



INCLUDES STARFIRE DESIGNS BANDED FIRE PIT,
CAMPANA MORENO, CONO MORENO, COPA
MORENO, COPPER CANYON, COPPER CREEK, COPPER
SPARTAN, EDGE, LARGO MORENO, MERCURY, MILL,
PLAZA MORENO, AND TAZA MORENO MODELS.

STARFIRE DESIGNS FIRE FEATURE WARRANTY

1 Year Limited Warranty on Fire Feature Shells
10 Year Limited Warranty on Parts and Components
5 Year Limited Warranty on Weather Covers
Limited Lifetime Warranty on Fire Glass

1 YEAR LIMITED WARRANTY:

Starfire Direct, Inc. warrants this fire feature against manufacturing defects that prevent safe and correct operation of the product for a period of 1 year from the original date of purchase.

5 YEAR LIMITED WARRANTY:

Starfire Direct, Inc. warrants this weather cover against manufacturing defects in materials for a period of 5 years from the original date of purchase.

10 YEAR LIMITED WARRANTY:

Starfire Direct, Inc. warrants the parts and components against defects in materials and workmanship for a period of 10 years from the original date of purchase.

LIMITED LIFETIME WARRANTY:

Starfire Direct, Inc. warrants this fire glass against defects in materials and workmanship for a lifetime period from the original date of purchase.

EXCLUSIONS:

Warranty does not cover items that have been damaged by modification, abuse, improper storage, installation, or maintenance. This warranty excludes claims for incidental or consequential damage and indirect-collateral expenses arising from product defects or warranty recovery. Starfire Direct, Inc. is not responsible for the actions including negligence of the installer. Shipping charges are the responsibility of the buyer.

RETURN MERCHANDISE AUTHORIZATIONS (RMA):

This warranty is for the benefit of the original purchaser. Starfire Direct, Inc. agrees to repair or provide a replacement for the defective product, but will not remove the defective product or reinstall the replacement product. Starfire Direct, Inc. must be contacted within 15 days of discovering the defect. Do not return your defective product without written authorization from Starfire Direct, Inc. Defective product returned without proof of purchase date will not be covered under warranty and will be serviced or replaced at an additional expense to the original purchaser. This warranty does not cover damage caused by freight or parcel carriers, such as but not limited to UPS, FED-EX, USPS, and DHL. If your product is damaged in transit, please file a claim with the carrier immediately.

APPROVED RMA'S SHOULD BE ADDRESSED TO:

Starfire Direct, Inc.
42168 Remington Ave.
Temecula, CA 92590