



Home Idol Care Warranty Form

Please fill in the followings for production improvement, anti-fraud, protection, and quality control purposes. Let's work for a better quality, service, and future together.

Please note that the warranty of the following brands are provided by their manufacturers. Please contact them directly:

- **Delta Faucets:** 1-800-345-3358
- **Sakura Range Hoods:** 1-800-475-5473
- **Insinkerator's Badger Garburators:** 1-800-558-5700
- **Panasonic Ventilation Fan:** 1-800-561-5505
- **Broan Ventilation Fan:** 1-800-558-1711
- **Elgin Floors:** 1-604-447-1755

PERSONAL INFORMATION			
First Name		Last Name	
Phone Number		Email	
Address		Points	
INSTALLATION INFORMATION			
What is your profession?	Homeowner <input type="checkbox"/> Licensed Contractor <input type="checkbox"/> Non-licensed contractor <input type="checkbox"/>		
Do you have a city permit for your project?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Did you follow the building code during the installation?	Yes <input type="checkbox"/> No <input type="checkbox"/>
PRODUCT INFORMATION			
Product Name		Product Brand	
Order/Delivery Date		Purchase Location	Vancouver <input type="checkbox"/> Richmond <input type="checkbox"/> Online <input type="checkbox"/>
Description of the type of damage, or the reason for return/exchange			

Make a copy of the sales receipt showing you as the original purchaser. Present this form, pictures, and a copy of your receipt to our store worker. We will then submit all the documentation for a review. You will be contacted with the results of the investigation within 30 days.

Customer Signature	Date	Manager Signature	Date
--------------------	------	-------------------	------

Solution	Approved for the Exchange/Return <input type="checkbox"/>	Declined Due to Customer's False Installation <input type="checkbox"/>
-----------------	---	--