

ODE & RAE

RETURNS

We hope you're satisfied with your Ode & Rae swimwear, but in the unlikely event you're not, you can **return or exchange** any item provided all of the following conditions are met:

1. the item is new and unused;
2. the hygiene seal, tags and original packaging remain intact; and
3. you return the item within 14 days of receipt.

Please see our full returns policy online here: <https://odeandrae.com/pages/returns-policy>

Please fill in the below information and return your items to:

Ode & Rae Ltd – RETURNS
Unit C, Western Avenue
Matrix Park
Chorley
Lancashire
PR7 7NB
United Kingdom

RETURN REASON CODES:

| | | | |
|----------|-------------------------|----------|--------------------------------------|
| 1 | Too big | 5 | Wrong item sent (correct on invoice) |
| 2 | Too small | 6 | Item faulty |
| 3 | Quality not as expected | 7 | Arrived too late |
| 4 | Doesn't suit me | 8 | Other – please specify |

Name: _____

Email address: _____

Order Date: _____

Order number: _____

Please note: you can find this information in your order confirmation/dispatch notice sent to your associated email address

ITEMS RETURNED:

| ITEM (e.g. "Chelsea top") | Colour | QTY | Reason code | Exchange /Refund? | Exchange Items Required | Value |
|------------------------------|--------|-----|----------------|----------------------|-------------------------|-------|
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