

# SO-LOW ULTRA LOW FREEZERS GENERAL USE / QUESTIONS

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**Q: *Is this unit self-defrosting, and how often should I defrost?***

A: This unit is a manual defrost unit. Defrosting is recommended if ice has accumulated to a thickness of ½ inches or greater.

**Q: *What is the weight limit of the shelves?***

A: For upright style units with shelves, the weight limit is 75 Lbs. per shelf.

**Q: *How often should the front condenser be cleaned? How do I do this?***

A: The front condenser (behind the front grill) should be cleaned at least once every 90 days. This can be cleaned by a vacuum using furniture brush cleaning extensions.

**Q: *Does the battery power my freezer when power is lost?***

A: No, the battery inside the freezer only powers the alarm system, and will not keep the freezer cold during a power outage.

**Q: *How often does the battery need to be replaced?***

A: It is recommended to replace the battery at least once every 3 years.

**Q: *Should I leave my freezer operating when I am not using it?***

A: This unit is designed to operate continuously. Leaving the refrigeration system in operation, (even if not in use) may extend the life of the freezer, and reduce the chance of refrigeration issues that may occur if the freezer is not in operation for long periods of time.

**Q: *What ambient conditions is this unit designed for?***

A: This unit is designed for:

- Indoor use
- Altitude up to 2000m.
- Ambient Temperatures 15°C to 32°C ( 60°F TO 85°F )
- Recommended humidity range of 30% to 90%.

**Q: *What electrical conditions is this unit designed for?***

A: Individual unit specifications may vary. See the documentation on the back of the unit for clarification on electrical requirements.

**Q: *Does my unit require a dedicated electrical line?***

A: This unit does require a dedicated electrical line. See the documentation on the back of the unit for clarification on electrical requirements.