



2311 Honolulu Avenue, Montrose, CA 91020 Tel: 818-330-9255 Fax: 818-957-5900 info@laperlahome.com

## Return and Exchange Form

### Returns and Exchanges

If for any reason you are not satisfied with your purchase, you may return the item for a refund only on merchandise purchased through our online website and in its original condition. We will provide an exchange or refund in the original form of payment with your original or emailed receipt once the following criteria is met:

The returned item(s) must be received within 15 days of purchase

Items must be returned in its original packaging.

Items must be in its original condition.

We reserve the right to inspect the returned merchandise and decide whether the item is eligible for return.

Once we receive the returned merchandise, we will credit your account within 10 business days. Shipping charges are non-refundable.

### Convenient Returns

Returning an item is a snap. Simply complete the Return and Exchange form you received with your shipment. We recommend you insure the package and have it traceable.

Please send your returns to:

LPH  
2311 Honolulu Avenue  
Montrose, CA 91020

We'll handle your return within 10 business days of receipt. Returns will be processed to the credit card of the initial purchase. If you received the item as a gift, we will be happy to give you store credit for the price paid by the original purchaser.

***Please note that your return may not be processed if these requirements are not met. Thank you for your cooperation.***

First and Last Name: \_\_\_\_\_

RA number: \_\_\_\_\_ (Use your receipt number)

Item number: \_\_\_\_\_

Reason for return: \_\_\_\_\_

Please Circle one:                      Exchange                      Full Refund

**Please keep a copy of this document for future reference. Thank you.**