



# **BIG JOE 24 Month / 1000 Hour Limited Warranty**

## **Standard on all Class III Industrial Trucks**

All BIG JOE Class III Series Lift Trucks are warranted for 12 months from the date of installation to the first original end user for parts, exclusions to this warranty are listed below. BIG Lift, LLC warrants the new equipment shall be free from defects in material and/or workmanship when purchased directly through your authorized Big Lift Distributor.

### **Warranty Coverage**

Six (6) months / 180 days Full Parts and Labor Coverage. Excluding wearables.

Twelve (12) months / 365 Parts Coverage excluding wearables

**ALL FRAME, TRANSMISSION, DRIVE MOTOR AND WELDMENTS (POWERTRAIN) FAILURES WILL BE WARRANTED FOR TWENTY-FOUR (24) MONTHS / 730 DAYS LIMITED TO 1000 HOURS FROM THE DATE OF INSTALLATION TO THE FIRST ORIGINAL END USER.**

### **Battery and Charger Coverage**

Absorbed Glass Mat (AGM), Built in Chargers will be covered for (12) months / 365 days to the original first end user.

Easy Exchange Li-ion Battery warranty will be (24) months / 730 days limited to 1000 hours from date of installation to the first original user.

Steel Case 205 amp hour Li-ion battery packs are warranted for (60) month or 10,000 hours. This coverage does not include battery cables or connectors.

Warranty does not apply to NON Big Joe attachments, batteries and chargers. All other attachments, industrial and stand-alone chargers installed are covered by the manufacturer of those products.

### **Coverage**

Big Lift, LLC will repair or at its sole option, substitute with new or remanufactured parts any item that may have failed due to a defect in material and / or workmanship that is covered under this warranty. All parts replaced under warranty must be Big Joe OEM replacement parts. All warranty work must be performed by an Authorized Big Lift, LLC distributor during normal business hours. Defective parts removed under this warranty period are the property of Big Lift, LLC. Warranty issues / claims will not be authorized if required parts are not returned or pictures are not submitted as written in the Big Lift, LLC Warranty Policy & Procedure Manual. Warranty is void if equipment is used in brine, corrosive or excessive moisture conditions or outside use.

### **Limitations**

The warranties contained herein shall not apply to or include: (a) periodic and / or normal maintenance outlined in the Operation and Service Maintenance Manual limited to filters, adjustments, or lubricants. (b) normal wear

items including but not limited to hoses, fuses, bearings, leaks, seals, and O-rings and tires. (c) accidents and abuse including but not limited to storage and fire. (d) excessive exposure to salt, brine, acid, heat, cold, excessive moisture, and other adverse environmental conditions. (e) improper maintenance, alterations or modifications not approved in writing by Big Lift, LLC. (f) warranty work performed by a non-authorized Big Lift, LLC distributor. (g) non-OEM Big Joe parts installed during the warranty period. (h) this warranty does not apply to attachments not manufactured by Big Lift, LLC. The warranties herein shall be void if (a) the hour meter or data plate has been altered or tampered with. (b) the equipment is not serviced according to the maintenance schedule found in the Operation and Service Manual.

**BEFORE WARRANTY CAN BE CONSIDERED, A WARRANTY REGISTRATION AND INSTALLATION REPORT MUST BE COMPLETED AND SUBMITTED TO BIG LIFT LLC**

### **Limited Remedy**

The remedy under the warranties herein is limited solely to the repair of defects in material and / or workmanship by an authorized Big Lift, LLC distributor. Big Lift, LLC is not responsible for rentals, loaners, overtime, or cartage of equipment. Big Lift, LLC will not be liable for incidental or consequential damage such as the inconvenience or loss of use of the Big Joe trucks to the user resulting from the breach of written warranty or any implied warranty.

*The manufacturer reserves the right to make product improvements or changes but shall not incur responsibility to incorporate such product improvements or changes in any products previously shipped or currently in service.*

**THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF BIG LIFT, LLC, INCLUDING EXPENSE, LOSS OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY, ARISING IN CONNECTION WITH THE SALE OR USE OR INABILITY TO USE THE BIG JOE TRUCK FOR ANY PURPOSE.**

