

Direct Debit Form (OPTIONAL)

We understand that life gets in the way and sometimes you may forget to reorder. By being on a subscription with us, you let us take care of your meal requirements giving you the peace of mind that there will always be a fresh, ready to eat meal in your fridge that is designed for you. We will also send you an email each week which easily allows you to pick your dishes and allows you to be the first to try new dishes.

This form will allow us to send your meals weekly and is not a lock-in contract but a way to make your life easier. To pause, cancel or hold or change simply contact us before a week before your order is due.

OPTIONS TO RETURN FORM:

1. Email to help@alifeplus.com.au

2. Take a photo and text it to 0414184578

Client Information

Name of cardholder(s):																	
Credit card number:													Expiry Date				
Credit Card Type:	<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Amex											CVV					

I/We authorise and request Alifeplus Pty Ltd ABN: 37618763830, to arrange for any amounts which become payable in relation to the account nominated to be debited through the credit card listed above. This authority will stand in respect of the specified card and in respect of any card issued to me in renewal or replacement, until i notify Alifeplus Pty Ltd of its cancellation.

I/We agree and authorise Alifeplus Pty Ltd ABN: 37618763830 to debit the nominated credit card outlined above.

Signature(s):		
Print Name(s):		
Authorised Position:		

Direct Debit Conditions:

1. This Direct Debit Request Service Agreement sets out the terms on which you have authorised us, Alifeplus Pty Ltd a to arrange for payment of amounts that become payable on your meal account to be made by deductions by charging your credit card with, your financial institution (Direct Debit Request). Direct debiting through the Bulk Electronic Clearing System (BECS) may not be available on all bank accounts.
2. Your Direct Debit Request authorises us to arrange for payment of the amounts due to Alifeplus Pty Ltd for the services we provide to you, at the due date of your bill(s) or another date as agreed between us. This authorisation also enables any changes in those amounts and payment times, to occur automatically - you will not need to complete a new form. Any new contracted services added to your Alifeplus Pty Ltd account will be subject to the existing Direct Debit Request arrangements.
3. You can cancel, vary, defer or suspend the Direct Debit Request, or stop or suspend an individual debit from taking place under it, by calling our accounts department, but this must be arranged before your respective order before dates. If you do not provide us with this notice, we cannot guarantee the direct debit process can be stopped as the meals may have been cooked.
4. Where you consider that a debit has been initiated incorrectly, you can contact our accounts department on 02 8004 7457 or send an email with details of your dispute to help@alifeplus.com.au.
5. Alifeplus Pty Ltd employs the policy of treating all records and account details relating to this Direct Debit Request as Private. We will keep information about your bank account confidential, except to the extent necessary to administer your direct debit arrangements. If a claim is made on our financial institution in relation to an alleged incorrect or wrongful debit, we may be required to disclose this information to our financial institution.