INTERNATIONAL WARRANTY





FDF (previously know as First Degree Fitness) warrants that the FLUIDROWER - EVOLUTION, VORTEX and PRO commercial models, purchased from an authorised agent and in its undamaged original packaging, is free from defects in materials and workmanship. FDF or its agent will, at their discretion, repair or replace parts that become defective within the warranty period, subject to the specific inclusions and exclusions below.

Metal Frame - 10 Year Limited Warranty

FDF will repair or replace the metal Main Frame of the Rower should it fail due to any defect in materials or work manship within 10 years of the original purchase. Warranty does not apply to frame coating.

Polycarbonate Tank & Seals - 5 Year Limited Warranty

FDF will repair or replace the polycarbonate Tank or seals should they fail due to any defect in materials or workmanship within 5 years of the original purchase.

Mechanical Components (of a non-wearing nature) - 2 Year Limited Warranty

FDF will repair or replace any mechanical component should it fail due to any defect in materials or workmanship within 2 years of the original purchase.

Specific Inclusions

Seat Frame

+ Seat Rails

+ Shaft and Impeller Assembly

All Other Components (of a wearing nature) - 2 Year Limited Warranty

FDF will repair or replace any component should it fail due to any defect in materials or workmanship within 2 years of the original purchase.

Specific Inclusions

- + Bungee Recoil Cord, Belt and Pulley
- + Polyester Rowing Belt
- + All Pulleys, Rollers & Bearings
- + Monitor & Speed Sensor (excluding replaceable batteries) + All Drive Belts
- + Aluminum Seat Rails

- + Hand Grips & Footstraps
- + Seat
- + All Rubber Components
- Sliding Footplates

General Exclusions

- + Damage to the finish of any part of the machine
- + Damage due to neglect, abuse, incorrect assembly or use of the machine
- + Any charges for freight or customs clearance associated with the return or dispatch of parts
- Any damage to or loss of goods during transport of any kind
- + Any labour cost associated with a warranty claim

General Conditions

- + The serial number of the machine must be correctly registered with FDF or one of its appointed distributors
- + FDF reserve the right to examine any part where replacement is claimed under warranty
- Warranty period applies only to the original purchaser from the date of purchase and is not transferable
- + The product must be returned to your place of purchase in original packaging with transportation, insurance and associated charges paid for by you and risk of loss or damage assumed by you
- + FDF makes no other warranties except as stated here and expressly disclaims all warranties not stated in this warranty.
- Neither FDF nor its associates shall be responsible for incidental or consequential damages
- + Manufacturer's warranty automatically commences upon sale of the product to end user or upon the expiration of one [1] year from month of manufacture, whichever occurs first