



Steel Fire Studio Freight Policy: Steel Fire Studio ships Fedex Ground to your home or directly to your business. The buyer must inspect the product upon receipt and immediately notify Steel Fire Studio if there are any issues or perceived damages.

STANDARD 5 YEAR MANUFACTURER WARRANTY: The manufacturer warrants this product to be free from defects in workmanship and materials, under normal residential use and conditions, for a period of five (5) year for the original invoice date. Shipping and handling fees are to be paid for by the customer. The manufacturer agrees, at its option during the warranty period, to repair any defect in material or workmanship or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the original dated sales receipt.

Warranty Limitations:

1. Any condition resulting from incorrect or inadequate maintenance or care
2. Damage resulting from misuse, abuse, negligence, accidents or shipping damage
3. Dissatisfaction due to buyer's remorse
4. Normal wear and tear
5. Damages incurred during transportation
6. Damages incurred during assembly or maintenance