

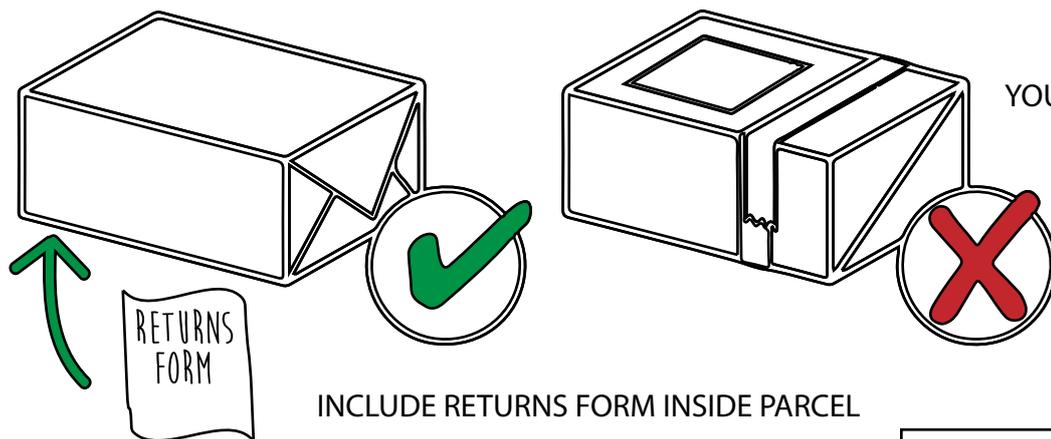
HOW TO RETURN ITEMS

If you do need to return an order, please return it with a completed returns form requesting an exchange or refund. PLEASE DO NOT FORGET TO PRINT & INCLUDE RETURN FORM

We recommend you use a recorded or special delivery to avoid any issues with your return, so incase your parcel gets lost or we do not recive it, we will be able to track it.

Please do not return clearly worn goods, we will not accept items that have been washed or sprayed with perfume of any kind. Goods must be in their original packaging where applicaple, and returned within 30 days of purchase.

Customers are responsible for the cost of returning items to us unless your order was cancelled under the UK Distance Selling Regulations, or if the order was faulty or incorrect.



REFUNDS

Refunds will be made against the original payment method and usually take 3-5 days to show in your account. You will recieve an email notification to show your payment is on it's way.

SEND IT TO:

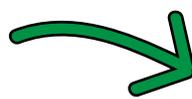
Banana Industries
Unit 8 - 10 Kingfisher Works
Neepsend Lane
Sheffield
S38AU

FAULTY ITEMS

We do our best to ensure we only provide you with the best quality products, unfortunately faults do occur from time to time. We like to resolve problems as quickly as possible so we ask you send back the good with a detailed description of the fault. We will carry our an inspection and contact you to decide on the best course of action.

 CUSTOMER SERVICE
+114 272 8312

RETURNS FORM


PRINT NEXT PAGE

PLEASE MAKE SURE YOU WRITE YOUR WEB ORDER NUMBER

WEB ORDER NUMBER:

PLEASE EXPLAIN YOUR REASON FORETURN

We take pride in our products and their quality. Printing everything in house ourselves, so we appreciate any feedback both positive & negative. We value your feedback as it's an essential factor in developing our products and services :)

EXCHANGE INFO

Please use the product titles as they are online and fill out the details. We aim to exchange your items within 3 working days of us recieving them.

Product Tittle	Size	Colour	Exchange	Refund

Thank you for taking the time to fill this out, we will be in touch within 3 working days from when we relieve your parcel

