



RETURN FORM

30-DAY RETURNS & EXCHANGES

- Returns and exchanges need to be received within 30 days of the invoice date.
- The returned items must be unworn, unwashed and in otherwise unused condition, with all original labels and tags attached
- Refunds are issued according to the original form of payment (AfterPay, credit card, PayPal, etc.)
- **Pillows, braces and all support garments worn next to the skin cannot be returned.**
- A 15% restocking fee may be applicable.

WRONG SIZE?

The fastest way to receive a different size is to simply place a new order for the new size, then return the original item to get a refund for the original order. We will process your refund as soon as we receive and inspect the original item.

RETURN INSTRUCTIONS:

Step #1: Fill out this form and indicate your reason for return. Mark all that apply.

Return Merchandise Authorization (RMA) Number: _____

Order #: _____ Name: _____ Phone #: _____

- | | | |
|---|---|---|
| <input type="checkbox"/> Too Small | <input type="checkbox"/> Manufacturing Defect | Other: _____ |
| <input type="checkbox"/> Too Large | <input type="checkbox"/> Stitching | _____ |
| <input type="checkbox"/> Wrong Product Sent | <input type="checkbox"/> Frayed Strap | _____ |
| | <input type="checkbox"/> Velcro | Size You would like to exchange it for |
| | <input type="checkbox"/> Missing Component | _____ |

Step #2: Box it up

Place product and this form into original shipping box/satchel. Completely seal box.

Step #3: Send it

It is recommended to use a secure delivery method such as courier or registered post to send the item.

Please allow 5 business days for your return to reach our facility.

All returns should be sent to the following address:

Returns & Exchanges
3/7 Weedon Road
Forrestdale
WA 6112

✉ sales@tynor.com.au ☎ [08 6290 2701](tel:0862902701)