



User Guide

aquatree®
GROW FREE

Welcome to the **Aquatree Family,**

The Aquatree has made it possible for anyone, regardless of their gardening experience, to grow their own food and take control of their health.

But it's not just about growing food. It's about changing the way we think about food and our relationship with it. We live in a world where processed and unhealthy foods have become the norm. We have become disconnected from the source of our sustenance and have forgotten the power of real, nutritious food.

The Aquatree is a game changer because it allows us to reconnect with our food. It reminds us that we have the power to nourish ourselves and our families with fresh, nutrient-dense superfoods. It empowers us to take control of our own nutrition and break free from the commercial hypnosis that has been imposed upon us.

Each of us has the potential to change the world, starting with our own kitchen. By growing our own food, we not only improve our own health, but also reduce our carbon footprint and contribute to a more sustainable future. We become part of a movement that values self-sufficiency, health, and environmental stewardship.

I invite you to join us on this journey. Embrace the new potential that the Aquatree offers. Take control of your nutrition and diet. Grow your own superfoods and proteins. Share your knowledge and experiences with others. Together, we can create a ripple effect of positive change that extends far beyond our own homes.

Let's snap out of the commercial hypnosis and embrace a new way of thinking about food. Let's show the world that each of us has the power to make a difference. Let's change the world, one Aquatree at a time.



God Bless,
Kevin **Higgins**

LET'S GET
STARTED GROWING!

Important Safety

WARNINGS






-  **WARNING:** Operating electrical devices near water can be dangerous.
-  **WARNING:** Do not look directly into Grow Lights.
-  **WARNING:** Nutrients are not meant for drinking
-  **WARNING:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities.
-  **WARNING:** Do not place or submerge adapter, controller, cord, plug, or Grow Light in water or other liquid to clean it.



Table of Contents

Quick Start Grow Guide	3
Assembly Instructions	8
Seed Washing	10
System Maintenance	14
Helpful Tips	15
Handling Hygiene	15
Food Safety	16
Commercial/Personal Use	23
Safety	24
Return Policy	25
Warranty	26

Register your Aquatree
within **30 days** to begin
your warranty period



aquatree®
GROW FREE

H A R V E S T S C H E D U L E

SEED TYPE	HARVEST DAYS	GROW LIGHT HOURS	NUTRIENTS	RESUABLE MICRO LID	GROWFOAM®
PROTEINS	2-4	NONE	NONE	1/4 CUP	NO
GRASSES	7-9	8-10	NONE	1/4 CUP	NO
MICROGREENS	5-9	8-10	SOME	1 TBSP	NO
LEAFY GREENS	> 30	12	YES	NO	1-3 SEEDS
HERBS	> 30	12	YES	NO	1-3 SEEDS





Please reference the safety section of the user guide before consuming any produce grown in the Aquatree



Proteins

- Add 1/4 cup of protein seeds to the Reusable Micro Lid
- Rinse seeds in sink using the Micro Lid



NOTE

Due to the precision manufacturing for the Micro Lid holes, there is an initial break-in period where the water may drain slowly during the first couple of uses.

- Place the Micro Lid into the Irrigation Tray
- Fill the Tank to the ledge with water
- Plug in the Pump
- Fully insert two Dams into the Micro Lid slot



NOTE

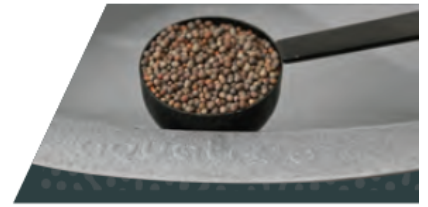
If the Micro Lid starts to float, press it down until it fills with water

- Remove one Dam after 2-3 hours
- Allow protein seeds to sprout
- For Mung (your starter protein), harvest after 48 hours
- Rinse before you eat or store refrigerated up to 7 days





Microgreens



- Add 1 TBSP of microgreen seeds into Reusable Micro Lid
- Rinse seeds in sink using the Micro Lid



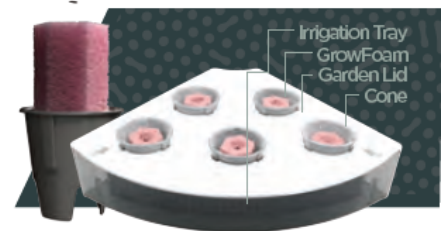
Due to the precision manufacturing for the Micro Lid holes, there is an initial break-in period where the water may drain slowly during the first couple of uses.

- Evenly distribute seeds in the Micro Lid
- Insert Micro Lid into Irrigation Tray
- Add water & nutrients into Tank and plug in the Pump
- Allow microgreen seeds to sprout
- Adjust Microgreen Grow Light to 3" above Trays
- Turn on Microgreen Grow Lights for 8-10 hours each day after you start seeing green leaves
- For Intro Kit microgreens, harvest after 7-9 days
- Use knife to cut off roots from the bottom of your Micro Lid
- Pull fresh microgreens from the Micro Lid
- Rinse before you eat or store refrigerated up to 7 days



Leafy Greens + Herbs

- Place 1-3 seeds into each Growfoam®
- Place Growfoam into a Cone
- Place Cone into Garden Lid and rotate into the lower position
- Place Garden Lid onto Irrigation Tray
- Add water & nutrients into Tank and plug in the Pump
- Maintain water level frequently and nutrient dosing every 7-10 days
- After 18 days and roots are established, raise Cone by lifting and twisting
- For most leafy greens, harvest between 30-45 days
- If desired, leave roots and Growfoam in the Aquatree to allow 2nd harvest
- Store harvested lettuce in the refrigerator with the Growfoam and roots attached to maintain freshness and nutrition
- Rinse leaves before you eat





AquaSeed™
PROTEIN + ENERGY



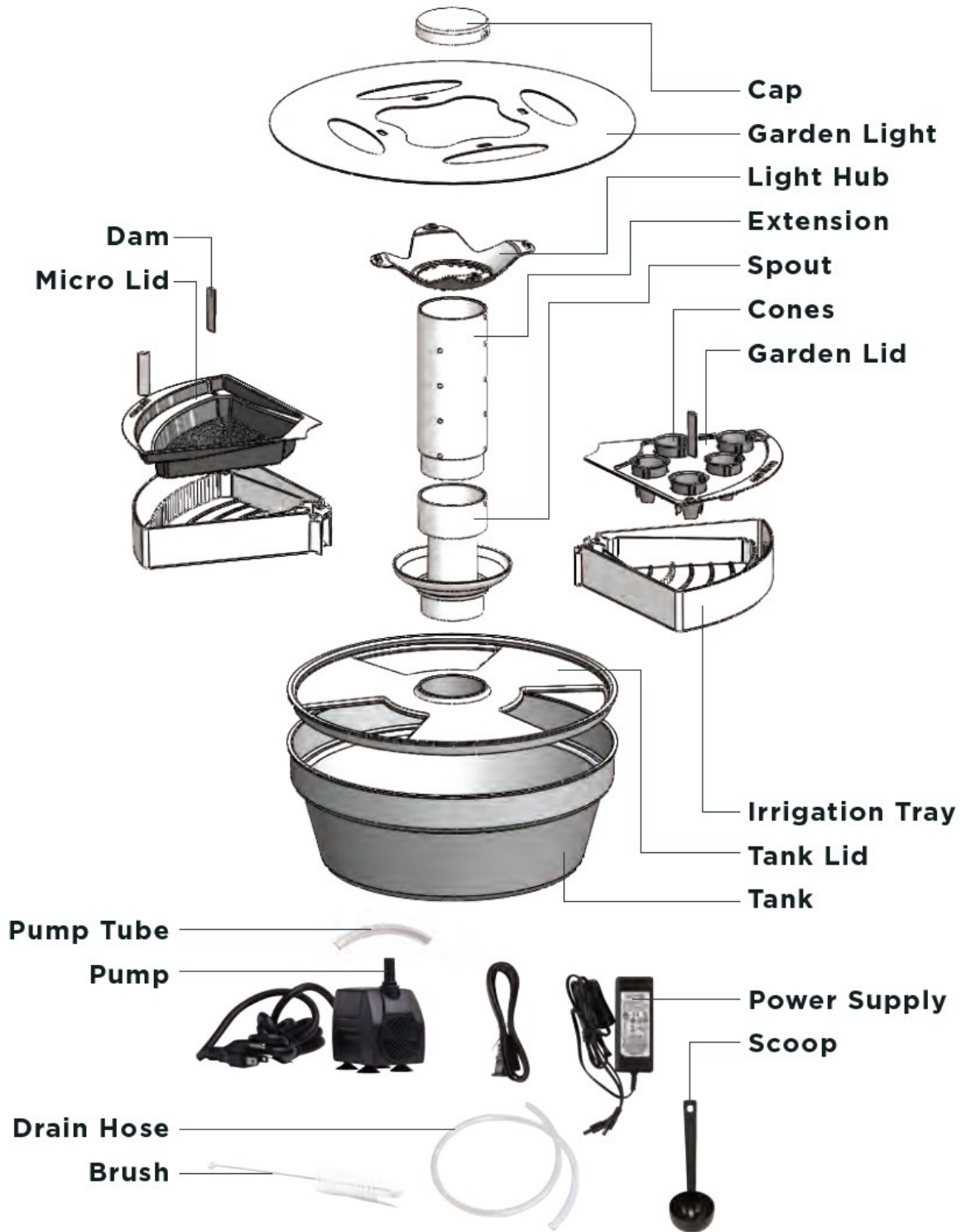
RETRAIN™



Check out our Retrain Page on the website to see how athletes can benefit and increase performance using the Aquatree



Assembly
Parts



*2nd Level and Microgreen Light are not included in this diagram



Assembly Instructions

Wash all Aquatree parts with warm water before assembly

Register your Aquatree within **30 days** to begin your warranty period



- 1 Connect the spout* (including the pump tube) onto the tank lid.



The connection is not round. Rotate the spout as you insert it into the lid until the two fit easily together, then twist to lock. *If you have an ATL2, there is one Spout with the Pump Tube and one without.



- 2 Place the pump into the tank with the pump outlet near the center of the tank.



DO NOT press down onto the pump yet, the pump needs to freely move during the next step.
Make sure to turn the pump filter fully counter clockwise.

- 3 Pull the Pump cord through one of the Tank Lid holes.

- 4 While holding the pump in one hand and the Lid/Spout assembly in your other hand, connect the pump outlet to the pump tube and place the Lid onto the Tank



Make sure the Pump Tube is not kinked



- 5 Once the Tank Lid assembly is seated onto the Tank, put your hand through the Tank Lid hole and press down on the Pump to engage the suction cup feet.

- 6 With the Grow Light's pigtail connection angled downward towards the Light Hub, insert and twist connect Light Hub to the LED side of the Grow Light.



WARNING

Do not place excessive strain on the Grow Light's pigtail connection.



- 7 If you have the **ATL2**, repeat this step for the additional Grow Light.

- 8 **ATL1:** Skip to Step 11.

- 9 **ATL2:** Place the assembled Microgreen Light onto the first Spout, resting the Light Hub notches on the two pegs at the top of the Spout.

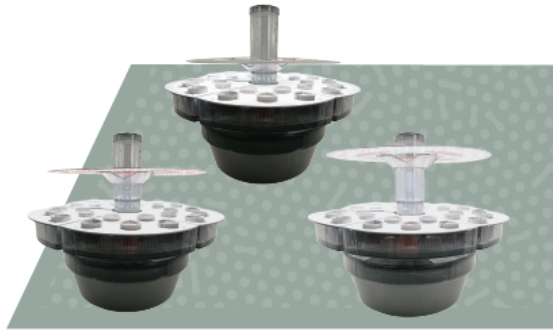
- 10 **ATL2:** Insert the second Spout into the first Spout, this will secure the Light Hub into place.

- 11 Insert Extension Assembly onto Spout



Assembly Instructions CONTINUED

- 12** Remove the Cap from the Extension
- The Straw should already be in the Extension
 - Extension provides multiple positions to set Grow Lights. Keep the Grow Lights about 2-3 inches above your crop growth



- 13** Slide the Garden Grow Light assembly onto the Extension and place the Grow Light at the desired height by rotating the Light Hub allowing the notches to rest on the Extension's pegs.

- 14** Re-attach the Cap to the Extension and twist into place.



TIP

Failure to lock the Cap into place may result in an unintended water fountain effect that will leave you and the surrounding area soaked when the pump is turned on!

- 15** Fill the Tank to the fill line with fresh water (around 2 gallons).

- 16** Connect the Irrigation Trays to the Spouts by slightly angling the Tray upward, then lowering the tray until level. The Irrigation Tray "hooks" onto the Spout and must be lifted upward at an angle to be removed.



NOTE

Each spout can hold 5 Trays.



TIP

You do not have to connect all 5 Trays, however, due to the vertical nature of the Aquatree, each level needs at least two Trays, ensuring the Trays are opposite one another in order to help distribute the weight.



- 17** Place a Garden Lid or Reusable Micro Lid onto each Tray depending on your crop selection

- 18** Connect the Grow Light(s) to the Power Supply.



NOTE

The Power Supply includes a switch to more easily turn the lights on and off.



WARNING

Do not look directly into the Grow Lights or turn on until installed correctly.

- 19** Plug in the Power Supply and Pump.



TIP

The Grow Lights are not necessary in the early stages of growth (i.e. propagation and seedling stages), however, the lights highlight unique features of the Aquatree that we love to watch!

Use a timer outlet to automatically control your Grow Light time each day.



Seed Washing

A thorough and heavy rinse with fresh water is adequate to remove dust and contamination from most seeds (especially smaller seeds like broccoli and radish seed). However, if you want a more thorough cleaning, use the following process:

- 1 Place 2 pints of water into a jar or bowl
- 2 Add both:
 - 2/3 cup of 3% H₂O₂ (Hydrogen Peroxide)
 - 2 tbsp of White or Apple Cider Vinegar
- 3 Add seeds to the solution and stir well
- 4 Let the seeds sit in the solution for 15 minutes
- 5 Over the sink, pour the solution and seeds into the Micro Lid to strain the seeds
- 6 Rinse the seeds thoroughly with fresh cold water for 30 seconds, continuing to use the Micro Lid as a strainer.



NOTE

Due to the precision manufacturing for the Micro Lid holes, there is an initial break-in period where the water may drain slowly during the first couple of uses.

- 7 Repeat this process until all of the seeds you intend to use have been washed
- 8 See Quick Start Growing Guide for instructions on growing



**WELCOME
TO THE**

Ultimate **Growing Experience**

**NO SOIL+
NO GMO**



- **Grow Your Own Proteins**
- **Super Dense Lettuce**
- **Nutrient Perfect Microgreens**



Optimal Growing Environment

- Level, sturdy and water-tolerant surface indoors
- Near 120-volt electrical outlet protected by GFCI
- Ambient temperature between 60 and 75 F (16-24 C)
- Away from the reach of toddlers and pets
- Away from direct sources of heat



Dishwasher Safe

After washing, dry all components thoroughly – standing water breeds bacteria growth.

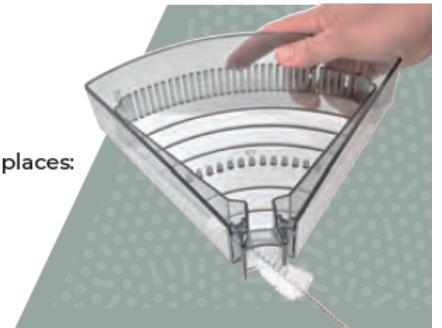


System Maintenance

- Clean system after every harvest
 - All non-electrical components are dishwasher safe
 - Do not put Pump or Grow Light into dishwasher
 - Manual cleaning
 - Use dish soap
 - Use bristle brush provided to clean the hard to reach places: Trays, Spout, Straw, and Extension
 - Rinse thoroughly when complete
 - Set out to dry



For all How To Videos, use this QR Code.



- Regularly clean the pump filter by removing the screen/filter plate
- Use a small flat head screwdriver or your fingernail to pry off one side of the filter first.



NOTE

The filter is adjustable and can restrict flow.
 Make sure to install the filter in the full open position.
 Turn counter clockwise



- The inside of the pump should be routinely cleaned as well.
 (Recommend once/month)
 - Set up your Aquatree as you would for planting, however without the Garden or Micro Lids
 - Fill the tank with water.
 - Add 1 cup of 3% H₂O₂ (Hydrogen peroxide) or 1/4 cup of white vinegar or 1 tbsp of dish soap.
 - Run pump for 15 minutes
 - Disassemble AquaTree and rinse all parts thoroughly.



- If a component breaks under normal wear and tear, please reach out to see if your Aquatree is still under warranty by emailing us at Info@aquatreegarden.com

When Not In Use

Remove all water from the system and keep components dry – standing water breeds bacteria growth. Clean each component per the maintenance instructions



Helpful Tips

- When growing crops that require light, adjust the light ring about 2-3 inches above the crop for optimum exposure.
- Minimize noise by keeping the water level in the tank just below the base of the lower spout
- Prevent or reduce foaming by adding a few drops of cooking oil to the tank
- Use a chalk marker to write the crop name and sowing date on the front of your trays
- Check out the Quick Start guide to begin growing your starter seed packs
- Replace the water in your tank simply by:
 - 1 Connecting your 3-Foot Drain Hose to the top of your spout and aiming the hose into a bucket or sink. Turn on the Pump to empty your Tank; or
 - 2 Placing your 3-Foot Drain Hose into the Tank and siphoning the water into a bucket or sink.



Handling Hygiene

When handling germinated protein beans, sprouts, microgreens, leafy greens and herbs, here are a few things to consider:

- 1 Consume only fresh crops that have just been harvested and washed or are washed after being refrigerated.
- 2 Do not consume crops that are limp, slimy, moldy or have a bad odor.
- 3 Keep refrigerated at 40°F or below.
- 4 Store in clean containers.
- 5 Wash hands properly with hot running water before touching crops.
- 6 Wash crops with cool running water directly before eating.
- 7 For maximum nutrition, enjoy within 7 days from Harvest when refrigerated.
- 8 Keep in mind that there is no way to ensure that the crops are entirely bacteria-free, and various regulatory agencies advise that older adults, pregnant individuals, infants or immunocompromised individuals should not consume raw crops. Instead, they should cook them prior to consumption, heating food to 145°F for at least 15 seconds in order to kill any harmful bacteria that might be lurking.

Food Safety

Growing germinated protein beans, sprouts, microgreens, leafy greens and herbs carries inherent risks related to contamination, which can arise from various local or environmental sources. For instance, contamination can occur if a home grower handles seeds with contaminated hands or fails to clean the Irrigation Trays, Lids, Pods, or Tank properly. Additionally, mold can stem from seed contamination, but it might also be caused by environmental factors, such as mold spores in the air settling on the crop during growth.

It's important to understand that there are numerous variants of pathogens like E. coli, and not all of them are equally dangerous. The risk associated with consuming contaminated produce depends on the dose received. Many of the foods we consume contain trace pathogens, but our immune response can usually handle them. It's only when the pathogen dose is substantial enough to overwhelm the common immune response that it becomes a significant health concern.

While our seed supplier takes the precaution of testing our seeds for pathogens, it's crucial to recognize that this testing cannot provide an absolute guarantee of safety due to the diverse contamination sources mentioned above.

To enhance safety during sprouting, we recommend changing water frequently and utilizing Aquatabs to treat the water. Moreover, conducting a final post-harvest rinse with water treated with H₂O₂ (hydrogen peroxide) can provide an additional layer of protection against potential contaminants. These measures, combined with our efforts to ensure clean and uncontaminated seeds, aim to minimize risks and deliver safer produce for consumption.

6 TIPS FOR SAFE GROWING

Safe and clean germinated protein beans, sprouts, microgreens, leafy greens and herbs free of harmful bacteria are easy in the Aquatree. Simply follow these six rules:

- 1 Seeds:** Buy AquaSeeds which have extensive test records by lot and store them in a cool, dry location.
- 2 Environment:** Keep the Aquatree surroundings clean. See details below.
- 3 Personal:** Wash your hands before working with the Aquatree or produce.
- 4 System:** Keep your system clean!
- 5 Handling:** Handle Produce with Care
- 6 Animals:** Keep animals away from your Aquatree.

Control Your Environment

The environment in which your produce grows is the key to your success. Consider the following areas:

1 Water

Use a clean, regularly tested, and verified water source. As your municipality provides potable water for drinking, your tap water is a great source for your Aquatree.



TIP

If you have well water, make sure to filter the water and consider adding a purifying tablet to the water to kill any bacteria. AquaTabs can be found on the Aquatree marketplace.



NOTE

Do not let your Aquatree sit with standing water. Mold can begin growing after only 48 hours. It is best to leave the pump on all the time or use a timer to have the pump run for 15 minutes every hour to make sure water is not idle.



2 Temperature

While plants grow better at certain temperatures, you need to remember that the same is true with certain pathogens. Bacteria grow and reproduce the fastest between 70° to 125° F. For this reason, we recommend growing at 60-75°F when possible. Not only will this reduce the risk of Salmonella, E. coli, Listeria, and Staphylococcus, but it will also significantly increase crop shelf life.



Control Your Environment CONTINUED

3 Crop Selection

Deciding what to grow in your Aquatree does not end at what you are interested in growing. Crop compatibility is a vital consideration for your health and safety. If you are growing one crop type, things will be very easy for you.



EXAMPLE

Protein bean seeds grow best without Grow Lights. Therefore, growing both protein beans and microgreens which do require Grow Lights gets complicated. An easy solution is to grow the proteins on one level and the microgreens on another.



4 Maintenance

While maintaining a healthy growing environment is easy to do with the Aquatree, some general maintenance is required. The following principles are a good checklist to follow wherever possible:

- Strictly follow all hygiene and safety guidance.
- Use only Aquatree endorsed seed and follow planting instructions found on the Grow Master page of the Aquatree website. Seeds from alternate sources may not be safe. Overseeding and overcrowding can impede water flow and cause stagnation and rot. Additionally, restricted ventilation promotes fungal diseases, molds and blight.
- Harvest and/or prune regularly. Keep mature plants cut back and well-spaced so that air can circulate well.
- Remove and discard all diseased plant material and biodegradable materials as soon as problems are spotted.
- Clean all tools and hands immediately after handling infected plant material to ensure that you are not spreading disease around the garden.
- Be conscious of plant contact and consider opportunities for cross contamination.
- Do not introduce materials and substances into the Aquatree that are not expressly recommended by Aquatree.

Control Your Environment CONTINUED

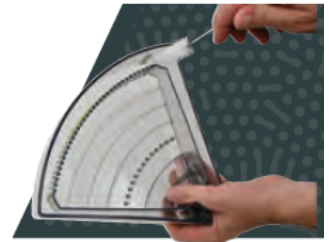
5 Cleaning the Aquatree

It is recommended that the Aquatree system is cleaned regularly. This means that your Aquatree should be checked every day for functionality, cleanliness, odor, overcrowding, and overgrowth.



NOTE

How frequently to change your water is often a matter of preference and experience. We recommend that you should change out the water in the Aquatree after every harvest and more frequently when growing protein beans. If you grow protein beans with microgreens or lettuce, you should consider a water change after harvesting the proteins. Minor build up of organic material is not necessarily harmful, so you need to decide how frequently to replace water and clean the system to your comfort level.



You can run all non-electrical Aquatree parts through the dishwasher with standard dishwasher detergent if you are careful not to place any parts near heating elements that may be present in your dishwasher.

You can also hand wash parts using dish detergent and the brush provided to clean the hard-to-reach spots on your Irrigation Trays and Spouts. When necessary, you may also consider soaking parts of your Aquatree in a solution of 3% Hydrogen Peroxide or white vinegar.



TIP

You may need to poke seeds out of some places like the spout or tray. We recommend that you use the provided bristle brush.



However you choose to clean your Aquatree, be sure to thoroughly rinse all parts before starting your next crop.

6 Crop Handling

- Consume only fresh produce that has just been harvested or has been refrigerated less than 7 days.
- Do not consume produce that is limp, slimy, or moldy.
- Keep crops refrigerated at 40°F or below.
- Store crops in clean containers.
- Wash hands properly with hot running water and soap before touching produce.
- Wash all produce with cool running water directly before use.



Animal and Plant Safety


When it comes to pets, ensuring everyone's safety can be summed up in one simple rule: Paws Off!

While we take pleasure in cultivating a variety of garden favorites like tomatoes, onions, garlic, and chives, it's essential to be aware that some of these common plants can pose significant toxicity risks to our beloved pets. However, practicing care in gardening goes beyond safeguarding our pets. Our furry companions can inadvertently introduce health hazards to the garden by transferring bacteria, viruses, and dangerous pathogens and toxins. Simple actions like a cat playfully chewing on plants, a small lizard exploring your crops, or an animal using your garden as a convenient spot to relieve itself can lead to potential exposures.

The best advice for gardening with pets is to keep them excluded from the Aquatree garden area.

A person wearing a bright yellow jacket is seen from the back, carrying a child on their back. The child is wearing a patterned shirt. In the background, a large, white bear is visible, looking towards the camera. The scene is set outdoors with a blurred background.

GrowFree™
FROM TOXINS

A person wearing a green and yellow backpack is seen from the back, standing in a forest. They are looking out at a mountain range in the distance. The scene is bathed in soft, golden light, suggesting a sunrise or sunset. The person is holding a small, woven basket in their hands.

"Empowering individuals to cultivate fresh, healthy produce in the comfort of their own home, our hydroponic lettuce growing system represents the intersection of innovation and sustainability, enabling our customers to embrace a healthier, more environmentally-conscious lifestyle. With our product, anyone can become a farmer and experience the joy and satisfaction of growing their own food. We believe that by providing easy access to fresh, nutritious greens, we can help transform the way people eat and live."

nquantree[®]
GROW FREE

Commercial Produce of Sprouts

Those who are producing crops for sale must comply with the regulations stated in the Food Safety Modernization Act (FSMA). There are four additional requirements that are specific to growing sprouts.

- Implementation of preventive measures to control microorganisms on seeds.
- Regular testing of irrigation water used for growing sprouts to ensure its safety.
- Rigorous testing of all sprout production areas (including growing, harvesting, packing, and holding) for the presence of *Listeria monocytogenes*.
- If any test yields a positive result, immediate corrective actions must be taken to prevent contaminated sprouts from being released for sale.

For those seeking guidance and support in meeting these regulations, educational trainings are available to assist commercial producers in cultivating produce safely.

Furthermore, it is imperative for producers to consult and follow Federal, State, and local regulations, as well as industry best practices, for all aspects related to growing and selling produce cultivated using the Aquatree.

Safety and compliance are paramount in ensuring a successful and responsible venture into the world of produce sales.

Growing Safely at Home

After delving into your User Guide, we sincerely hope that you grasp the paramount importance of exercising caution while nurturing your homegrown produce, thus minimizing the risk of foodborne illnesses. We kindly urge you to remember to find a secure and pristine spot in your home for the Aquatree, away from potential contamination risks that may infiltrate your garden. And don't forget to keep your furry friends at a safe distance from those precious seeds and produce. Embrace the habit of diligently washing your hands, equipment, and containers each time you handle the seeds or produce, ensuring an extra layer of protection.

Lastly, the water you use to nurture your crops should always be fresh, potable, and frequently replenished. By adhering to these guidelines, you'll not only witness the wonders of the Aquatree but also safeguard your well-being with every luscious harvest!

**So go ahead, dive into this aquatic gardening adventure,
and remember to stay safe while relishing the joys of the Aquatree!
Happy gardening!**



Safety Warnings

- Operating electrical devices near water can be dangerous. Always unplug the Aquatree from the electrical outlet prior to cleaning or moving the device, adding or removing water, or while changing or adding new components to the system.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.
- Do not look directly into Grow Lights.
- Nutrients are not meant for drinking
- Use Aquatree only for its intended use as described in the instructions. Do not use attachments not recommended by the manufacturer. A list of approved attachments and components can be found in the Assembly Section of this User Guide.
- Never operate the Aquatree if it has a damaged cord or plug. If it is not working properly or has been dropped/damaged, contact customer service.
- Keep cord away from heated surfaces.
- Never operate with unit over-filled. Utilize water Fill Line guides as instructed.
- Never drop or insert any object into any electrical openings.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not touch moving parts or hot parts such as pumps, lights, reflective surfaces, and the like.
- Do not place or submerge adapter, controller, cord, plug, or Grow Light in water or other liquid to clean it.
- Use only approved and supplied parts and accessories. Use only Aquatree Grow Lights with this Aquatree model. Use of any other kind of accessory is not recommended. The use of non-approved accessories will also void the warranties set forth herein.
- Do not use Aquatree for anything other than its intended purposes.
- This product is intended for household, residential, and educational use only.
- If any part of the Aquatree is damaged, it must be replaced by the manufacturer or the manufacturer's approved service agent.
- Aquatree makes no representations or warranties and is not responsible for the outlet and electrical wiring into which that the device will be plugged. The user is responsible for ensuring that the outlet the Aquatree is plugged into is properly wired in accordance with all applicable standards and regulations. Aquatree expressly disclaims any liability for damages resulting from faulty, deficient, or improper electrical sources.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities.
- This product features components with potentially sharp edges. Please handle with care and exercise caution during assembly, use and maintenance.

Return Policy

This return policy and process are only for products purchased on the [AquatreeGarden.com](https://aquatreegarden.com) marketplace.

- How do I return?

- Visit our returns center at <https://aquatreegarden.com/returns>
- Enter your order number and email address to start
- Follow the instructions and select the items you want to return
- Complete within 30 days from your date of purchase

- What items are non-refundable?

The following items cannot be returned:

- Gift cards
- Seeds

PRODUCT
RETURNS
HERE



- The item I received is damaged!

If the purchased product is faulty, reach out to us at info@aquatreegarden.com within the one (1) year warranty period of the delivered date and our team will work with you to get the item replaced. You can find your Aquatree warranty information in your User Guide and [here](#).

- Can the items be exchanged?

We allow the exchange of some purchased items at our discretion. Once the exchange request is approved and the exchanged item has been received, the replaced item will be shipped to you.

- What are the refund options?

The following refund options are supported:

Refund to the original payment method

- How do I ship back the items?

Our team will supply a return label after the approval for return. All you have to do is pack the item/system and apply the label to the box.

- How soon will I get my refund?

Once your returned item is received and inspected, you will be notified via an email. You will also be informed about the approval or rejection of your refund request. If approved, the refund request will be processed within 5 - 7 working days after approval.

- My question is not addressed...

If you have any queries regarding return or refund, reach out to us at orders@aquatreegarden.com

Limited Warranty

Limited Warranty Coverage: The Aquatree, when properly installed, used, and maintained according to the product instructions, is warranted for a period of one year from the date of purchase against improper materials or workmanship used in the manufacturing of the product. Aquatree reserves the right to inspect and verify any warranty claims to determine whether such claim falls within the scope of this warranty. The sole and exclusive remedy provided by this warranty shall be repair and/or replacement of the affected product, or pieces thereof. Failure to comply with the instructions set forth herein and the terms and conditions of this warranty renders the Limited Warranty void and unenforceable. This limited warranty states the entire liability of Aquatree / Grow_Local with respect to the products described herein.

Repair or Replacement: During the Warranty Period, Aquatree will replace manufacturer defective Products or repair the portion of the Product that is defective, if applicable, at no charge to the Purchaser. If deficiencies arise in Products as described above as a result of improper Installation Services, Aquatree may provide additional Provisional Services to correct the deficiencies in the installation at no charge to the Purchaser.

Exclusions: THE LIMITED WARRANTY IS SUBJECT TO THE FOLLOWING GENERAL PROVISIONS AND LIMITATIONS. This Limited Warranty does not cover any problem that is caused by: any damage to Products resulting from abuse, misuse, modification, negligence, or accident, damage or deterioration to Products due to non-normal use, wear and tear, exposure, abnormal physical stress or abnormal environmental conditions, maintenance services, replacement or repair of Products by third parties; damage resulting from operation of Products contrary to instructions or specifications provided by Aquatree; defects or failures resulting from Purchaser's specifications or designs or otherwise caused by Purchaser or the end-user; or any Products repaired, altered or modified without prior written approval by Aquatree. Unless Aquatree is contracted to provide the Installation Services, it is not responsible for any labor costs incurred by Purchaser in connection with the installation, removal or replacement of Products covered by this Limited Warranty or for any consequential damages resulting from deficiencies in the operation of Products. Unless Aquatree provides the Installation Services, it further reserves the right to refuse to honor the above Limited Warranty for any Products altered, improperly installed or used for purposes for which the Products are not intended. In no event and under no circumstances shall Aquatree be liable to Purchaser or to any other person for any indirect, special, consequential or incidental losses or damages. This Limited Warranty does not apply to Products not marketed or sold by Aquatree.

Warranty Usage: To obtain warranty service, please email info@aquatreegarden.com. Claims must be made within 60 days of discovery of the problem. Aquatree must be given a reasonable opportunity to inspect and verify the claim. We will diagnose your problem and work with you to resolve it.

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THANK YOU!

As you embark on this exciting journey with the AquaTree, we can't help but burst with gratitude and joy! We owe this incredible launch to our amazing supporters like PDQ South, True Leaf, and Brand V, but most importantly, we are absolutely thrilled to have YOU as part of our cherished family.

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