



## March 2022

### **Et tu, March?**

I'm not sure about you, but our February went ahead like a house on fire. This is odd given that winter is usually pretty quiet before the Spring/Summer pool craziness. But - if the Pandemic has taught us one thing (and it's taught us a lot...) - it's that the traditional models of aquatics & recreation service delivery are gone, and probably never coming back.

So what exactly have we been up to?

We are thrilled to announce that our request to have the Pool & Hot Tub Alliance (PHTA) Certified Pool Operator (CPO) class meet the province of Saskatchewan's pool operator training requirement was approved after an 18-month review! [Click here](#) to read all of the details.

We finalized a partnership with the Saskatchewan Parks & Recreation Association (SPRA) to host an in-person class for members in April. [Click here](#) to read about the 2022 Spring Symposium in person in Humboldt, SK.

So many people have asked what they can expect in a Lakeview Aquatic Consultants virtual Certified Pool Operator (CPO) class, so we finally made a video with class highlights! [Click here](#) to see 16-hours broken down into 5 minutes!

We continue to liaise with pools, programmers and facility managers as they work through the Canadian Red Cross' decision to halt the swimming & water safety program at the end of 2022 ([click here](#) to read details if you missed that announcement in January). As always, please don't hesitate to reach out if you need support or some to bounce ideas off.

We have a website redesign that's embarrassingly overdue, and a few other necessary projects that always fall to the bottom of my to-

do list when life speeds up.

One way I proactively keep work less stressful is that I'm *very* selective about the newsletters taking up real estate in my inbox. It's basically two: Morning Brew (daily), and Total Anarchy (biweekly) about writing and marketing.

This week's issue has **invaluable strategies** about how to manage a large group of people working on documents, and it's basically necessary reading for every single person who has to collaborate with others. If you're short on time, start after the dinkus. (\*\*\*)

Thanks for allowing me into your inbox this month, I never take it for granted. If you have a particular pain point or problem you'd like to see addressed, please don't hesitate to hit reply.

-Katie Crysdale  
Founder, Lakeview Aquatic Consultants.

## New on YouTube



**POOL & HOT TUB ALLIANCE**

Pool & Hot Tub Alliance

**CERTIFIED POOL OPERATOR CLASS**

100% virtual on Zoom,  
live instruction by Katie Crysdale

**CPO** Pool & Spa Operator **HANDBOOK**

phita.org

**LAKEVIEW**  
AQUATIC CONSULTANTS LTD.



# Aquatic Facility Operational Priorities

Private Virtual Client Training

By Katie Cr  
Lakeview A  Consultants



## PART 6: MECHANICAL CHECKS Challenges | Opportunities | Priorities



*If you had a warning label, what would it be?*

### Popular on Facebook



**Recipe for disaster with kindergarteners**



**A beachfront oasis in Burnaby**

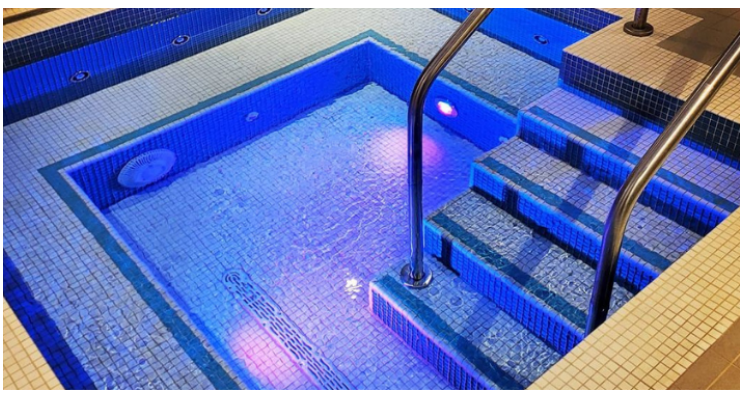


**Man dies during baptism**



**Donation after near-drowning**

**100% Virtual CPO Classes!**



# CERTIFIED POOL OPERATOR CLASS

March 21-24, 2022  
10 am - 2 pm EST



100% Online via Zoom



March 21-24, 2022 Certified Pool Operator (CPO) Class  
- ONLINE

495.00 CAD

[Shop now](#)

GOOD NEWS!

# *Doctors in four Canadian provinces can now prescribe a year-long pass to national parks*



Parks Canada and PaRx (a Prescription for Nature) announced a collaboration to get more Canadians into nature for a minimum of two hours per week via the national nature prescription program. [Click here](#) to read more information.

The Alberta Recreation & Parks Association (ARPA) has long backed a Prescription to Get Active Program, and similar programs exist in Manitoba, Saskatchewan and BC, but this could be the first step to widespread access for all Canadians.

Take a closer look

Instagram Posts



"Between your Certified Pool Operator (CPO) class this week, and my last CPO class in Atlantic City at the Pool & Spa Show, there's no comparison."

CPO STUDENT FEEDBACK



NORGES  
IDRETTSFORBUND



## CHILDREN'S RIGHTS IN SPORT THE PROVISIONS ON CHILDREN'S SPORT

Adopted by the General Assembly of NIF in 2007.  
Revised by the General Assembly of NIF in 2015.

Norway's recent success on the medal podium at the 2022 Winter Olympics has people asking, how does a country with such a small population create success in sport?

Take a look at Children's Right in Sports, a policy adopted in 2007 arguing the freedom to choose a wide variety of activities during childhood is the foundation for life-long success.

[Read more](#)

## 12 WAYS TO BUILD TRUST WITH OTHERS



**HONOR YOUR  
COMMITMENTS**



**COMMUNICATE  
PROPERLY**



**MAKE CAREFUL  
DECISIONS**



**BE CONSISTENT IN  
YOUR ACTIONS**



**LISTEN ACTIVELY  
TO OTHERS**



**HELP OTHER  
PEOPLE OUT**



**SHARE YOUR  
FEELINGS OPENLY**



**ADMIT IT IF YOU  
MAKE MISTAKES**



**APOLOGIZE WHEN  
YOU ARE WRONG**



**DO AND SAY WHAT  
YOU BELIEVE IN**



**BE HONEST TO  
OTHER PEOPLE**



**SHOW YOUR  
AUTHENTIC SELF**

@THEPRESENTPSYCHOLOGIST

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