

## **General Operative - Job Opportunity**

*Part-Time (3 Days a week) , progressing to full time after 6 months*

Banana Industries is the mother-brand and launching platform behind 50to01, Wildroots, 3Dumb, Kultiv8 and Lost Lines along with a few other niche brands. We exclusively print and distribute through our E-Commerce platform online. Our philosophy is to provide the highest level of quality customer service, whilst creating and delivering Eco-friendly & Ethically sourced products for other like-minded people around the world.

We are proud that all sides of the business are handled in-house. Up and until now we have managed with just two of us full-time, but with our recent move to a bigger premises and investment in new machinery, we are in need of a third member of staff. We are looking for an individual who is fully committed in the long run, will use their initiative, be proactive, willing to input their ideas, take responsibility and be passionate about leaving his or her mark on the company.

We feel the opportunity on offer is quite unique - the candidate would gain experience in a wide range of responsibilities and technical skills from various angles of running a business. As the company grows and job roles split, this first official member of staff would be first in line to have great career prospects within the company, we want you to grow with the company.

### ***Responsibilities and Duties***

#### *Immediate / 6 month Trial Responsibilities*

- *Monday, Wednesdays & Fridays 9 to 5pm + opportunity for extra time*
- Management & maintenance of all our print machinery consisting of a DTG Printer, Pre-Treater, Sublimation printer, Embroidery Machine & multiple heat presses.
- Full responsibility of E-Commerce platform order fulfillment & customer service, involving preparation and arrangement of outbound shipping activities, such as picking & packing, tracking lost parcels and the processing of returns.
- Various different back-end [web] tasks on the E-commerce platform, from uploading & editing products, to exporting & importing CVS sheets and other general changes.
- Responsibility of managing blank stock levels, keeping up with orders: as we print to order we need to constantly stay on top of blanks and back orders with suppliers.

- Organisation and management of goods, in and out, to ensure efficient material storage and handling with high levels of inventory accuracy.

- A wide range of miscellaneous duties, of which some fun and others tedious which are work-related, we want someone who is happy to take on any needed requirements.

- Occasional pop up shops & events around the country, using POS systems to process sales.

#### *Long -Term Responsibilities (After 6 month Trial)*

- We are in need of someone who is fully committed & believes in the company approach, once we see that's on the table, you will get passed on other duties & responsibility. These will be discussed in person. We aim to get this candidate on full time after 6 months.

#### **Personal Attributes:**

- Upbeat and friendly with a good sense of humour.

- Well organised & punctual, demonstrating a methodical approach and meticulous attention to detail. Resilient, able to work independently under pressure to meet deadlines. A willingness to learn and the ability to multitask.

- Highly motivated and confident, with good interpersonal and communication skills, both verbal and written. With an understanding of customer care and client relationship.

- Demonstrable experience of working within a fast paced work environment, with a flexible approach to working hours (early or late) including evenings and weekends on rare occasions.

- We skate (are located next door to the House Skatepark), ride bikes and we love the outdoors. If you do too, that's a bonus! But if have other hobbies that's great too

#### **Knowledge, Skills & Experience:**

*NOTE* - No Experience or skills are required, although highly preferred, we are happy to train you up with all duties required for the job.

- An understanding of Digital, Sublimation and Embroidery print processes, having experience in the print industry would be a highly valued attribute.

- Confident working with Adobe Creative Suite (Illustrator, Photoshop and Lightroom), artworking experience from design to print. Switched on with IT, familiar with E-Commerce platforms.

- Experience with Photography work, generating web & Ad media content and broadcasting it using social media platforms (Experience of brand guidelines is an advantage).
- Prior experience working in sales, working with customers directly, dealing with customer service over the phone, email and in person.
- Full UK Driving Licence, with experience driving a van.

### **Benefits of the Job:**

- No dress dress code
- Free clothing and products
- Enrolment onto the company pension scheme
- Social events both on and off site, opportunities to meet 50to01 and other sports pro's
- Flexible on short holiday & breaks as long as notified in advance.
- Free quality coffee & occasional staff meals
- Free on-site parking
- Access to great events in the action sports industry.

Please send in your C.V. and details to [fabio@bananaindustries.co.uk](mailto:fabio@bananaindustries.co.uk)

Feel free to give us a call if you have any questions :)

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