

One Year 100% Performance Guaranty / Warranty

Perspectis, Inc. ("Perspectis") guarantees and warrants, subject to the conditions set forth below, that should this product be defective due to poor workmanship or materials any time during the specified warranty period, Perspectis will repair or replace the same with the latest model, whatever is fair, without charge for either parts or labour. Shipping charges may apply. The warranty period is ONE full year from the date of original purchase at retail.

CONDITIONS

1. **Registration:** Please register online at: www.BodyRyzm.com, under "Services" then "Warranty Registration." Registration needs to be completed within forty-five (45) days after the date of original purchase.
2. **Proof of Date of Purchase:** This warranty applies to the product from the original date of purchase at retail. Therefore, the owner must furnish proof of original purchase, should the Warranty Registration Form not be returned.
3. **Unauthorized repair, abuse, etc.:** The unit must not have been altered, modified, or repaired. The unit must not have been subject to accident, misuse, abuse, commercial use, rental, or operated contrary to the User Instructions.
4. This warranty does not extend to normal wear and tear and damage caused by misuse or improper care, does not cover regular product maintenance such as cleaning or smoothing out surface, and is valid only within the country where the unit is originally purchased.
5. **Proper delivery:** The owner must call or email Perspectis for authorization and instructions prior to returning the defective product for warranty inspection. Any unauthorized returns will be refused or shipped back at the owner's expenses. Upon receiving Perspectis' warranty authorization and instructions, the defective unit must be shipped, freight prepaid, to the designated Perspectis facility in either its original package or similar package affording an equal level of protection. The owner must include a note with their name, address and telephone number along with a description of the defect.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, PERSPECTIS, INC. EXPRESSLY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR LIMITED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL PERSPECTIS, INC. OR ITS SUPPLIERS, VENDORS OR DISTRIBUTORS BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGE WHATSOEVER, RESULTING FROM ANY USE OF THIS PRODUCT, OR ANY OTHER CAUSES, WHETHER BASED ON PRODUCT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THIS PRODUCT, WITH THE INABILITY TO USE THIS PRODUCT, OR WITH THE PROVISION OF OR FAILURE TO MAKE AVAILABLE ANY OF ITS OR THEIR PRODUCTS, GOODS, OR SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND PERSPECTIS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT AN OBLIGATION OR LIABILITY OTHER THAN AS IS EXPRESSLY SET FORTH HEREIN. THIS PRODUCT IS OFFERED TO YOU CONDITIONAL UPON YOUR ACCEPTANCE WITHOUT MODIFICATION OF THE LIMITATIONS SET FORTH ABOVE. TEST AND/OR USE OF THIS PRODUCT IMPLIES ACCEPTANCE OF ALL SUCH LIMITATIONS.



QiPillow™

User Instructions & One Year 100% Performance Guaranty / Warranty (must read first)



Customers located in USA and Canada:
Please DO NOT contact place of purchase for warranty assistance.
Call toll free 1-855-BodyRyzm for any warranty questions or services.

BodyRyzm LifeSciences / Perspectis, Inc.
1 First Canadian Place, Suite 350 Sedanstr. 26
Toronto, ON, Canada, M5X 1C1 D-30161 Hannover, Germany
www.BodyRyzm.com
Toll free: 1-855-BodyRyzm (263-9799), Tel: 1-416-595-1575
Fax: 1-416-595-6438
Email: CustomerService@BodyRyzm.com



WARNING



(must read first)

- This product is a medical sofa cushion and not a toy. All users need to read and understand all instructions in this document before using or testing this product.
- Increase and experiment the level of inflation to find the best setting for you. Your best comfort indicates the best level of inflation for you. You should be able to find the best setting normally between 1/4 to 1/2 full. In no event should you inflate the device to 3/4 full or more.
- Lift the device slightly up to fit the small of your back each time you use it as a back support.
- Do not use this product or do any exercise on or with this product, if you have acute back injury, spinal fusion, recent surgery, pregnancy or any other unusual condition.
- Consult licensed and qualified health advisor in case of any question or concern.
- Do not sit, step or jump on this product
- This product is designed to support body weight up to 350.0 lbs / 159.0 kg.
- Keep this product away from any sharp objects, any aggressive or caustic chemicals, and any intense heat source.
- Adjust the inflation of this product, only at room temperature.
- Keep the packaging bag away from babies and children to avoid danger of suffocation.

HOW TO INFLATE AND ADJUST

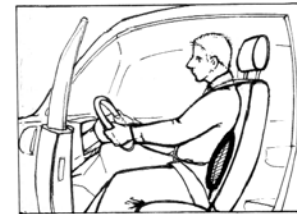
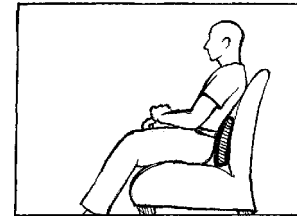
How to adjust the cushion for your comfort?

- Open the zippers of the cushion cover and core.
- Expose the adjustment air valve. See image on the right.
- Rotate the valve cap counter-clock wise to open the valve.
- Wrap your index finger and thumb around the cap.
- Lift the cap up, till your fingers feel the weight of the cushion.
- Inflate with your mouth, while lifting, to a desired thickness for best support, see illustration images below.
- Close the valve by rotating the valve cap clock wise firmly.
- Note: Please start with lower inflation (1/4 – 1/2 full).
LESS is MORE in term of inflation. Over inflation may compromise comfort.



HOW TO ENJOY...

Improve sitting posture and comfort, and reduce risk of back aches and stiffness



- Adjust inflation (1/4 – 1/2 full), e.g. for sofas or office chairs, and close the valve.
- Place QiPillow behind the small of your back (instead of your buttocks).
- Sit back and enjoy your rest.
- In tighter sitting environment such as car seats, lower inflation will work better. 1/6-1/4 full would often be right.
- Should you wish to support your lower back only. You may inflate the cushion with 1-2 small puffs of air, fold it to half, and place it horizontally behind the small of you back, wherever you sit.

HOW TO TROUBLESHOOT AND CARE FOR QIPILLOW

Feel uncomfortable when using this cushion?

- Reduce inflation or adjust the level of inflation. Simply vary and experiment with the level of inflation to find the most comfortable setting for yourself. Most likely you need to reduce the level of inflation, since, in most cases, users tend to over inflate the cushion. 1/4 to 1/2 full is often the best. In no event, should you inflate the cushion to 3/4 full or more. You may increase the level of inflation if you don't feel sufficient support.
- Lift your QiPillow slightly up to make sure that it is behind the small of your back, instead of being behind your buttocks.

How to care for your QiPillow

- Re-adjust the inflation of the device as needed.
- You may hand-wash the cover of your QiPillow in cold water whenever necessary, in case your QiPillow has a detachable and washable cover.
- Your QiPillow does not require any special maintenance. Do not use any cream, spray, liquid or any other form of leather protector on the air bladder inside your QiPillow