



# ResMed 30 Day Money Back Guarantee

## Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Money Back Guarantee to customers who are not completely satisfied with their new ResMed product(s), purchased from a ResMed Authorised Dealer between 1 May 2020 and 31 December 2024, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer who purchases ResMed product(s) set out in the table in paragraph 3 from a ResMed Authorised Dealer is not completely satisfied, they may return the item(s) to the ResMed Authorised Dealer where they purchased the ResMed product(s), at their expense, for a full refund to the value of the original cost of the returned item(s), provided:
  - a) the customer contacted the ResMed Authorised Dealer if they experienced any issues for support and possible solutions;
  - b) all components of the ResMed product(s) is returned within 30 days of purchase;
  - c) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
  - d) the customer has provided the ResMed Authorised Dealer with proof of purchase for the returned ResMed product(s); and
  - e) the customer is a member of ResMed sleepvantage.

If the customer is not already a ResMed sleepvantage member, membership is free of charge and the customer can contact 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEST or sign up online at [www.sleepvantage.com.au/register](http://www.sleepvantage.com.au/register)

This offer is only available for change of mind if the item is returned in its original packaging, in a resellable condition.

3. The Offer:
  - a) applies only to the ResMed products set out in the table below:

Product Code	Description
	<b>ResMed devices and selected accessories</b>
39107	AirSense 11 Elite 4G
39108	AirSense 11 AutoSet 4G
37314	AirSense 10 Elite
37316	AirSense 10 AutoSet
37438	AirCurve 10 CS PaceWave 3G



37439	AirSense 10 Elite 3G
37436	AirSense 10 AutoSet 3G
37437	AirSense 10 AutoSet for Her 3G
37460	AirSense 10 Elite 4G
37457	AirSense 10 AutoSet 4G
37458	AirSense 10 AutoSet for Her 4G
37459	AirCurve 10 CS PaceWave 4G
380065	AirMini Bedside Starter Kit: AirFit F30 SML
380066	AirMini Bedside Starter Kit: AirFit F30 MED
380061	AirMini Bedside Starter Kit: AirFit F30 SML
380062	AirMini Bedside Starter Kit: AirFit F30 MED
380067	AirMini Bedside Starter Kit: AirTouch F20 SML*
380068	AirMini Bedside Starter Kit: AirTouch F20 MED*
380069	AirMini Bedside Starter Kit: AirTouch F20 LGE*
380052	AirMini Bedside Starter Kit: AirTouch F20 SML*
380053	AirMini Bedside Starter Kit: AirTouch F20 MED*
380054	AirMini Bedside Starter Kit: AirTouch F20 LGE*
380070	AirMini Bedside Starter Kit: AirFit F20 SML
380071	AirMini Bedside Starter Kit: AirFit F20 MED
380072	AirMini Bedside Starter Kit: AirFit F20 LGE
380073	AirMini Bedside Starter Kit: AirFit F20 for Her SML
380074	AirMini Bedside Starter Kit: AirFit F20 for Her MED
380015	AirMini Bedside Starter Kit: AirFit F20 SML
380016	AirMini Bedside Starter Kit: AirFit F20 MED
380017	AirMini Bedside Starter Kit: AirFit F20 LGE
380018	AirMini Bedside Starter Kit: AirFit F20 for Her SML
380019	AirMini Bedside Starter Kit: AirFit F20 for Her MED
380078	AirMini Bedside Starter Kit: AirFit N30
380075	AirMini Bedside Starter Kit: AirTouch N20 for Her SML
380076	AirMini Bedside Starter Kit: AirTouch N20 MED
380077	AirMini Bedside Starter Kit: AirTouch N20 LGE
380020	AirMini Bedside Starter Kit: AirFit N20 for Her SML
380021	AirMini Bedside Starter Kit: AirFit N20 MED
380022	AirMini Bedside Starter Kit: AirFit N20 LGE
380055	AirMini Bedside Starter Kit: AirFit N20 Classic SML
380056	AirMini Bedside Starter Kit: AirFit N20 Classic MED
380057	AirMini Bedside Starter Kit: AirFit N20 Classic LGE
380023	AirMini Bedside Starter Kit: AirFit P10
380060	AirFit P10 Travel Starter Kit
380081	AirFit N30 Travel Starter Kit
380059	AirMini F20 Freedom Kit
380058	AirMini N20 Freedom Kit
38140	AirMini (device only)
38825	F20/F30 AirMini Setup Pack
38823	N20 AirMini Setup Pack
38010	F30 AirMini Setup Pack



38011	F20 AirMini Setup Pack
38843	F20/F30 Connector for AirMini
38844	N20 Connector for AirMini
38822	AirMini Tubing
	<b>AirFit Masks</b>
38824	AirFit P10 AirMini Mask Pack
63875	AirFit P30i: Standard
63876	AirFit P30i: Small
62904	AirFit P10
62914	AirFit P10 for Her
63520	AirFit N20 for Her: Small
63521	AirFit N20: Medium
63522	AirFit N20: Large
63723	AirFit N20 Classic: Small
63724	AirFit N20 Classic: Medium
63725	AirFit N20 Classic: Large
63858	AirFit N30i: Standard
63859	AirFit N30i: Small
63825	AirFit N30i: Standard (Available while stocks last)
63826	AirFit N30i: Small (Available while stocks last)
38878	AirFit N30 for AirMini Mask Pack
64206	AirFit N30
63336	AirFit F30i: S/SML
63337	AirFit F30i: S/STD
63338	AirFit F30i: M/STD
63339	AirFit F30i: W/STD
63340	AirFit F30i: M/LGE
64126	AirFit F30: Small
64127	AirFit F30: Medium
63430	AirFit F20: Small
63431	AirFit F20: Medium
63432	AirFit F20: Large
63433	AirFit F20 for Her: Small
63434	AirFit F20 for Her: Medium

\* If the customer purchases the AirMini Bedside AirTouch F20/N20 Starter Kit, and is not satisfied with the AirTouch UltraSoft™ memory foam cushion, they can convert to the AirFit InfinitySeal™ silicone cushion under the AirTouch 14-Day Cushion Replacement Guarantee Offer. See AirTouch 14-Day Cushion Replacement Guarantee Offer terms and conditions for further details.

- b) only applies to AirMini accessories when purchased with an AirMini device;
- c) is not valid with any other ResMed sleepvantage offer;
- d) excludes products that are part of ResMed Therapy Plans;
- e) is open to Australian and New Zealand residents aged 18 years or over only; and



- f) is limited to one device and one mask refund per customer within a one-year period.
- g) ResMed reserves the right to amend or cancel the terms of this offer without notice. Any valid claims submitted at the time of any cancellation will be honoured by ResMed.
- h) Except for any liability that cannot be excluded by law, ResMed (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under ResMed's's control); (b) any theft, unauthorised access or third party interference; (c) any claim for this offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by ResMed) due to any reason beyond the reasonable control of the ResMed; (d) any tax liability incurred by a claimant; or (e) use of any product.