

S H O P K E E N E L A N D .

Order #: _____

Return/Exchange Form

Item(s) To Be Returned:

Quantity	SKU	Color	Size	Description	Amount

Item(s) Requesting In Exchange: Please check box if you don't want to exchange

Quantity	SKU	Color	Size	Description	Amount

Reason for Return: please check all that apply					
<u>SIZING</u>		<u>QUALITY</u>		<u>GENERAL</u>	
<input type="checkbox"/>	Too small	<input type="checkbox"/>	Didn't like material	<input type="checkbox"/>	Changed mind
<input type="checkbox"/>	Too large	<input type="checkbox"/>	Not as described	<input type="checkbox"/>	Damaged
<input type="checkbox"/>	Wrong	<input type="checkbox"/>	Overall	<input type="checkbox"/>	Value not as expected
				<input type="checkbox"/>	Other _____

For returns & exchanges, please fill out all information below:

Name: _____

Address: _____

City, State, Zip Code: _____

Phone #: _____

Email: _____

Return Instructions:

- We will gladly accept returns or exchanges within 30 days of order. **Unless a mistake was made on our end, you will be responsible for the cost of shipping the item back to our warehouse as well as original shipping cost. If a mistake was made or an item arrived damaged, email giftshop@keeneland.com for a return shipping label.*
- Only **even** exchanges can be made.
- Please allow up to 2 weeks for your return or exchange to be received and processed.
- Clearance products **cannot** be returned or exchanged.
- For questions regarding online orders, please call 859-288-4247 (M-F 9am-4pm) or email giftshop@keeneland.com.
- Fill out this form and place in your package to be shipped to the address below:

The Keeneland Shop
ATTN: Returns/Exchanges
4201 Versailles Road
Lexington, KY 40510