



ONLINE STORE TERMS & CONDITIONS

Exchanges & Refunds:

If you wish to exchange or refund an item you have purchased on the online store, please call us on 02 8459 6000 or email me us at parts@nbhd.com.au.

Please note that we cannot exchange or refund the following products: helmets, electrical items, undergarments or parts that have been fitted/used.

In the case of an exchange or refund we do not hold any responsibility of postage costs. We also hold no responsibility of the item(s) until it reaches our store. Make sure when returning the item(s) that all tags and original packaging are attached and the item(s) are in new condition (not fitted, used or worn). We will assess the item(s) before exchanging or refunding money.

Return address:

Northern Beaches Harley-Davidson

Attn: Online Returns

170 Harbord Road

Brookvale NSW 2100

Enquiries & Questions:

If you have any questions or enquiries, please make sure you give us either a call on 02 8459 6000 or send us an email at parts@nbhd.com.au. We hope to help you as best we can!

Ordering an incorrect part:

Please make sure that you check the fitment of the parts or accessories you are purchasing, before committing to the purchase. We have the fitment on each and every part, if you are unsure please ask us before ordering your items.

We hold the right to cancel orders if we have sold the item in store and cannot order it in from the supplier. We will send you an email, or call you with options beforehand however. All stock shown online is physically in-store.

Thank you for shopping with us!

- The Northern Beaches Harley-Davidson Team