## † VALIANT

# TAO9970 Zen Water Feature Instructions

BEFORE USING THIS PRODUCT: PLEASE READ, UNDERSTAND AND FOLLOW THESE INSTRUCTIONS.

#### Instructions

**STEP 1:** Position the water feature onto a secure and level surface.

**STEP 2:** Locate the internal water pipe and LED cable.

This can be found inside the access panel / water reservoir at the rear side of the water feature or the bottom of the feature.

**STEP 3:** Attach the internal water pipe to the pump securely and connect the internal LED wire to the adaptor plug/ transformer provided.

**STEP 4:** Position the pump and the light cable inside the access cavity / water reservoir,

**STEP 5:** Carefully fill the feature with sufficient water taking care to ensure the pump is fully submerged.

**STEP 6:** Connect the pump and adaptor plug/transformer to a mains power outlet.

The adaptor plug/ transformer should never be submerged or stood in water. Please note it is normal for the transformer to get warm while in use. If the transformer is getting too hot to touch then there may be a fault, please turn the unit off immediately. PUMP FLOW: The pump flow can be adjusted with the regulator. The regulator is found on the back of the pump. We recommend starting with the flow regulator fully open and then

adjusting down if required.

**ELECTRICAL SAFETY:** This product is suitable for indoor use only.

Do not leave it running if unattended. Keep this product out of the reach of children and pets.

#### **Aftercare Information**

**WATER:** This product is recommended to use with clean water or distilled water. Please avoid using hardwater. Mineral build up from hard water or water from other sources can damage the pump.

Never allow the pump to run dry.

#### **CLEANING YOUR FOUNTAIN:**

- Clean and top-up the water on a regular basis.
- Always shut off the power before cleaning and maintaining the fountain or pump.

### Troubleshooting PUMPS:

- When running this feature for the first time, there may be air trapped inside the pump or tube which stops it from running. If this occurs, pull the electrical plug in and out several times.
- Check the water is covering the pump. Never run the pump when the water level is too low.
- Check the flow regulator on the pump to ensure the correct "flow" is set.
- Check to see if it is running if it is not then check for any blockage.
- If debris is caught in the intake vents of the pump, disconnect the pump from the power source and rinse the pump under clean running water.

#### LIGHTS/TRANSFORMER:

- If the lights and the pump are not working it is likely the transformer has failed. If the product is within the warranty period and misuse has not occurred a replacement part can be issued providing a proof of purchase is supplied.
- Flickering lights are caused by a build-up of algae and lime scale on the connectors between the transformer and the lights. This is not covered by the warranty. Please ensure that you keep the fountain well maintained.

 Light bulbs are not covered under the warranty.

#### LEAKS/LOSS OF WATER:

- Overfilled make sure the water reservoir is not overfilled. Remove water if necessary.
- Pump Flow Rate check the pump and reduce the flow rate if required.
- Please ensure the fountain is on a level surface to avoid water spillage.
- Top up your fountain as required if drying fast due to evaporation.

#### Specification:

Adaptor input: 220-240v AC 50Hz

Output: 12v AC 3.6W

Water feature Pump and LED 12v AC 3W

#### Disposal:

Electrical equipment and batteries should never be disposed of with general household waste. They must be separately collected for proper disposal.



The symbol on the product reminds you

of the need to dispose of the product correctly at the end of its life. Please dispose of at your local recycling centre.

#### **Warranty:**

This product is guaranteed by Accessory Outlet for a period of 1 year from the date of purchase under a Limited Warranty Agreement. During this period if there is a defect due to faulty materials or workmanship, the retailer from whom you purchased it will replace it with the same or a similar model on production of your purchase receipt or proof of purchase. This guarantee does not cover defects arising from accidental damage, misuse or wear and tear, and is available only to the original purchaser of the product. This does not affect your statutory rights.



#### **Contact:**

Valiant is a trading name of The Accessory Outlet Ltd.

The helpline is a one-to-one service available between the hours of:

Monday to Friday: 8.30am - 4.30pm

Tel: +44 (0) 1763 284181

Email: contact@simplyvaliant.co.uk
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To ensure that your call is handled quickly and efficiently, please ensure you have the model number (TAO9970) and any other relevant information regarding your product to hand at the time of your call. Please retain these instructions for future use.

