies





During Christmas time we give kids a Christmas. If we are having one, we want others to have one too. We support these guys.







The Jeep® and The Military are brothers in arms. As Jeep® people we believe in the heritage and respect that the Jeep® has cultivated since WWII. The service members hold a special place in our hearts, our hope is that they continue to receive the help and respect they deserve.

Contact: www.woundedwarriorproject.org



New York 2013: Andreas with Captain Watson at a fund raiser.



Andreas' home office. Support & dedication for a good cause.



Between work - supporting this organization makes your coffee taste just a bit better.



Creating awareness for a good cause.



Who We Support!

FORTEC® has been supporting Captain Watson and his organization for over 6 years. Contrary to Public opinion, true Jeep® Enthusiast take care of the trails they use, pick up litter they find and act responsibly. When we visit a place with our Jeeps® we like to leave it better than we found it. No matter if we picked up some trash or helped someone in need. One can be helpful as a Jeeper - not just on the trail. Andreas and his son Alex helped stranded motorists in and around Atlanta that got stuck in the ice storm in 2014. Unfortunately, Jeeps® are not very useful in the ocean, but at least we can help organizations such as Sea Shepherd financially. The organization is dedicated to preserve our oceans, for our and our children's sake. Extinction is forever!

Contact: www.seashepherd.org



We are SEMA members and you'll find us at the SEMA convention in Las Vegas every year. This organization helps our industry to flourish on every level. See you at the Hofbraeuhaus, LV in November. Please consider to support this organization.

Contact: www.sema.org



The International Campaign for Tibet is a non-profit advocacy group working to promote democratic freedom for Tibetans, ensure their human rights, and protect Tibetan culture and the environment.

Contact: www.savetibet.org



Toys For Tots does a world of good. They are helping children have Christmas and hope year 'round while spreading the good word of love. We are proud to be involved in their goal to bring joy to every child around the world.

Contact: www.toysfortots.org



Business Hours

Orders placed by 2:00 PM Eastern Time for items "in stock" will ship the same day. Our Sales Department is open from:

9:00 AM - 6:00 PM (EST) Monday - Friday

10:00 AM - 4:00 PM (EST) Saturday

How to Order

You can contact us by phone at 1-866-579-5337, U.S. Mail, 24 Hour Fax 1-877-257-3992 or on the web at www.FORTEC4x4.com. Should you use an Order Form, please refer to the below shipping chart. Should you have questions about oversized or heavy items, or any other form of non-standard shipping, please contact us at info@FORTEC4x4.com or use our Live Support.

International Orders

We can fluently communicate in English, Spanish and German. Orders shipped to Canadian provinces of AB, BC, MB, NB, NB, NS, ON, PE, QC and SK will be assessed an additional \$15.00 per order plus additional fees for large or heavy items. For any other Canadian provinces or all other international customers, please contact us at info@FORTEC4x4.com or use our Live On-Line Chat & Live Support. International customers are responsible for duties, import taxes and custom clearance.



1-866-579-5337



ON ORDERS OVER \$99.99 Some Exclusions apply.*

FREE SHIPPING only applies to Standard Ground Shipments to an address in the contiguous 48 United States (Excluding Alaska, Hawaii, Puerto Rico and APO/FPO addresses) via USPS, UPS

FREE SHIPPING does not include Surcharges, Handling Fees or Truck Freight Items.

FREE SHIPPING Offer can NOT be combined with ANY other discount offer or promotional codes.

Excluded from FREE SHIPPING are Oversized Bumpers, Tire Carriers, Body Tubs, Hard Tops, Cargo Racks, Wheels, Tires, Full Suspension Lift Kits, Winches and Hitches that are being delivered by Truck Freight.

FREE SHIPPING does NOT apply to prior purchases or returns.

Methods of Payment

Payments can be made with all major credit cards, money order or personal check. Paypal, Western Union, credit card payments and wire transfer from international customers are accepted. Store credits expire 24 months from date of issue.

Sales Tax

Orders picked up in any of our locations are subject to sales tax. Orders shipped to a GA or FL address will be charged 7% Sales Tax. We honor State Sales Tax laws and regulations.

Out of Stock Orders

It is possible that sometimes an item is in short supply. You will be notified if an order cannot ship in a timely manner.

Damaged Shipments

All shipments should be inspected at the time of delivery. Damaged packages should be refused. If your damaged shipment was delivered by the carrier, please contact the carrier and report the damage. If your damaged shipment was delivered by Truck Freight, please contact the freight carrier at the phone number on the carrier's bill. After contacting the carrier, please call Fortec Customer Service at 1-866-579-5337 for further assistance with the damaged shipment.

Warranties

All parts are covered only by the Manufacturer's Warranties and/or Guarantees. FORTEC", Inc. can assume no responsibility for misuse of applications by the consumer. FORTEC" is not liable for any labor, incidental, or any other associated costs related to installation or use of products.

Returns

You may return your order if you are unsatisfied with your order at any time within 30 days of the date of sale. We will refund the amount paid for the product. We ask for the product not to be used, damaged, missing components or manufacturer's paperwork. Returns must be in original packaging. Our refunds do not include shipping charges. On exchange of defective products, FORTEC® will pay for shipping on the outbound replacement product only. Special orders are exempt from this policy. For proper processing of returns, please contact us at info@FORTEC4x4.com to receive a Return Goods Authorization Number (RGA). Returns may be subject to 20% restocking fee. Please write your name, order number and RGA on the package for efficient identification and processing of your return. Please note that we do not pay the shipping charges involved in returning goods. Products that were shipped to customers without shipping charges (FREE SHIPPING) are subject to shipping charges.

Shipping & Handling for all 48 Contiguous States

| A | Amount is \$ 20.00 Order Amount Freight | | | | | | | |
|----|---|-------|-----|----|-------|-------|-------|--|
| \$ | 5 | 20.00 | - | \$ | 29.99 | \$ | 9.00 | |
| \$ | 5 | 30.00 | - | \$ | 49.99 | \$1 | 12.00 | |
| \$ | 6 | 50.00 | - | \$ | 79.99 | \$1 | 15.00 | |
| \$ | 6 | 80.00 | - | \$ | 99.99 | \$2 | 20.00 | |
| \$ | 6 | 99.99 | - | up |) | FI | REE* | |
| 0 | | | 0 0 | | | 0 0 0 | | |

^{*} Some Exclusions apply.

Additional Handling Charges

| Hitches & Bumpers starting at: | \$10.00 |
|------------------------------------|---------|
| Tire Carriers & Racks starting at: | \$15.00 |
| Winches starting at: | \$20.00 |
| Suspension Lift Kits starting at: | \$25.00 |
| Wheels | \$ 5.00 |
| Tires up to 31" | \$15.00 |
| Tires 32" - 33" | \$20.00 |
| Tires 34" - 35" | \$25.00 |
| Tires 36" - up | \$30.00 |
| | |

Express Shipping

Express Shipping surcharges are valid for standard items only. Shipping charges for all heavy and oversize items are quoted separately. CALL US ...

