

# K-SWISS ULTRASHOT 3 SIX MONTH RUBBER OUTSOLE DURABILITY GUARANTEE DETAILS

Thank you for purchasing the K-Swiss Ultrashot 3 tennis shoe. We know that the outsole durability of any tennis shoe varies on the frequency of play, court surface, and style of play. The K-Swiss outsole durability guarantee applies to the rubber outsole of the Ultrashot 3 tennis shoe and is subject to the following conditions.

- This guarantee applies only to Ultrashot 3 shoes sold at retail stores within the 50 United States and the District of Columbia, or purchased through [www.kswiss.com](http://www.kswiss.com) by customers with delivery addresses within the 50 United States and the District of Columbia.
- To qualify for guarantee, you must submit a claim to K-Swiss within 180 calendar days of date of purchase (see below for deadline details). The outsole of your Ultrashot 3 shoe must have a hole in it through which the upper material of the shoe is visible. This wear must have resulted exclusively from playing tennis, paddle tennis, or pickleball.
- Exposure of different colors of rubber or the midsole does not qualify for this guarantee, unless upper material is visible through the wear hole.
- The upper and midsole of the Ultrashot 3 are not covered by the guarantee.
- The warranty does not apply if the shoe has been abused or mishandled.
- If your pair of Ultrashot 3 shoes meets the requirements for replacement as described above, please contact K-Swiss Customer Relations at <https://kswiss.com/pages/contact-us> with your name and claim information, including photo of the original proof of purchase, photo of the back of this card, and a photo of the outsole.
- After confirmation that the shoes qualifies under the guarantee, K-Swiss Customer Relations will process an order for one replacement pair of shoes at no charge to the shipping address listed on the form.
- A \$10.00 fee plus state applicable tax will be applied to cover shipping and handling costs at the time the replacement order is entered.
- K-Swiss reserves the right to ship the shoes in any color that is currently available, if the original colorway is unavailable. Limit one claim per purchaser per pair of Ultrashot 3 shoes.
- K-Swiss reserves the right to have the shoes shipped back to us for further inspection at the discretion of the Customer Relations Department, if need be.
- This is the entire warranty program and process for the Ultrashot 3 shoe. No other warranty, express or implied shall apply except as expressly stated above.

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I DECLARE THAT I AM THE PURCHASER OF THE RETURNED SHOE AND THAT THE WEAR HOLE IN THE SHOE RESULTED EXCLUSIVELY FROM PLAYING TENNIS, PADDLE TENNIS, OR PICKLEBALL.

PURCHASER SIGNATURE: \_\_\_\_\_

NUMBER OF PLAYING HOURS ON THIS PAIR OF ULTRASHOT 3: \_\_\_\_\_

PLEASE PRINT OR TYPE CLEARLY: \_\_\_\_\_

DATE AND NAME OF RETAIL STORE PURCHASED FROM: \_\_\_\_\_

NAME: \_\_\_\_\_

GENDER: \_\_\_\_\_

SHOE SIZE: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP CODE: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

