

WE'RE HIRING!

Senior Barista (full time)

Owens Coffee is an independent, award-winning organic and fair-trade coffee roaster based in Devon.

We operate an increasingly popular Shop and Café at our Roastery in Ivybridge called Perfect Waves Café and are looking for a person with great hospitality experience to work with us and to assist the Café Manager. You must be able to make great coffee and associated drinks, and to provide a friendly and efficient customer service.

Currently, the shop is open from Monday to Saturday, however, as part of our expansion plans, we will be opening on Sundays. This position will cover Monday to Friday initially, although flexibility is key as weekend work will be a requirement depending on business needs.

As our Senior Barista, your passion for our coffee will match your enthusiasm for customer service. Experience and a can-do attitude is what we are looking for first and foremost. If the below sounds like you, we'd love to hear from you!

As our Senior Barista, your passion for our coffee will match your enthusiasm for customer service. Experience and a can-do attitude is what we are looking for first and foremost. If the below sounds like you, we'd love to hear from you!

- Great Barista skills with a talent for latte art
- Experienced in a retail and hospitality environment.
- Experience in preparing and serving food in a busy cafe environment'
- Positive, enthusiastic people-person
- Strives towards excellence in everything you do
- Confident, friendly communication skills, encouraging our customers to return time and time again
- A great work ethic and ability to multi-task
- Proven experience in a similar role(s), managing stock and ordering
- Availability to work within opening hours (Monday to Sunday 8:30 to 4:30)
- · A well-presented, well-organised individual
- A great eye for small details and retail display
- Full, clean driving license
- Good degree of IT literacy
- Be self-motivated and task driven
- Meet the physical requirements of role (lifting, kneeling, bending and reaching)
- LOVE COFFEE!!!!



You will need:

- A warm, approachable personality with a can-do mindset.
- Minimum of two years of management experience in the hospitality industry.
- An experienced barista with knowledge of calibration, latte art and menu design.
- In-depth knowledge of the hospitality industry with a strong interest in specialty coffee.
- Proven track record of improving guest satisfaction.
- Positive attitude with a passion for customer service.
- Demonstrated success in developing and leading hospitality teams.
- Ability to thrive in a fast-paced environment with excellent communication and leadership skills.
- Consistent track record of managing finances, including sales growth, labour costs, and gross margin.
- Intermediate certificate in food safety.
- Weekend working required.

We can offer

- Starting pay dependant on experience
- Staff discount scheme
- Free on site parking
- High quality ongoing training

Start date: 16 August 2024

To apply – please email jobs@owenscoffee.com