

ITSWATCHTIME

RETURN FORM

DATE

ORDER NO.

FULL NAME

ADDRESS

RETURN REASON / FAULT DESCRIPTION

RETURNS

If you are not completely satisfied with your purchase, please return the items to us in their original condition within 30-days of receipt.

We cannot accept refunds or exchanges on watches that have had links taken out or refitted back to the strap as this process leaves marks on the strap meaning the watch is not as new. All items must be returned brand new, unworn with all the original tags in place and within all their original packaging.

You can find more information about returns on our website: www.itswatchtime.com/pages/returns-and-refund-policy

WARRANTY

We take personal pride in every item we sell. As some of the warranty rules presented by the manufacturer excludes what we think, We don't think that's fair and that's why we offer our own warranty on most of the brands we sell. As other renowned sellers, we do not need to stamp warranty booklets, as your shop on time invoice acts as your proof of purchase in all dealings with us in the future.

If your watch were to develop a mechanical fault within the warranty period you can return the watch back to us for repair or replacement under the warranty. If the watch develops a fault within 45 days we will cover the return postage cost. If the fault occurs after 45 days it's the customer's responsibility to cover the postage fees and to return the watch back to us using a tracked service. If the fault occurs after 45 days please follow the warranty repair process.

You can find more information about warranty on our website: www.itswatchtime.com/pages/warranty

RETURN ADDRESS

It's Watch Time
37 Adams Street
Birmingham, B74LT
United Kingdom

Please remember to write your RMA number on the outside of the parcel.