



Troubleshooting Wireless Controlled units

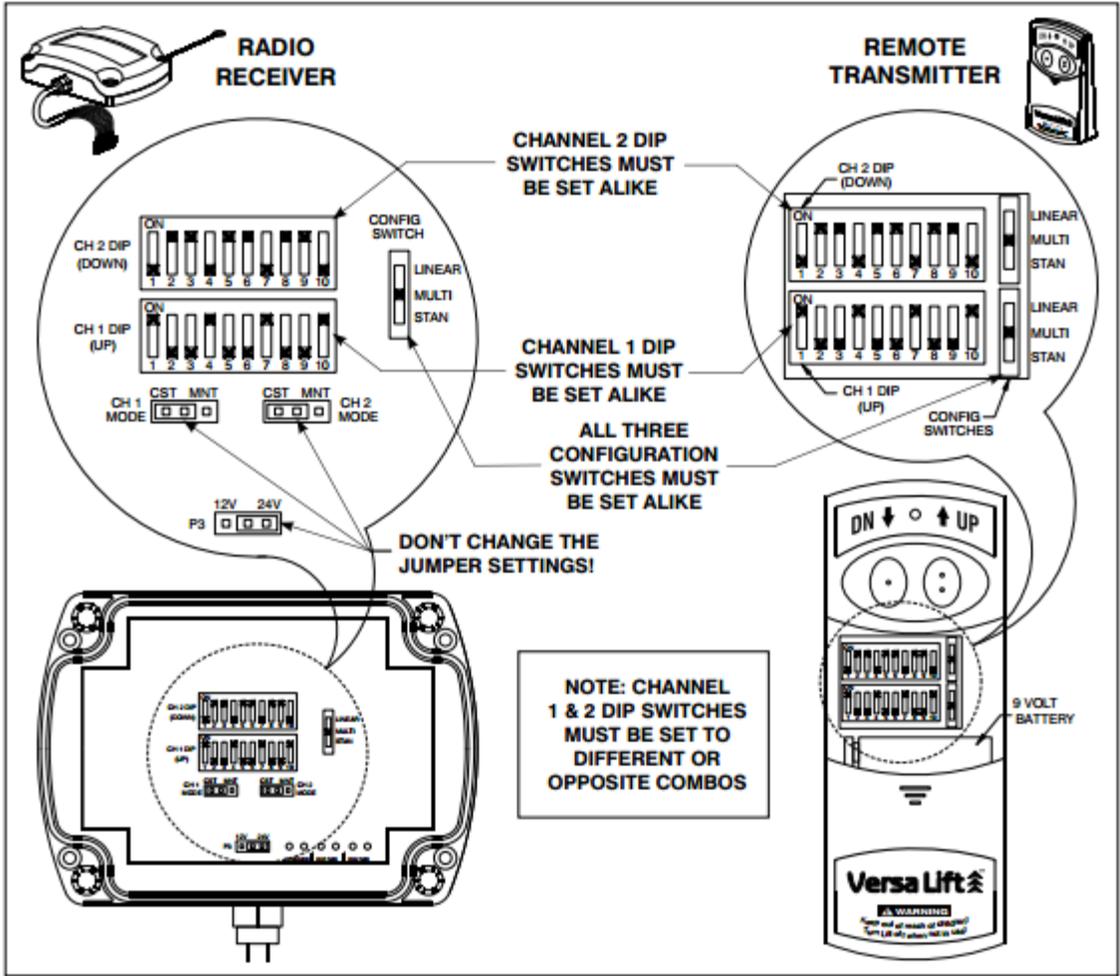
The Versalift Wireless Controlled unit is by far the most popular model we have sold over the years. As technology has advanced however, so have issues with the Wireless Units. The following guide will assist you in trouble shooting these issues.

1. Replace the battery in the hand controller. It doesn't matter if the unit has been sitting on a shelf for the last 6 months never used, battery life is subject to failure sitting there doing nothing being exposed to the cold, heat etc; so replace with a Brand New Battery and test.
2. If the hand held unit has been dropped, it is possible that the Dip Switches have gotten out of sequence. Make sure the dip switches match that of the Versalift unit. The following instructions from page 19 of the installation manual sets the sequence out as follows:
NOTE: You will not have to change any dip switch settings on the Versalift Unit.
3. Wireless transmissions from other devices, wireless networks, computers, hand held radio transmitters, other garage door openers, wireless devices and WANS can also interrupt the wireless frequency the unit is on. Changing these frequencies can also improve the performance of the Versalift Wireless Unit.

WIRELESS REMOTE SETTINGS & OPERATION

The wireless receiver and remote transmitter are pre-set at the factory to the codes and configurations shown below. A 9-volt battery will also be installed in the transmitter at the factory. If your transmitter fails to operate the lift, first make sure the lift power cord is plugged in and the power switch on the rear of the motor housing is turned ON and lighted. If the transmitter still fails to operate the lift, replace the battery with a fresh 9-volt battery. The indicator light at the top of the transmitter when either the up or down button is pushed and a signal is being transmitted. See the Owners Manual for details about operation of the remote transmitter.

13. CHANGING CODES & CONFIGURATION SETTINGS Normally you will not need to change the factory settings unless someone within a block of you is operating a Versa Lift wireless model too or you are getting interference from some other radio frequency device, tower, or broadcasting station nearby. If so, first try changing the configuration switch settings on both devices to "LINEAR" or "STAN." This will most likely correct the problem. If not, you can change the codes on the dip switches (see below). Do not use these codes: All 10 positions ON; All 10 positions OFF; Alternating ON/OFF; Alternating OFF/ON. Use a random code combination and follow the rules below.



When resetting the dip switches, click them all the way over, then back to insure movement of the switch. If aligning the Dip Switch doesn't resolve the issue, the next step may be to replace the Remote Transmitter or replace both the Remote Transmitter and Receiving Unit with new matching units. Call our customer support at (405) 516 2412 or email us at: support@versaliftsystems.com