

# SCHOOLUNIFORM.HK

## Returns & Exchanges

Dear Parent / Caregiver,

Thank you for your order and we hope you are satisfied with your items. If you would like to return or exchange your item to do a different size, please make sure that the item has:

- 1) All labels and tags; and
- 2) The item has not been washed.

After, please fill out the return form, overleaf, and either return the item:

- 1) By post to our office in Lai Chi Kok; or
- 2) In person by visiting our store in Lai Chi Kok.

For postal returns, all shipping costs will be covered by the customer. We recommend SF Express and please post the items to:

Schooluniform.hk, Unit B1, 1/F, Liberal Building, 3 Wing Ming Street, Kowloon, Hong Kong

You may organise SF Express to arrange a pick-up from a residential address or goods may be dropped off at a near-by SF Express Service Point (cheaper). Exchanges will be processed in 2-3 working days and we will ship out the goods by SF Express with shipping costs paid on collection.

If you visit our store in Lai Chi Kok, we can exchange them immediately for free. Our opening times are:

- 10am - 5pm Monday to Friday
- 10am - 2pm on Saturday
- Closed on Sunday and public holidays

Best regards,  
Schooluniform.hk team

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## Return Form

**DATE:** \_\_\_\_\_

**ORDER #:** \_\_\_\_\_

**NAME:** \_\_\_\_\_

**E-MAIL:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_

OLD ITEM	CHANGE TO	REASON FOR RETURN