

Frequently Asked Questions

Will it rust? Yes, it is brand new steel and you will get a patina rust on it. Depending on your climate the amount will vary. Rusting through or breakdown will take a very, very, very long time.

Will there be soot on it? Yes, there will be soot from your gas or propane after burning your fire. Once your piece/pieces have COMPLETELY COOLED, it can easily be brushed or wiped off.

Can I move the pieces? Yes, when the steel has COMPLETELY COOLED! Wave your hand over the piece to feel if there is still radiant heat first!

Do I have to use gloves? Using gloves when moving pieces is HIGHLY recommended. The pieces will have some residue on them from the manufacturing process so first you should use them just to keep your hands clean. Also, if the pieces for some reason are hot (possibly from the sun even if you haven't had fire on them yet) but also there could be some sharp edges or points on some of the pieces and it is best to protect your hands. Regular household garden/work gloves should suffice.

Is there a warranty? Yes, each piece has a five year warranty.