

#### THANK YOU FOR SHOPPING WITH TYNOR AUSTRALIA

# **30-DAY RETURNS & EXCHANGES**

- Returns and exchanges need to be received within 30 days of the invoice date.
- The returned items must be unworn, unwashed and in otherwise unused condition, with all original labels and tags attached
- Refunds are issued according to the original form of payment (credit card, PayPal, etc.)
- Pillows, braces and all support garments worn next to the skin cannot be returned.
- A 15% restocking fee may be applicable.

# WRONG SIZE?

The fastest way to receive a different size is to simply place a new order for the new size, then return the original item to get a refund for the original order. We will process your refund as soon as we receive and inspect the original item.

# **RETURN INSTRUCTIONS:**

Step #1: Fill out this form and indicate your reason for return. Mark all that apply.

### Return Merchandise Authorization (RMA) Number: \_

Order #:	Name:	Phone #:
	Manufacturing Defect	Other:
Too Small	Stitching	
Too Large	Frayed Strap	
Wrong Product Sent	Velcro	
	MissingComponent	

### Step #2: Box it up

Place product and this form into original shipping box/satchel. Completely seal box.

#### Step #3: Send it

It is recommended to use a secure delivery method such as courier or registered post to send the item. Please allow 5 business days for your return to reach our facility.

All returns should be sent to the following address:

Returns & Exchanges 6 Babiana Link Piara Waters WA, 6112