

BALI HOME FURNISHINGS – INFORMATION SHEET

Thank you for contacting Bali Home Furnishings. We are a Perth based company and been importing homewares and furniture from Bali to Australia for the past 16 years and have imported over 150 containers in that time.

HOW IT WORKS

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FIRST

THING:

If you are requiring a driver, please contact us a week before you leave with your contact details and accommodation details so we can book you in with a driver.

One of our experienced drivers will pick you up from your villa/hotel and take care of you for the day if you have booked.

The charge for our drivers is just 300,000rp for half a day (9am -12 noon), and 500,000rp for a full day (9am - 4pm). Our vehicles are comfortable and air conditioned. This charge is for the whole car and driver, not per person as with some shopping tours.

THE BUYING PROCESS

Procedure is as follows;

- Choose your goods from the shop
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- Get an invoice or quote with the exact description and price of the goods, noting colour, size, code, and any other information the cargo will need on the invoice.
- Pay a deposit (usually 30%) to the shop if you are purchasing goods off the shop floor, or by order and get a finish date.
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 - Ask the shop to write Bali Home Furnishings AND YOUR CAPITAL CITY on the top of the invoice and the Nusa Trans phone number **+ 62 361 2788881**.

- Our freight company will pick up your goods from the shop
- Drop your invoices and the balance of your payment for the goods to:

LEGIAN

PT. NUSATRANS CARGO Jl. Teuku Umar Barat - Denpasar. (Jalan Marlboro) Bali - Indonesia (opposite Suzuki) Phone : + 62 361 2788881, OR 2106896, OR 2798894

TOHPATI

Jl. By Pass Ngurah Rai No. 66 Tohpati Denpasar --- Bali ---Indonesia, Phone : + 62 --- 361 --- 461 974, Fax : + 62 --- 361 ---461 895,

That's it, finished so you are now able to enjoy the rest of your holiday.

After hours contact:

Bali: Eka 0878 6060 7825

Manager Nopa: 0812 3832 3364

Director Gusti: 0812 3803 021

NOTE; ALL OFFICES ARE CLOSED ON SUNDAYS

EFTPOS is available.

Ask for a receipt for your money and don't forget to fill out the contact form with them so we can contact you when the goods arrive. Email address, phone number, physical address etc.

We would appreciate a phone call when you get back to let us know you have goods coming.

Freight is payable **before** your goods arrive in Australia. We will send an invoice for freight immediately your goods leave Bali. It is in your interests to pay the freight early, as storage fees are applicable within 5 working days of your goods becoming available for delivery/pickup. Larger invoices you can pay in two instalments but final invoice must be paid before arrival.

Logistics will quote on delivery when the container is unpacked and their rates are very reasonable. They can only deliver, however, on confirmation of freight payment being complete.

Charges:

The cost of freight is \$440 per cubic metre, plus GST on the goods and the freight. This is to the warehouse in your capital city. Other charges, and delivery charges to country areas are extra. Call us if you are not sure about this. We will be able to organize delivery of your goods for you, no problem. Note, the export fees listed below. Note that goods for Brisbane, Sydney and Melbourne, are done through a logistics co, and there is a storage fee if goods are not collected or delivered early.

We will offer discount for more than 10 cubic metres @ 10%

Note: these prices are subject to change as they are linked to the \$US. Please contact us to ask the rate just before you travel. Freighting with our company indicates acceptance of any changes.

There is a 10% surcharge for heavy items that require crating, or are over 70kg.

Please be aware that if something seems too cheap. It may well be "too cheap". Buy the best you can afford, especially in wooden furniture, and baths etc. Goods purchased from our shop will be replaced if damaged when shipped but not from other suppliers.

Note:

Customs will charge GST of 10% on the value of your goods. This is not negotiable as it is applied automatically when the goods enter the country.

Your freight charges will be calculated before your goods leave Bali by Nusatrans cargo.

EXPORT FEES

There are export fees on some items, such as gazebos, building materials, rattan products, volcanic stone, as they leave Indonesia. This is an Indonesian Govt tax. Please contact us for verification.

If we have items that attract an export fee, the charge is per shipment, so we will attempt to put all the items under that charge together in the one container to minimise costs. This is not always possible, however. Note if you are getting other quotes for freight, remember the following:

There are many shops in Bali offering to send goods to Australia, with a cheap cubic rate. How ever this may mean they send your goods to the port of your Capital city "as less than a container load" and you will pay extra charges at the Australian end i.e. port charges, quarantine, customs brokerage as the charges are only until the ship docks.

The quote they are giving you is only for the freight - not any of the costs involved in getting the goods into Australia. If you send goods with another cargo company I can't help you once the goods have left Bali, or once you have paid your freight at the Bali end. If unsure just ring me anytime.

FUMIGATION AND QUARANTINE

Banana leaf, water hyacinth and thatching (i.e. gazebos) rattan and bamboo products have to be specially treated with gas before they leave Bali. We do have a permit to import these, however there are extra charges involved for this treatment of \$80US per cubic metre.

Treated wooden products, that are impervious to moisture in some situations, also require this treatment. Untreated wood is fine.

Don't buy anything with untreated skin, fur, hide, whole shells or feathers without checking first if they are under AQIS restrictions. These goods may require inspection by quarantine, so any goods made from these materials may be left behind in Bali. If you manage to get them shipped they may require an inspection at the port.

BREAKAGES

All care will be taken with packing and unpacking, however we don't take responsibility for breakages that are the result of poor handling at the Bali end. We have never had a problem with this and don't expect to as we use a reputable shipping company with all the licences required. There are quite a few shipping companies in Bali that don't actually have a shipping license, and as such, could be closed down at any time. They use someone elses license for a fee.

We have insurance if the whole container is lost at sea.

CONTACT DETAILS (in Australia)

Feel free to ring anytime.

Trish Ryder Tel: 0419955174 <u>tryder@iinet.net.au</u> Bali Home Furnishings on facebook.

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SHOPPING TIPS

Think about how much space your goods will take up when you buy them. i.e. buy knockdown tables or ask if it can be made knockdown.

As we consolidate goods in the container you only pay for the space taken. So if you buy a day bed which may be $2m \times 1m \times 1.2m$ you may only be charged for $\frac{1}{2}$ a cubic metre as we can pack things under, around and on top of your goods, making maximum use of the space. More often customers are surprised at how little space they use.

Always ask for discount at the shop, but don't be offended if you don't get one. If you are buying a lot or there are several people buying at the same shop, you may get a cheaper price.

have fun!

Trish and Catherine

...dont forget...

SOURCING – LET US DO YOUR SHOPPING FOR YOU!

If you're not travelling for a while, you can leave the shopping to us! We can source whatever it is you fancy and arrange to ship it you wherever you are. A picture of what you are wanting and even the measurements make it really easy .