

One Year 100% Performance Guaranty / Warranty

Perspectis, Inc. ("Perspectis") warrants, subject to the conditions set forth below, that should this product be defective due to poor workmanship or materials any time during the specified warranty period, Perspectis will repair or replace the same with the latest model, whatever is fair, without charge for either parts or labour. Shipping charges may apply.

The warranty period is ONE full years from the date of original purchase at retail.

CONDITIONS

1. **Registration:** Please register at www.BodyRyzm.com Warranty Registration within forty five (45) days after the date of original purchase to assure your warranty coverage.
2. **Proof of Date of Purchase:** The owner must furnish proof of original purchase, should the online Warranty Registration Form not be filled out and submitted.
3. **Unauthorized repair, abuse, etc.:** The unit must not have been altered, modified, or repaired. The unit must not have been subject to accident, misuse, abuse, commercial use, rental, or operated contrary to the User Instructions.
4. This warranty does not extend to normal wear and tear and damage caused by misuse or improper care, does not cover regular product maintenance such as cleaning or lubrication, and is valid only within the country where the unit is originally purchased.
5. **Soapy-water bubble test** (apply a touch of soapy water on suspected leaking spot of an inflated Neck Heal and press on it. A bubble formation indicates a leakage; no bubble, no leakage. Caution: Don't let the monitor get wet, in case your device has a pressure monitor.) needs to be performed by the owner before a warranty service inquiry is submitted.
6. **Proper delivery:** The owner must call or email Perspectis for authorization (RMA #) and instructions prior to returning the defective product for warranty inspection. Any unauthorized returns will be refused or shipped back at the owner's expenses. Upon receiving Perspectis' warranty authorization and instructions, the defective unit must be shipped, freight prepaid, to the designated Perspectis facility in either its original package or similar package affording an equal level of protection. The owner must include the RMA # with the shipping address; and a note with their name, address and telephone number along with a description of the defect.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, PERSPECTIS, INC. EXPRESSLY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR LIMITED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL PERSPECTIS, INC. OR ITS SUPPLIERS, VENDORS OR DISTRIBUTORS BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGE WHATSOEVER, RESULTING FROM ANY USE OF THIS PRODUCT, OR ANY OTHER CAUSES, WHETHER BASED ON PRODUCT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THIS PRODUCT, WITH THE INABILITY TO USE THIS PRODUCT, OR WITH THE PROVISION OF OR FAILURE TO MAKE AVAILABLE ANY OF ITS OR THEIR PRODUCTS, GOODS, OR SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND PERSPECTIS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT AN OBLIGATION OR LIABILITY OTHER THAN AS IS EXPRESSLY SET FORTH HEREIN. THIS PRODUCT IS OFFERED TO YOU CONDITIONAL UPON YOUR ACCEPTANCE WITHOUT MODIFICATION OF THE LIMITATIONS SET FORTH ABOVE. TEST AND/OR USE OF THIS PRODUCT IMPLIES ACCEPTANCE OF ALL SUCH LIMITATIONS.



NECK HEAL™

User Instructions

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One Year 100% Performance Guaranty / Warranty (must read first)



Customers located in USA and Canada:

Please **DO NOT** contact place of purchase for warranty assistance.

Call toll free 1-855-BodyRyzm for any warranty questions or services.

BodyRyzm LifeSciences / Perspectis, Inc.

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Toronto, ON, Canada, M5X 1C1

www.BodyRyzm.com

Toll free: 1-855-BodyRyzm (263-9799), Tel: 1-416-595-1575

Fax: 1-416-595-6438

Email: CustomerService@BodyRyzm.com



WARNING



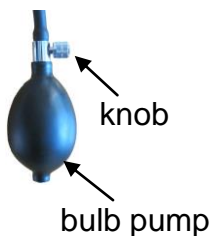
- This product is not a toy. All users need to read and understand all instructions in this document before using or testing this product.
- Use lower inflation/pressure, if you are not sure!
- Start with zero inflation/pressure when you begin to use the device each time. Then gradually increase the level of inflation/pressure. Stop pumping immediately once you start to feel that the traction is too intense or start to feel too uncomfortable in your neck due with rising inflation/pressure.
- Reduce inflation/pressure immediately, should you experience any pain.
- Do not use this product or do any exercise on or with this product, if you have acute neck injury, spinal fusion, recent surgery, pregnancy or any other unusual condition.
- Consult licensed and qualified health advisor in case of any question or concern
- Do not jump on this product.
- Do not sit or step on this product.
- Do not use this device while sleeping
- Keep this product away from any sharp objects, any aggressive or caustic chemicals, and any intense heat source.
- Adjust the inflation of this product, only when it is at room temperature.
- Keep the packaging bag away from babies and children to avoid danger of suffocation.

HOW TO ADJUST AND CARE FOR ...

You can easily and instantly adjust the level of inflation/pressure of your Neck Heal

- Increasing inflation/pressure:** turn the valve knob clockwise to the end firmly. Squeeze the inflation bulb repeatedly to inflate. Stop pumping immediately once your pain begins to lessen, or you start to feel that the traction is too intense or start to feel too uncomfortable in your neck with increasing inflation/traction.

Depending on the specific model that you purchased, your device may have bulb pump as shown in the picture on the right.



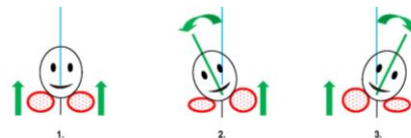
- Decreasing inflation/pressure:** turn the valve knob counter-clockwise. Then press on the air chambers to deflate.

Simple care:

Clean Neck Heal by wiping it with soft cloth or warm soapy water if necessary.

HOW TO ENJOY...

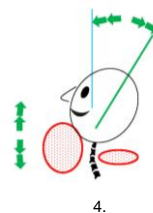
Helps relieve neck pain due to nerve compression with targeted decompression



Left or right asymmetrical decompression for relief of neck pain due to nerve interference which is often associated with shooting pain, numbness or tingling down your shoulder, arm or fingers, at one side of your body.

- Place a deflated Neck Heal around your neck and close the collar with the Velcro loop
- Align the separation line of the collar with your nose for left and right side decompression (fig. 1.)
- Inflate left and right air chambers evenly, for symmetrical left and right decompression (fig. 1.), or inflate the left side more than right side for **focused left side decompression** (fig. 2), or inflate the right side more than left side for **focused right side decompression** (fig. 3)
- For **focused side decompressions** mentioned above, please inflate the left and right side chambers at the same time till you begin to feel moderate symmetrical traction in your neck. Then you may continue inflating the chambers on the side of your neck pain, while stopping inflating the chambers at the opposite side of your neck. You may wish to experiment with decompressing both sides of your neck to find the side that needs the traction the most.
- If your neck pain does not lessen after a period of 3 - 5 minute of traction according to above advice, your neck pain may not be due to nerve compression in your neck. It may be due to stress and tension in your neck muscles, and you may wish to follow advice below.

Helps relieve neck pain due to muscle stress by improving neck curvature



- same as above step 1
- align the separation line of the collar with your ears (fig. 4.)
- inflate the front side air chambers as needed (see figure to the left)
- inflate the back side air chambers slightly if you desire decompression
- stay in above steps 3 and 4 for 10 min. then release front inflation
- repeat above steps 3, 4, and 5, if desired.
- neck pain due to muscle stress is often localized in the neck and is the cumulative result of poor posture over a longer period. Its relief depends on the continued improvement of your head posture, which may take a period of continued effort to achieve.

HOW TO USE FOR PROLONGED PERIODS ...

You can easily use the device for prolonged period as the following:

- Press the ball in the ball stopper (as shown in a. to the right) downwards to stop air flow and prevent air from escaping the air chamber.
- Remove the pump from the pipe connection as shown in b. to the right
- You shall be able to enjoy the neck decompression comfortably without pump connected to the air chambers as shown in c. to the right.

