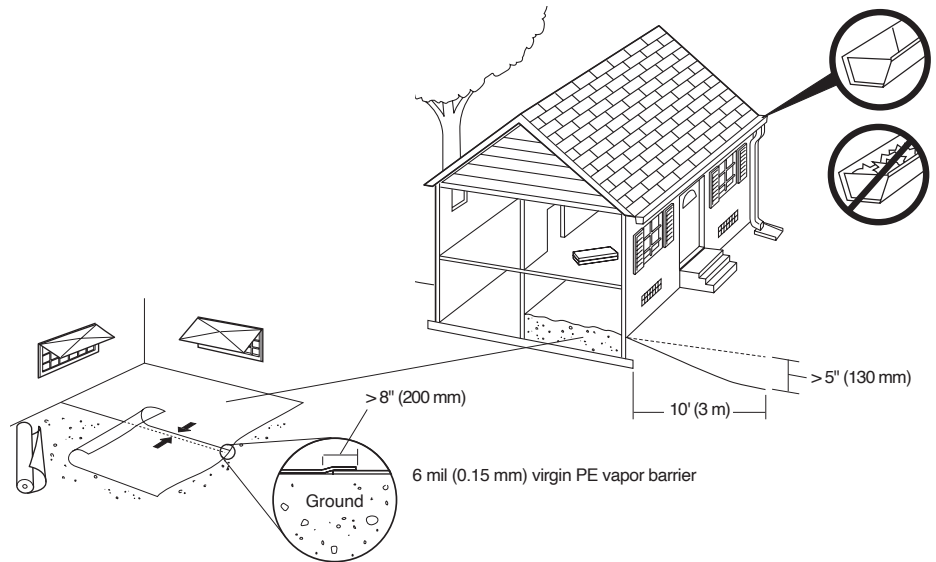


## Job Site & Requirements

Locking engineered hardwood is a durable floor covering, not intended as structural material. Locking engineered hardwood requires a clean, dry, secure subfloor that meets building codes. Locking engineered hardwood flooring can be installed above, on or below grade.

The following requirements are not intended to supersede federal, state or local building codes, but as with many other interior finish products, may require modifying existing structural components for successful installation. Owner assumes responsibility for compliance with all building codes.

All work involving water or moisture (*plumbing, masonry, painting, plastering*) must be completed prior to flooring installation. Building envelope must be complete and exterior doors and windows installed. Exterior grading and gutter downspouts should be completed and permanent HVAC systems in operation.



Precautions should be taken to protect floors from other trade work. Do not cover floors with plastic, red rosin, felt or wax paper or previously used cardboard. Instead, use a breathable material such as clean, dry, plain uncoated cardboard or craft paper; inks from printed cardboard could damage the hardwood floor. The floor should be thoroughly cleaned before covering to remove grit and debris that would damage the finish. The floor must be completely covered to eliminate uneven ambering from exposure to UV light. Remove covering immediately after other trades have finished to avoid moisture damage from condensation. Warranties do not extend to damage caused by trapped moisture.

Locking engineered hardwood flooring is suitable for use in climate controlled indoor installations only and should not be installed over any floor with a sump pump or in a room with a floor drain. Room temperature should be 60-80°F, with relative humidity between 35-55%. These environmental conditions are specified as pre-installation requirements and must be maintained for the life of the product. Additionally, any HVAC system must be in operation for a minimum of 14 days prior to performing moisture tests or installation.

Building interiors are affected by two distinct humidity seasons—Heating and Non-Heating. Care should be taken to maintain humidity levels between 35-55% year-round. As with all wood flooring, expansion and contraction will be minimized if the interior relative humidity is consistently maintained year-round. Humidification and/or dehumidification systems may be necessary to maintain your home environment to prescribed relative humidity conditions.

All heating methods create dry, low humidity conditions. Humidifiers are recommended to prevent excessive shrinkage or gapping in wood floors due to seasonal periods of low humidity. **Manufacturer warranties do not cover natural expansion and contraction that results in separation between planks, or damage caused by excessively low or high humidity. Seasonal gapping is not considered a manufacturing defect.**

During the non-heating season, proper humidity levels should be maintained by using an air conditioner or dehumidifier.

**RADIANT FLOOR HEATING** – This product can be used in combination with many types of in-floor heating. The heating system can be cast in a concrete floor or in a thin layer of filler on the surface of a concrete subfloor. It can also be installed under a wood subfloor or installed on the surface of the subfloor as an electrical matting if it meets the floor flatness requirements.

- Follow the instructions from the supplier of the floor heating system.
- Concrete subfloors must be installed and cured with no heat transfer for a minimum of 60 days.
- The heating system must be in operation for at least two weeks before installation. The system may be turned off or set to a suitable installation temperature (65 to 72°F).
- The flooring surface temperature, which is the surface of the subfloor or the heat radiating from electric heating mats, should not exceed 84°F (29°C).
- Do not use area rugs on top of engineered hardwood flooring installed over radiant heat systems. Area rugs trap heat, creating elevated temperatures capable of damaging engineered hardwood flooring.

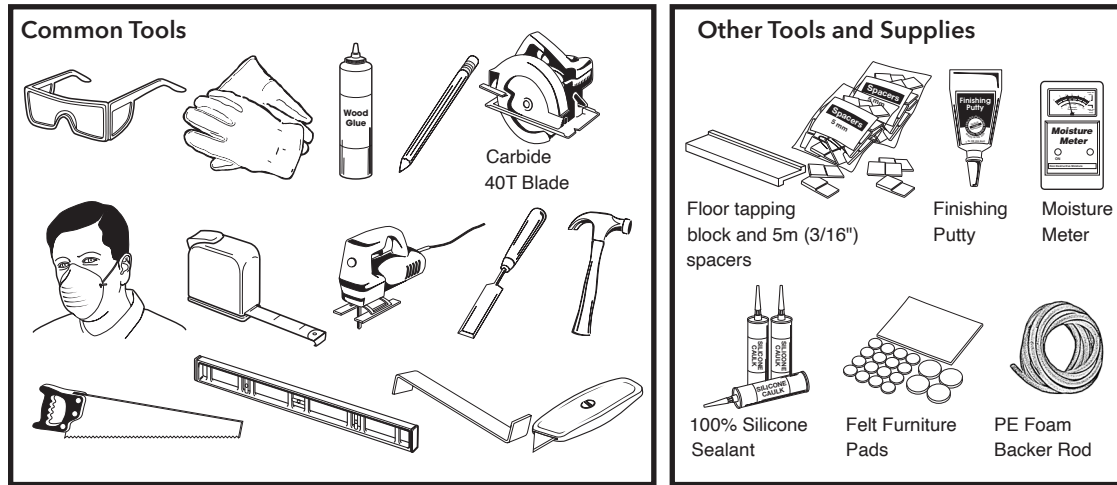
**CAUTION** – Excessive floor heating will damage flooring planks. Radiant heating systems create dry heat that lowers interior humidity levels. It may be necessary to add supplemental humidity in order to maintain recommended RH levels (35-55%) and prevent damage to the wood floor.

To reduce the risk of moisture related failures, test wooden subfloors by taking a minimum of 20 moisture content readings with a pin-type meter. Moisture readings should not exceed 12%. Concrete subfloors should be tested with in-situ probes using the most recent version of ASTM F2170. Moisture readings should not exceed 80% RH.

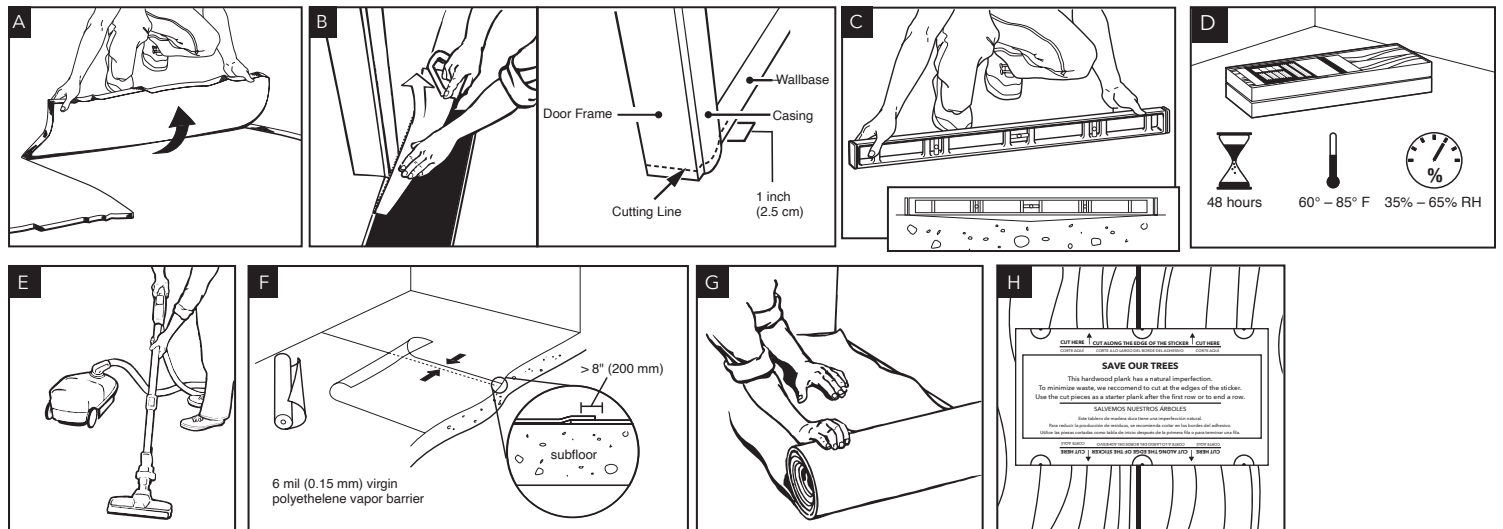
Acceptable job site conditions, including relative humidity and subfloor moisture conditions, must be maintained throughout the lifetime of the flooring.

This product is installed as a floating floor only and requires the use of T-moldings in doorways less than 32 inches (0.81m) if the installation changes direction in the doorway (regardless of doorway size) and in rooms 50 feet (15.24 m) or larger in length or width. Floor movement must not be constrained by glue, nails, screws, hardware or other fixed obstructions. This includes the base board pinching the floor. You should avoid installing cabinets or any other hardware, directly on top of the laminate. Install permanent items to your sub floor first, and then install the flooring to provide enough space for the flooring to expand and contract with temperature/moisture changes.

This product must be installed in accordance with these installation instructions.



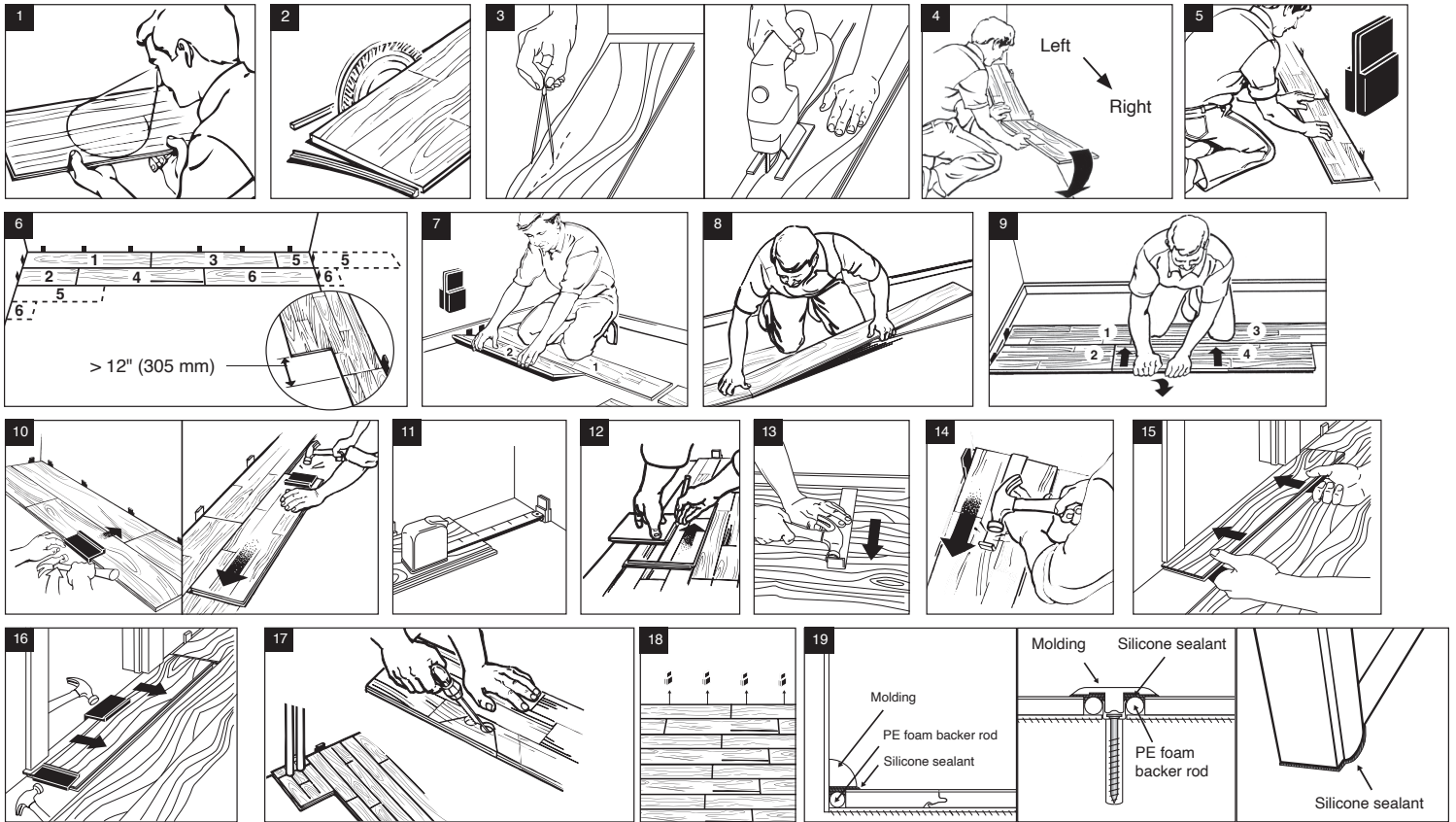
## Tools Required for Installation



## Site and Material Preparation

- Remove carpet and padding. Also remove any wood flooring installed on concrete. Do not remove products unless they are asbestos-free.
- Undercut door frame and wallbase. Slide the flooring at least 1/4" underneath the door frame and wallbase. Also leave a concealed 3/8" minimum expansion space under each.
- Vertical deflection of wood subfloors should not exceed 3/16". Secure all loose panels.
- Acclimate unopened product before installation. If there is no time for acclimation, there should be no more than a difference of 25° F and/or 20% relative humidity between the stocking/transportation environment of the flooring and the final installation environment of the flooring.
- Clean debris from subfloor before installation.

- f. For concrete subfloors, install Performance Accessories Moisture Barrier.
- g. For planks without attached underlayment, install over single layer of underlayment no more than 3.0mm thick with moisture barrier appropriate for locking engineered wood floors. For planks with attached underlayment, it is acceptable to install Performance Accessories Platinum™ underlayment prior to flooring installation if desired. Make sure to follow the Performance Accessories Platinum installation instructions, taking special care to seal all foam edges with sealing tape and repair all rips and perforations in the underlayment vapor barrier prior to flooring installation. A separate vapor barrier should not be used in conjunction with Performance Accessories Platinum underlayment.
- h. Some cartons may include a starter/cut plank with a white label on the face. These planks are a conservation measure to help reduce the waste of trees that contain natural imperfections. We recommend to cut the plank on each side of the label to create two planks for starting and finishing a row during your installation. If the label is near the end of the plank, you will only be able to cut on one side of the label. DO NOT install cut pieces less than 8" in length. For more information call 1-888-387-9881 or visit quickstep.com.



## Flooring Installation

1. Inspect each plank. Floor should be installed blending planks from several cartons to ensure good color and shade mixture throughout the installation.
2. For the first row along straight walls, remove the tongue on all long side joints and on the short side of the 1st plank only.
3. For uneven walls, trace contour on tongue-side of plank and cut.
4. Assemble the first row tongue side toward wall. Insert the end tongue into the end groove and rotate downward to assemble. Keep the planks aligned and the joints closed.
5. Align two spacers thick side to thick side = 3/8".
6. Provide a 3/8" space for expansion on all sides. First piece must be at least 8" long. Start new rows with pieces trimmed from previous row or use a starter/cut plank from step H of site and material preparation. Ensure at least a 12" end joint offset.
7. At a slight angle, insert the tongue of plank two into the groove of plank one until the plank edges meet, and then rotate down until the joints lock.
8. Join the short end of the plank first. There will be a gap on the long side joints when the plank is rotated down.
9. Raise the outside edge of the plank upward approximately 1". Maintain this angle as you push the plank in, until the plank edges meet. Rotate the plank downward until the joint locks. Repeat these steps to complete the installation. Installation Tip: Place a carton of planks across the end of the row being



installed to keep installed planks in place during installation.

10. Alternate Tap Method: Align the tongues into the grooves of the long and short sides of the planks. Install the long side first by placing a tapping block no closer than 8" from either end and tap lightly along the long side until the joint is closed tightly. Then tap the end using the tapping block into a locked position. Note: Uneven tapping or use of excessive force may damage the joint.
11. Ensure there will be a 3/8" gap (*after the joint is closed*) to the wall for expansion.
12. For the last row, align the plank to be used on top of the 2nd to last row. Using a full width plank as a spacer, trace wall contour and cut plank.
13. For the last row, install the long side tongue into the groove with the end joint aligned. Using a pull bar and hammer, work evenly along the length of the plank and lightly tap the joint closed.
14. After tapping the long side joint closed, tap the short side closed, using a tapping block or a pull bar.

## Installation Under Doorway Frames

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15. Slide plank under pre-cut door frame; ensure there is enough space for expansions and contraction.
16. Tap the long side joint closed first. Then tap the end joint closed.

## Installation Around Fixed Objects (such as Pipes)

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17. Allow 3/8" expansion space around pipes or other fixed objects.

## Finishing the Installation

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18. Remove all spacers.
19. The entire perimeter of the installation must be sealed with the WetProtect molding system in accordance with the installation instructions. For sections where the WetProtect molding system cannot be used, seal the perimeter with 100% silicone sealant, as follows. DO NOT use acrylic sealant.
  - First fill all expansion spaces with 3/8" compressible PE foam backer rod and cover with silicone sealant.
  - Prior to installing the moldings, apply silicone sealant to the portion of the molding or transition that will contact directly with flooring surface.
  - Install moldings and immediately wipe away any excess silicone sealant.
  - Apply silicone at connections to doorframes or any other fixed objects.
  - Place molding slightly above the floor, allowing enough space for the silicone sealant to connect the molding to the floor. Do not install the molding too tight to the floor.

## Care and Cleaning

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Place felt floor protectors under legs of moveable furniture. Chair casters should be rubber – not plastic or metal. Place walk-off mats at entrances. Dust mop as primary cleaning method. Occasionally wet mop with water only, using a well wrung-out mop; DO NOT pour liquid directly on floor or use an excessively wet mop that will puddle or leave moisture standing on the floor. If needed, use a solution of 1 cup of vinegar per gallon of water OR 1/3 cup ammonia per gallon of water. DO NOT use detergents, abrasive cleaners, soaps, waxes or polishes. A residential steam mop may be used provided the steam is applied to a microfiber pad and not applied directly to the floor. Make sure to set the temperature of the steam mop to the appropriate setting for hardwood floors, or to the lowest setting. Steam mop in the length direction of the planks only. Use correct hard surface vacuum tools. DO NOT use rotating beater bars, floor scrubbers, jet mops or similar products. Wipe up spills immediately. DO NOT allow topical moisture to remain on the floor longer than the time specified in the product warranty.

Engineered hardwood reacts to sunlight. Hardwood contains certain types of acids in its cellular structure. With exposure to sunlight these acids begin to amber. The color change is referred to as patina. The hardwood will reach its own natural warmth and patina level and stop ambering. The amount of patina is directly related to the species, amount of acids and the level of sunlight. The entire floor will reach the same patina level over time. This is often noticed after a rug is removed and the floor is noticeably different in color underneath. If you remove the rug and expose the entire floor to the same amount of light, it will even out over time and become uniform in color.

## WARNING: Wood Dust

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- Cutting, sanding or machining wood products produces wood dust. While wood products are not hazardous under the OSHA Hazard Communication Standard (29 CFR 1910.1200), the International Agency for Research on Cancer (IARC) and the state of California have classified wood dust as a human carcinogen.
- Airborne wood dust can cause respiratory, skin and eye irritation. Power tools should be equipped with a dust collector. Use an appropriate NIOSH-designated dust mask. Avoid dust contact with skin and eyes.
- In case of irritation flush eyes with water. If needed seek medical attention. If dermatitis occurs, seek medical attention.



- PROPOSITION 65 WARNING: This product contains chemicals known to the state of California to cause cancer.
- The products in this carton DO NOT contain asbestos or crystalline silica.
- DO NOT MECHANICALLY CHIP OR PULVERIZE EXISTING RESILIENT FLOORING, BACKING, LINING FELT, ASPHALTIC "CUTBACK" ADHESIVES OR OTHER ADHESIVES. Refer to [www.rfci.com](http://www.rfci.com) for Recommended Work Practices for Removal of Resilient Floor Covering.
- DO NOT sand existing resilient tile, sheet flooring, backing or felt linings. These products may contain asbestos fibers that are not readily identifiable. Inhalation of asbestos dust can cause asbestosis or other serious bodily harm. Check with local, state and federal laws for handling hazardous material before attempting the removal of these floors.

#### IMPORTANT HEALTH NOTICE FOR MINNESOTA RESIDENTS ONLY:

THESE BUILDING MATERIALS EMIT FORMALDEHYDE. EYE, NOSE, AND THROAT IRRITATION, HEADACHE, NAUSEA AND A VARIETY OF ASTHMA-LIKE SYMPTOMS, INCLUDING SHORTNESS OF BREATH, HAVE BEEN REPORTED AS A RESULT OF FORMALDEHYDE EXPOSURE. ELDERLY PERSONS AND YOUNG CHILDREN, AS WELL AS ANYONE WITH A HISTORY OF ASTHMA, ALLERGIES, OR LUNG PROBLEMS, MAY BE AT GREATER RISK. RESEARCH IS CONTINUING ON THE POSSIBLE LONG-TERM EFFECTS OF EXPOSURE TO FORMALDEHYDE. REDUCED VENTILATION MAY ALLOW FORMALDEHYDE AND OTHER CONTAMINANTS TO ACCUMULATE IN THE INDOOR AIR. HIGH INDOOR TEMPERATURES AND HUMIDITY RAISE FORMALDEHYDE LEVELS. WHEN A HOME IS TO BE LOCATED IN AREAS SUBJECT TO EXTREME SUMMER TEMPERATURES, AN AIR-CONDITIONING SYSTEM CAN BE USED TO CONTROL INDOOR TEMPERATURE LEVELS. OTHER MEANS OF CONTROLLED MECHANICAL VENTILATION CAN BE USED TO REDUCE LEVELS OF FORMALDEHYDE AND OTHER INDOOR AIR CONTAMINANTS. IF YOU HAVE ANY QUESTIONS REGARDING THE HEALTH EFFECTS OF FORMALDEHYDE, CONSULT YOUR DOCTOR OR CALL LOCAL HEALTH DEPARTMENT.

## Warranty Conditions

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The owner/installer assumes all responsibility for final inspection of product quality. Examine flooring for color, finish and style prior to installation. If material is unacceptable, contact the seller immediately. Wood is a natural product and contains characteristics such as variations in color, tone and graining. Flooring is manufactured in accordance with industry standards, which allows manufacturing and natural deficiency tolerances up to 5% of the total installation. Installer should work from minimum of three cartons at the same time to ensure good color and shade blend. The installer must use reasonable selectivity and hold out or cut off piece with deficiencies. DO NOT install undesirable pieces. Flooring warranties DO NOT cover materials with visible defects once they are installed. Installation is acceptance of product quality.

It is the responsibility of the installer and owner to ensure that jobsite, environmental, subfloor and subsurface conditions involved meet or exceed all requirements as outlined in installation instructions prior to installation. Manufacturer declines all responsibility for product performance or installation failure due to subfloor, substrate or environmental deficiencies or jobsite conditions.

For detailed product specifications, please contact Technical Services at 888-387-9881.

For service under this warranty please notify your retailer in writing. Be sure to describe the specific problem and to include a copy of your invoice. Your retailer will take appropriate action, including notifying QuickStep, if necessary.

Quick-Step® Flooring is manufactured and distributed by

Unilin North America  
550 Cloniger Drive  
Thomasville, NC 27360