



Starfire Glass Instructions

These instructions apply to all Starfire Glass® fire glass options.



We understand how a warm, glowing fire can bring family and friends closer together. That's why Starfire Glass® has been engineered to enhance your fire feature and give it the true elegance it deserves. This premium fire glass is essential when only the best will do.

Attention: Please carefully read these instructions prior to installing fire glass. Failure to adhere to these instructions may result in a possible fire hazard, explosion, property damage, serious injury, or loss of life. Do not discard this instruction manual, it must remain with the product.

Important Safety Information:

- Fire glass may be sharp to the touch. Always wear protective safety gloves when handling fire glass, even when it is inside the plastic bag.
- Keep children and animals away. Fire glass may be a choking hazard for small children and animals. Always supervise children and animals around this product.
- During use fire glass will become extremely hot. Do not touch fire glass during and immediately after use.
- Please beware, some fire glass may be prone to cracking or popping. This is unlikely, but more common with larger varieties of fire glass. Do not use your fire feature if the glass has become wet.
- Black soot may appear on your fire glass. Some soot is normal and is not an indication that your fire glass is discoloring or defective. Excessive soot may mean that your fire feature is improperly installed. Consult a qualified gas technician or installer to ensure your fire feature is appropriately set up.
- Fire glass is designed for use with natural gas and propane gas fire pits and fireplaces, but is not compatible with all of them. Consult the owner's manual of your fireplace or fire pit or consult a qualified technician to ensure that fire glass is compatible with it.
- When using fire glass with propane, do not cover the top of your propane burner element in more than 1" of fire glass.

Warranty Information:

Limited Lifetime Warranty:

Starfire Direct, Inc. warrants this fire glass against defects in materials and workmanship for a lifetime period from the date of purchase. This warranty is for the benefit of the original purchaser. Starfire Direct, Inc. agrees to repair or provide a replacement for the defective product, but will not remove the defective product or reinstall the replacement product. Starfire Direct, Inc. must be contacted within 15 days of discovering the defect. Do not return your defective product without written authorization from Starfire Direct, Inc. Defective product returned without proof of purchase date will not be covered under warranty and will be serviced or replaced at an additional expense to the original purchaser. This warranty does not cover damage caused by freight or parcel carriers, such as but not limited to, UPS, FED-EX, USPS, and DHL. If your product is damaged in transit, please file a claim with the carrier immediately.

Please Note: Shipping charges are the responsibility of the buyer.

Exclusions:

Starfire Direct, Inc. will not warrant any product found to be misused, abused, or installed contrary to the instructions provided in the owner's manual. Starfire Direct, Inc. is not liable for the loss, theft, damage, neglect, or misuse of this product. This warranty does not cover any Starfire Direct, Inc. product that has been modified, altered, or repaired by someone other than the Starfire Direct, Inc. factory or any person/entity that has been expressly approved by Starfire Direct, Inc. Starfire Direct, Inc. is not liable for product color changes. Starfire Direct, Inc. will not warranty parts or fittings from third party manufacturers that are used to install our products. Starfire Direct, Inc. and its affiliates are not liable for any and all claims by the purchaser of our products as a result of damage or personal injury resulting from the sale, assembly, installation, operation, shipment, storage, or manufacture of this product.



Always consult a licensed professional prior to installation of any gas appliance or gas appliance accessory to make sure you are in compliance with state and local laws. It is always recommended that all gas appliances and accessories be installed by a qualified professional. Improper installation or modifications can result in property damage, injury, and/or death.