



Items in the Mail - Statement on COVID-19

Canada Post Corporation March 12 2020

As we continue to serve Canadians across the country, Canada Post is closely monitoring the coronavirus (COVID-19) pandemic.

We are taking various steps to manage and respond to the evolving circumstances around this pandemic, while following the guidance of the Public Health Agency of Canada (PHAC), which is the Government of Canada's lead for COVID-19.

When it comes to items in the mail, we can advise that the PHAC and the World Health Organization (WHO) continue to state that there is a very low risk regarding incoming mail items. We are in constant contact with our international partners and are continuing to safely accept international items.

In late January, we enacted our corporate pandemic plan. As part of that plan, we have a dedicated internal team regularly monitoring developments, responding to issues and preparing to make any necessary changes in a responsible manner. So far, there have been no impacts to our operations.

The safety of our employees remains our priority.

We are encouraging employees to diligently follow the prevention recommendations from health authorities, such as proper hand washing. We have also prioritized the distribution of hand sanitizer and provided proper safety equipment, such as nitrile gloves, where appropriate. We are communicating regularly with our employees to ensure they have the necessary facts and tools to deal with this ongoing situation at the workplace, and in their personal lives.

As circumstances evolve, please know that all of us at Canada Post are doing everything we can to manage and respond to the COVID-19 pandemic, with the safety of our employees and our communities in mind.