

**JazzRX™**



# User Instructions & Three Year 100% Performance Guaranty / Warranty (Must Read Before Use)



[www.BodyRyzm.com](http://www.BodyRyzm.com)



**Customers located in USA and Canada:  
Please DO NOT contact place of purchase for warranty assistance.  
Call toll free 1-855-BodyRyzm for any warranty questions or services.**

**BodyRyzm LifeSciences / Perspectis, Inc.**

1 First Canadian Place, Suite 350  
Toronto, ON, Canada, M5X 1C1  
[www.BodyRyzm.com](http://www.BodyRyzm.com)

Toll free: 1-855-BodyRyzm (263-9799), Tel: 1-416-595-1575, Fax: 1-416-595-6438  
Email: [CustomerService@BodyRyzm.com](mailto:CustomerService@BodyRyzm.com)



## WARNING

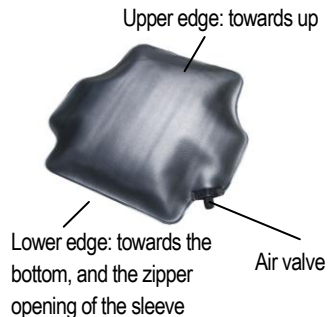


- This product is an endurance back support and not a toy. All users need to read and understand all instructions in this document before using or testing this product.
- Increase and experiment the level of inflation to find the best setting for you. Your best comfort indicates the best level of inflation for you. You should be able to find the best setting normally between 1/5 to 1/2 full.
- Lift JazzRX up slightly to fit the small of your back each time you use it as lumbar support.
- Do not use this product or do any exercise on or with this product, if you have acute back injury, spinal fusion, recent surgery, pregnancy or any other unusual condition.
- Consult licensed and qualified health advisor in case of any question or concern.
- Do not sit, step or jump on this product
- This product is designed to support body weight up to 350 lbs.
- Keep this product away from any sharp objects, any aggressive or caustic chemicals, and any intense heat source.
- Adjust the inflation of this product, only at room temperature.
- Keep the packaging bag away from babies and children to avoid danger of suffocation.

## HOW TO INFLATE AND ADJUST

### How to adjust your JazzRX

- Open the zipper at the bottom of the cushion sleeve.
- Reach inside and expose the adjustment air valve. See image on the right.
- Rotate the valve cap counter-clock wise to open the valve.
- Inflate the cushion to a desired thickness. 1/5 to 1/2 is often the best. Use lower inflation, if you are not sure. You may increase inflation in case you feel your support insufficient.
- Close the valve by rotating the valve cap clock wise.
- Note: Please start with low inflation. Too high inflation may compromise your comfort. Experiment the level of inflation to find the best setting for your own optimum comfort.



Joint the two upper strap pieces with the extra buckle, to loop around the head rest of your car seat

## Three Year 100% Performance Guaranty / Warranty Registration Form

**All customers:** Please register **online** at:

**www.BodyRyzm.com**, under “**Warranty Registration**”, or

Detach this form, print clearly and send it to:

Perspectis, Inc. Attn: Customer Service

1 First Canadian Place, Suite 350, Toronto, Ontario, Canada, M5X 1C1  
Within forty five (45) days of original purchase to ensure your warranty service.

**Privacy Guaranty:** Your information is used for processing your guarantee/warranty registration and after-sales customer support only. Your information will stay private with us. We will not share your information with any third party.

**Important Notice:** All customers within USA and Canada should call our warranty hotline at 1-855-BodyRyzm (263-9799) **directly** in case of **any** warranty questions or inquiries. Other international customers should contact original retail outlet for warranty questions or inquiries.

Product name: \_\_\_\_\_

Date of purchase: (year)\_\_\_\_\_ (month)\_\_\_\_\_ (day)\_\_\_\_\_

Where you purchased it \_\_\_\_\_

Last name: \_\_\_\_\_

First name: \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

City: \_\_\_\_\_ Province/State: \_\_\_\_\_

Country: \_\_\_\_\_ Postal code: \_\_\_\_\_

Tel: \_\_\_\_\_

E mail: \_\_\_\_\_

## THREE YEAR 100% PERFORMANCE GUARANTY / WARRANTY

Perspectis, Inc. ("Perspectis") guarantees and warrants, subject to the conditions set forth below, that should this product be defective due to poor workmanship or materials any time during the specified warranty period, Perspectis will repair or replace the same with the latest model, whatever is fair, without charge for either parts or labor. Shipping charges may apply. The warranty period is THREE years from the date of original purchase at retail.

### CONDITIONS

1. **Registration:** Please register online at: [www.BodyRyzm.com](http://www.BodyRyzm.com), under "Warranty Registration." Registration needs to be completed within forty five (45) days after the date of original purchase.
2. **Proof of Date of Purchase:** This warranty applies to the product from the original date of purchase at retail. Therefore, the owner must furnish proof of original purchase, should the Warranty Registration Form not be returned.
3. **Unauthorized repair, abuse, etc.:** The unit must not have been altered, modified, or repaired. The unit must not have been subject to accident, misuse, abuse, commercial use, rental, or operated contrary to the User Instructions.
4. **Normal wear and tear:** This warranty does not extend to normal wear and tear and damage caused by misuse or improper care, does not cover regular product maintenance such as cleaning or smoothing out surface, and is valid only within the country where the unit is originally purchased.
5. **Proper delivery:** The owner must call or email Perspectis for authorization and instructions prior to returning the defective product for warranty inspection. Any unauthorized returns will be refused or shipped back at the owner's expenses. Upon receiving Perspectis' warranty authorization and instructions, the defective unit must be shipped, freight prepaid, to the designated Perspectis facility in either its original package or similar package affording an equal level of protection. The owner must include a note with their name, address and telephone number along with a description of the defect.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, PERSPECTIS, INC. EXPRESSLY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR LIMITED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL PERSPECTIS, INC. OR ITS SUPPLIERS, VENDORS OR DISTRIBUTORS BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGE WHATSOEVER, RESULTING FROM ANY USE OF THIS PRODUCT, OR ANY OTHER CAUSES, WHETHER BASED ON PRODUCT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THIS PRODUCT, WITH THE INABILITY TO USE THIS PRODUCT, OR WITH THE PROVISION OF OR FAILURE TO MAKE AVAILABLE ANY OF ITS OR THEIR PRODUCTS, GOODS, OR SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND PERSPECTIS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT AN OBLIGATION OR LIABILITY OTHER THAN AS IS EXPRESSLY SET FORTH HEREIN. THIS PRODUCT IS OFFERED TO YOU CONDITIONAL UPON YOUR ACCEPTANCE WITHOUT MODIFICATION OF THE LIMITATIONS SET FORTH ABOVE. TEST AND/OR USE OF THIS PRODUCT IMPLIES ACCEPTANCE OF ALL SUCH LIMITATIONS.



Dear Customer,

Congratulations to you for having chosen this great product. JazzRX Dynamic Back Relief Support will be your health companion for years to come.

You are excited and can't wait to start using this wonderful product. But to benefit the most from this product, please FIRST carefully read all content of this User Instructions.

For your benefit, the following are tips we wish to emphasize:

1. Before inflating this device, please lift the cap up slightly, till your fingers feel the weight of this device, and inflate while lifting.
2. The first time you try it, please blow only 1 - 2 light breaths of air to inflate the air chamber. Then, you are free to experiment with the level of inflation.
3. LESS is MORE. LESS inflation often means MORE comfort.



Holding and lifting the cap



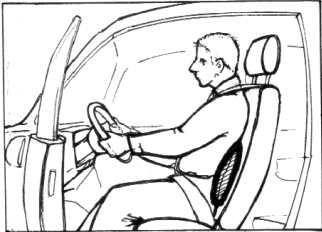
No touch of lips on valve while inflating



## HOW TO ENJOY...

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### Improve sitting posture and comfort, and reduce risk of back aches, pains and stiffness



1. Adjust inflation (1/5 – 1/2 full) and close the valve.
2. For first time use, please take 2-3 min. to experiment with various level of inflation to find the most comfortable setting for yourself.
3. Place JazzRX behind your back.  
Lift JazzRX up slightly to fit the small of your back (instead of your buttocks) each time you use it.
4. Sit back and enjoy your drive or flight.

## HOW TO TROUBLESHOOT AND CARE FOR ...

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### Feel uncomfortable when using this cushion?

1. Adjust the level of inflation. Simply vary and experiment with the level of inflation to find the most comfortable setting for yourself. Most likely you need to reduce the level of inflation, since, in most cases, users tend to over inflate the cushion. 1/5 to 1/2 full is often the best. In no event, should you inflate the pillow to 3/4 full or more. You may increase the level of inflation if you feel your support insufficient.
2. Lift your JazzRX slightly up to make sure that it is behind the small of your back, instead of being behind your buttocks.

### How to care for your JazzRX

1. Re-adjust the inflation of the device as needed.
2. Clean your JazzRX by wiping it with soft cloth and warm water whenever necessary.
3. Your JazzRX does not require any special maintenance. Do not use any cream, spray, liquid or any other form of leather protector on it.
4. Use the cover case included with your JazzRX.

## COMMENT & WIN

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Fill out and return this form, and you could win a FREE JazzRX in our free monthly draws.

How did JazzRX or our services meet your expectations?

What do you wish us to improve upon, for you?

First Name:

Last Name:

Tel. #:

City:

State/Province:

Date:

Note: By submitting this form, you consent to the use of your comments and name/title/location in our published materials. You may check this box  to decline your consent.

