

This product warranty covers Di Lusso branded Q series rangehoods with external motors by Shinda International Pty Ltd (we/us).

The purchase of this appliance is an important investment in your home. To protect your investment you should complete the registration form at the bottom of this product warranty and return it immediately.

The benefits given by this product warranty are in addition to all other rights and remedies that you, the consumer has under any law in respect of the appliance to which this product warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1. We warrant, that this appliance is free from manufacturing defects in workmanship and material as follows:
 - a) for appliances purchased and used for DOMESTIC OR HOUSEHOLD USE:
 - i) a period of 3 years parts and labour warranty on the rangehood body and motor from the date of purchase by the original purchaser; and
 - ii) an additional period of 4 years parts and labour warranty on the external motor (a total of 7 years warranty on the motor from the date of purchase by the original purchaser);
 - b) for appliances purchased and used for other than domestic or household use, a period of 90 days parts and labour warranty from the date of purchase by the original purchaser. Examples of non-domestic or non-household use are, use of the appliance in a factory, office or restaurant environment.
2. We will, during the period of warranty, subject to the following conditions, repair or replace free of charge the appliance or any componentry part, which upon examination by us is found to be defective. Replacement of the appliance or any part under the terms of this warranty does not give the right to an extension or start a new period of warranty. Labour will be supplied free of charge during the labour warranty period.
3. Our warranty does not cover:
 - a) fair wear and tear;
 - b) accidental or intentional damage to glass, caused by hard objects or dropping of the appliance;
 - c) replacement of light bulbs;
 - d) the appliance, if the rating plate has been removed or the serial number or other identification details on the appliance have been removed or rendered illegible;
 - e) defects caused by connection to any gas type or electrical voltage other than shown on the rating plate;
 - f) misuse, abuse, accident or absence of care, installation, operation or maintenance which is contrary to the instructions supplied by us;
 - g) damage caused by a foreign object in or on appliance or by reason of its use for purposes other than that for which it was designed;

- h) failure of electrical components due to power surges or outages;
 - i) unauthorised repairs (whether made or attempted to be made) other than by our authorised service agent;
4. For motor servicing, our service technician must have easy access to the motor, we are not liable for any damages which may occur in order to access the motor.
5. To claim on this Warranty, you must, within the applicable period specified in clause 1:
- a) Contact
 - Shinda International Pty Ltd
 - Unit 7, 9 Mavis Street, Revesby NSW 2212
 - Telephone: 1300-358-770
 - Email: service@dilussoappliances.com.au
 - Website: www.dilussoappliances.com.au

to obtain a Return Authorisation Number or Service Call Number.
 - b) Where appropriate, we will request that you post or courier the defective appliance to the address above, clearly stating your Return Authorisation Number in original packaging or rigid box (to prevent further damage in transit) together with your original or legible copy of your proof of purchase showing the date of original purchase. We will provide you with instructions to post or courier the appliance back to us free of charge.
 - c) You should not attempt to remove the appliance unless advised by us after making a warranty claim.
6. Proof of purchase is required for validation of all warranty claims. The inability to provide proof of purchase may result in us rejecting your claim. If your claim is rejected you will be required to pay for the cost of the service call and the cost of labour and parts.

SERVICE CALL (1300-358-770)

Complete this section and keep for your own record

Appliance type:

Model No:

Serial No:

Purchased From:

Date of Purchase: ____ / ____ / ____

Please complete this section and return to:

Shinda International Pty Ltd (Unit 7, 9 Mavis Street Revesby NSW 2212 Australia)

Appliance Type:

Model No: Serial No:

Purchased From:

Date of Purchase: ____ / ____ / ____

Name.....

Address: Postcode:.....

Installers Signature:

Installer License Number: Installer compliance Number: