

# RETURN NOTE

Unhappy with your purchase? You have 30 days to return the goods.  
Do you want to exchange? Just send the items back and place a new order.  
To make the return succeed, we need the following information from you:

Ordernumber ..... Date D/M/J .....

Name .....

Phone .....

Mail .....

Productname	Size	Color	Product Price
.....	.....	.....	€ .....
.....	.....	.....	€ .....
.....	.....	.....	€ .....

Want to order something else?  
With the code **YOUSHIPFREE**  
you will get free shipping on  
your next order.\*

\*except surfboards and only valid  
in Benelux & Germany.

I would like to get my money back because:

- The product I received didn't match my expectations of the product.
- Another reason

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Your money will be refunded within two weeks after receiving your return.

Terms & Conditions of our return policy:

- The product of return has to be unused and has to be packed in the way you have received it.
- Productlabels need to be attached on the products.
- Any return has to be equipped with this return note.
- In case of a warranty, first send an e-mail to [shop@natural-high.nl](mailto:shop@natural-high.nl) that includes ordernumber + a clear picture of the defect.
- When returning a product, shippingcosts are for the customer.
- In case of warranty the shipping is on our bill.