

**PLEASE PRINT AND RETURN WITH ITEM/S**

**OUR RETURNS POLICY**

- Full Price Items: You may return any full price item/s within 14 days of purchase for a store credit in the form of an e-Gift Voucher. The store credit will be to the value of your item/s excluding postage. (Full Priced items that were purchased with a discount code will be accepted)
- Sale Items: You may return any Sale item/s within 7 days of purchase for a store credit in the form of an e-Gift Voucher. The store credit will be to the value of your item/s excluding postage.
- All returns will be assessed and if they meet our conditions of return you will be issued an e-Gift Voucher that will allow you to purchase a different item or the same item in a different size.
- We don't offer refunds for change of mind or incorrect sizing.
- Customers who receive a product/s with manufacturing faults are entitled to a full refund
- Customers who received the wrong product are entitled to a full refund.
- Customers who ordered a product that is sold out are entitled to a full refund.
- Return postage is at the customer's own expense unless the item is deemed as faulty or you were sent the incorrect item.

**STEP 1: PLEASE FILL OUT YOUR INFORMATION BELOW**

Name: \_\_\_\_\_ Order/Invoice Number: \_\_\_\_\_

Mobile Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

**STEP 2: PLEASE TICK A BOX**

I would like a store credit (E-Gift Voucher)

My item is faulty, I'd like a refund

**STEP 3: PLEASE LIST ITEM/S FOR RETURN**

ITEM NAME incl. colour/print	REASON ((If item is faulty, please provide details)

**STEP 4: RETURN YOUR PACKAGE**

Enclose this completed form together with the merchandise you are returning in a securely sealed package. We recommend using a traceable service for all return items as we cannot be responsible for items lost in transit to us. Please allow up to 10 days for us to process your request upon receipt.

Please return your package to the following address:

**THE HOUSE OF FOX**  
**ATTENTION: Returns Processing**  
**154 Croudace Street**  
**New Lambton NSW 2305**