

Server



As a server at the Black Squirrel you will be responsible for greeting, serving and suggestive selling of all food and beverage products. While working in a team atmosphere, professionalism, organizational skills, friendly demeanor and team work are keys to the success of your employment and the company

General Description of Duties and Responsibilities:

- Provide hospitality and guest satisfaction
- Greet guests in a friendly, hospitable manner with and smile and eye contact
- Expert product knowledge of all food and beverage offerings. Appropriately suggests items to enhance the guest experience
- Knows the brands of Liquor, Beer and Wine available. Familiar with Specialty Cocktails. Able to answer guest questions about beverages and make recommendations.
- Immediately enters all food and beverage orders into the Point of Sale system.
- Participates in team food and beverage running to ensure beverages are served within 4 minutes of guest ordering, and food is served within 1 minute of being ready.
- Completes at least two check backs with guest after entrées are served
- Follow all Provincial liquor laws and Serving it Right Alcohol policies, including proper ID checking, responsible beverage service, and ensuring no one under 19 is served alcohol.
- Maintains organization, neatness and cleanliness throughout the shift; removes plates, dishes, silverware and condiments as the guests finish, keeps tables free of empty and unneeded items.
- Assists other staff in clearing and resetting tables as guests leave. Ensures tables are properly and neatly set according to standards.
- Sincerely Thanks Guests as they are leaving and invite them to return.

- Completes assigned ongoing and end of shift side work and other duties as requested by Management.
- Always preparing for the next shift, stocking, cleaning and organizing etc
- Help to promote a safe, clean environment for fellow Team Members and Guests.

Experience / Education / Certification Requirements:

- High school education or equivalent
- Prior experience in F&B operations
- Must be organized and professional
- Serving it Right BC Liquor

Essential Elements:

- Must be able to lift up to 30 lbs to waist height
- Frequent bending, turning, kneeling and stooping
- Exposure to hot and cold temperatures
- Must be able to stand for extended periods of time
- Ability to work in a face paced environment
- Ability to understand, follow instructions and the ability to concentrate
- Ability to arrive at work on time and follow weekly schedule
- Great people skills, able to communicate and work well with others
- Well groomed and follows company uniform and appearance standards
- Must be able to work, days, evenings, weekends and holidays

Job Type: Full Time and Part Time
until October (when the golf season ends)

Compensation:

- \$11.40- \$12.70 per hour + tips + 4% vacation pay
- Discounts on golf merchandise
- Discounts on food purchases
- Flexible schedules
- Free golf privileges and discounted golf privileges for family members

If you have a Drivers License Class 4 Unrestricted and will be willing to drive our 20 person shuttle, a shift per diem and extra hours will be available