(DE-190040-1)

(DE-190050-1)

(DE-190060-1)

(DE-190072-1)

(DE-190088-1)

WARNING

For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

INSTALLER: LEAVE OWNER'S MANUAL WITH THE APPLIANCE.

CONSUMER: RETAIN OWNER'S MANUAL FOR FUTURE REFERENCE.

C US

Version:202210

PANORAMA COVER INSTALLATION

Make sure install the pan-cover when the fireplace used outdoors.
Remove the cover from the packaging.

The handles will need to be attached to the cover with the provided hardware as shown in fig. 1

Fig 1

First, place a plate washer and then a spring washer on the screw as shown in fig. 2

Fig 2

Affix the handles to the front of the cover using the prepared screws. Fig. 3

Fig 3

Fig 4

Insert the assembled cover onto the unit as shown in Figs. 4 and 5

Fig 5

Media Options

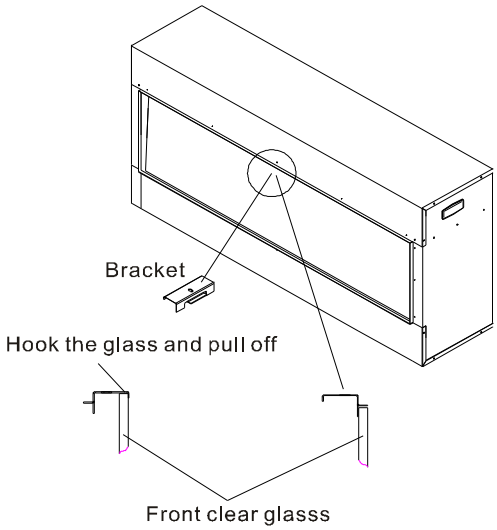
The media that come with BI-DEEP are large glass nuggets, clear glass, clear, blue & white diamond shaped media and DESIGN-MEDIA-OAK-10PCE.

Glass nuggets, clear glass
clear and diamond shaped media

DESIGN-MEDIA-OAK-10PCE

Fire Glass Media-Log Installation

1. Take off the front clear glass. There is a bracket which hold the front glass.It is show as below. Unscrew the screw and take off the bracket. Turn around and insert to the gap. It can hook the glass and pull out the glass.



2. Installing the fire glass media. Pour the fire glass media into the tray as shown below. Feel free to use any combination of fire glass media that you find most appealing

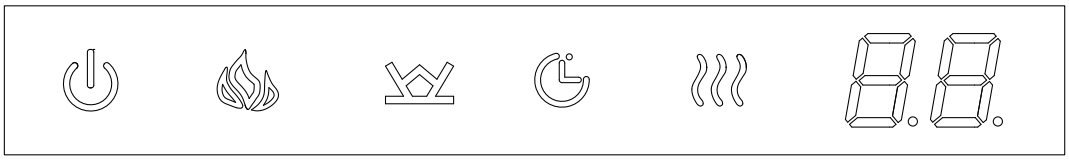
3.Put back the front glass and screw back the bracket.

OPERATION

The Fireplace operates by using either the touch panel located on the upper left hand corner or by remote control.

Plug the fireplace into a 15 Amp wall socket.

MANUAL OPERATION



1. Press to turn on and off the fireplace.
2. Press to adjust the flame brightness. There are 6 brightness levels（L6-L1） and an off(OF) position. Each time the flame button is pressed, the brightness of the flame decrease.

   press the flame button for 10 seconds, the timing indicator light on and will rapidly blinks, at this time, You can use the TuyaSmart APP to connect to the fireplace.
3. Press to adjust the ember Bed /Moodlight brightness. There are 11 brightness. levels (d11-d2), dynamic condition(d1) ,and the OFF(OF) setting you can cycle through.
4. Press to set the turn-off time, 30min-1h-2h-3h-4h-5h-6h-7h-8h-t0. The indicator light the current timing. If the timing in off position, the second press will show 30. Multiple times to set operating duration to OF, 30 min, 1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h.
5. Press or the first time to display the current setting temperature， press the button again to clear the current temperature. If the heater in off position, the second press will show 22℃(72℉).Multiple times to set ambient temperatures at 22℃(72℉) , 23℃ (74℉) ,24℃(76℉) , 25℃(78℉) , 26℃(80℉) , 27℃(82℉) , 28℃(84℉) ,15℃(52℉) , 16℃(54℉) , 17℃(56℉) ,18℃(58℉) , 19℃(60℉) , 20℃(62℉) , 21℃(64℉) .

   Temperature unit convert functionZ When the heater is on, press and hold the “ ” Button for 5 seconds, current temperature unit display will convert to another temperature unit.

REMOTE CONTROL OPERATION

For remote to function make sure the fireplace is plugged in and the remote has batteries.

Important: When operating the remote make sure you point the remote to the center of the fireplace. Each time you press the button, the buzzer inside the unit will beep once. It takes some time for the receiver to respond to the transmitter. Do not PRESS the buttons more than once within two seconds for correct operation.

Set the current time of the remote control

Press the to activate the remote control and press to set the time and date. When one of the “Sun” “Mon” “ Tue” “Wed” “Thu” “Fri” “Sat” is flashing, press or to set the day of the week, press to confirm day of the week and then enter hour setting. Press or to set the hour, press to confirm the hour and then enter minute setting. Press or to set the minute and press to confirm the minute and finish time setting.

Press this Power button to turn on and off the fireplace.

Press this Timer button to set the time to turn off the fireplace. The available settings range from 30 minutes to 8 hours. As shown in the following: 0:30 - 1:00 - 1:30 - 2:00 - 2:30 - 3:00 - 3:30 - 4:00 - 4:30 - 5:00 - 5:30 - 6:00 - 6:30 - 7:00 - 7:30 - 8:00. Once you have set the timer, the icon will be displayed on the LCD screen of the remote control. Press this button again to cancel the timer setting and the icon disappears.

Each time the Heater Button is pressed, the power of the heater will change. As shown the following: H1- H2- AUTO（22℃）- OFF（no display）

H1 means the firepalce on Low Heat/750W.

H2 means the fireplace on High Heat/1500W.

AUTO means fireplace can automatically adjust to the temperature you set. When in AUTO, you can set the desired temperature with or keys. You can switch temperature between Celsius and Fahrenheit with or keys.When it is on Auto mode,fireplace operate at 1500W.

Press this button to adjust the speed of the flame. There are 3 options: High- Medium- Low.

The Ember bed /moodlight Button turn the ember bed or moodlight on and off.When in on position,the display screen of the remote control shows AD1.,when the number“1”flash,you can set the color with or keys. There are 10 different colors (AD1-10) and dynamic condition(AD11) to choose from.

Press the Flame button to turn on and off the Flame. When in ON position, the LCD screen of the remote control shows 6 6 6. Press R or O or Y to change the brightness of each color flame.

7 Day Timer Function

Press once, 7 days from Monday to Sunday will display on the LCD screen of the remote control, press SET within 5 seconds to enter 7 day timer function. When “Sun” flashes, press or to select the day that you want to set, press SET to confirm your setting. Then “ON” will be display on the LCD screen of the remote control, at the same time, digital of time hour flashes, press or to set the time to turn the fireplace on. After setting the startup time, “OFF” will be displayed on the LCD screen and press or to set the shutdown time. When the shutdown time’s set, “AUTO” will be displayed on the LCD screen of the remote control and the digital of temperature flashes. At this time, you can set the temperature by or . Now, you have finished setting of this function.

When the 7 day timer's set, the icon will be displayed on the LCD screen of the remote control. Press again to cancel the 7 day timer and the icon will disappears.

NOTE: If the 7 day timing and the general timing are set at the same time, the system will respond to an earlier shutdown time.

Press Refer button to check the settings of 7 day timer. Press or to see the settings of the day of the week and or the settings of the startup and shutdown time.

WIFI OPERATION

INSTALL TuyaSmart life

There are 2 ways to install TuyaSmart;

1. Search for “TuyaSmart life” in the APP store on your phone, download and install.
2. Scan the QR code below with your mobile phone.

WIFI SETTING AND FIREPLACE OPERATION

1. Create an account and log in.
2. When you log in, touch “+” (FIG.1) to enter in FIG.2. Touch “others” on the left corner first and then choose “Connector (Wi-fi)” to enter in FIG.3 to set your Wi-fi account and password.

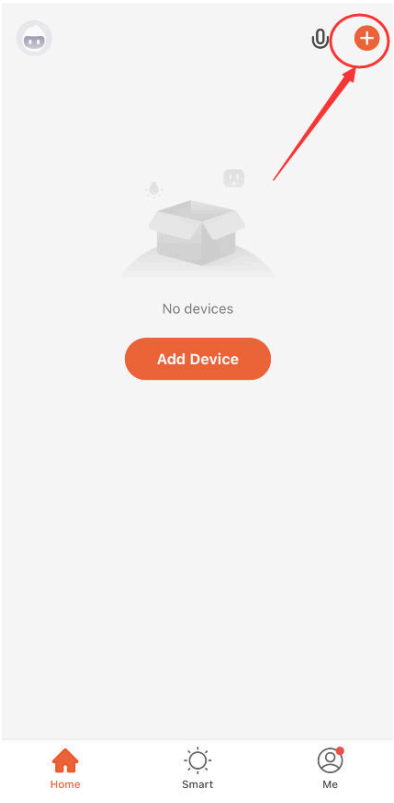


FIG.1

FIG. 2

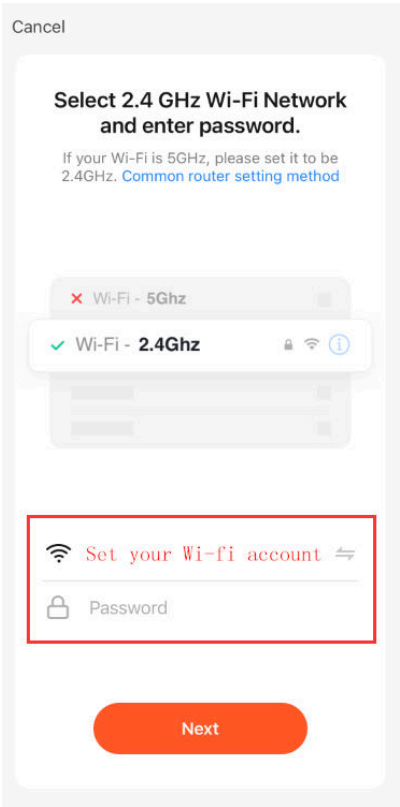


FIG.3

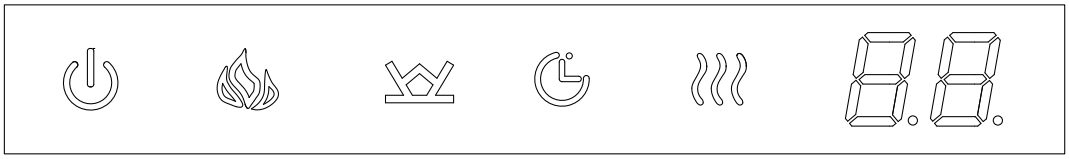


FIG.4

3. Press (flame button) on the touch panel of the fireplace for more than 5 seconds when the fireplace in standby mode. There will be 2 beeps come out from the fireplace and the (flame button) will flash as well indicating that Wi-fi is in EZ mode. Then please confirm to go next. (FIG.5)
4. The APP will scan (FIG.6) and add the fireplace to APP (FIG.7) automatically. Please make sure the Wi-fi account and password you set are correct and Wi-fi signal is good.
5. Touch “Done” to finish Wi-fi setting.(FIG.7)

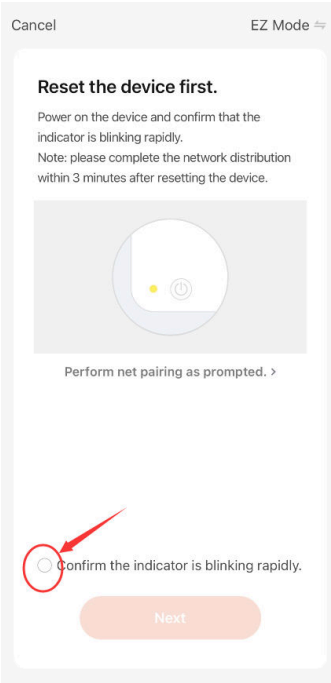


FIG.5

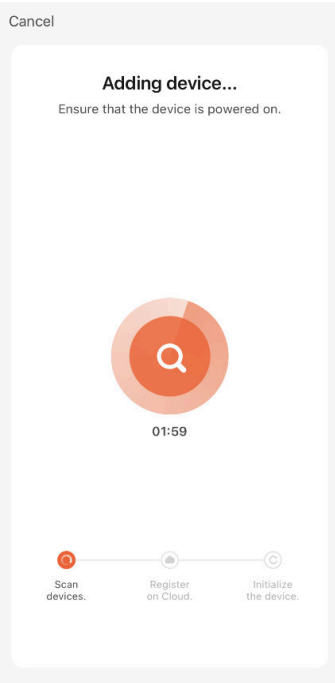


FIG.6

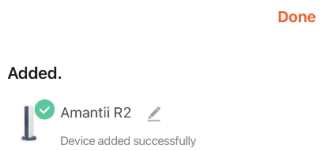


FIG.7

6. Now you are in the interface like FIG.7. You can operate the fireplace via Wi-fi.

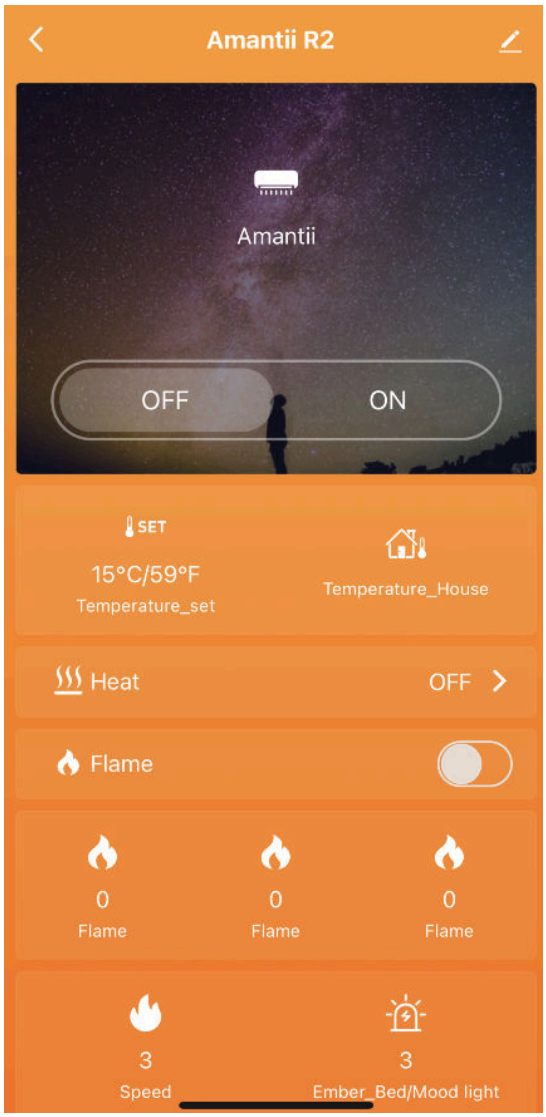


FIG.7

NOTE: Turn off the flashing blue Wifi indicator light

Touch the (power button) once, the blue light will stop flashing.

REPLACEMENT PARTS

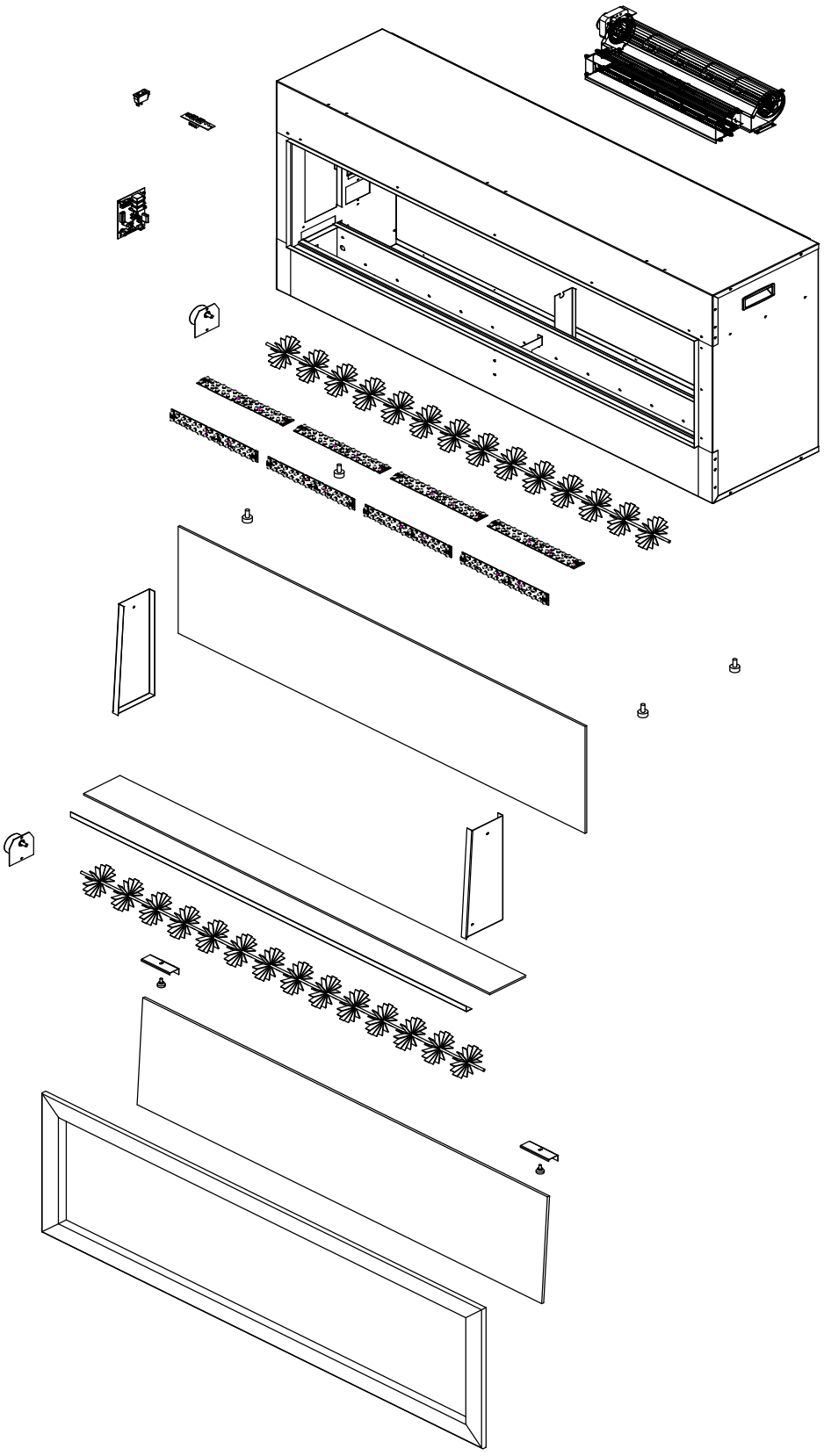
Ref.	Description	Quantity	BI-40-DEEP (DE-190040-1)	BI-50-DEEP (DE-190050-1)	BI-60-DEEP (DE-190060-1)	BI-72-DEEP (DE-190070-1)	BI-88-DEEP (DE-190088-1)
1	Trim	1	3109501	3057501	3110501	3058501	3111501
2	Adjustable screws	2	10201505	10201505	10201505	10201505	10201505
3	Front glass bracket	2	3057016	3057016	3057016	3057016	3057016
4	Front glass	1	10701187	10701165	10701189	10701166	10701191
5	Back glass	1	10701186B	10701168C	10701188B	10701169C	10701190B
6	Tray glass	1	10702155C	10702152C	10702156C	10702154C	10702157C
7	Side glass	0	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
8	Black glass - Left	1	10701279	10701279	10701279	10701279	10701279
9	Black glass - Right	1	10701280	10701280	10701280	10701280	10701280
10	Glass bracket - Left	1	3057012	3057012	3057012	3057012	3057012
11	Glass bracket - Right	1	3057013	3057013	3057013	3057013	3057013
12	Adjustable leveling feet	Qty Required Based on Size of Unit	10203015 – Qty 4	10203015 – Qty 4	10203015 – Qty 4	10203015 – Qty 4	10203015 – Qty6
13	Flicker assembly for Flame	1	3109502F	3057503D	3110503F	3058502E	3111503D
14	Flicker assembly for Tray	1	3109502F	3057503D	3110503F	3058502E	3111503D
15	Flame motor	2	10101501B	10101501B	10101501B	10101501B	10101501B
16	Heater / blower assembly	1	602082	602082	602082	602082	602082
17	LED light set for flames	1	801300	801400	801500	801600	801700
18	LED light set for ember bed / Tray lighting	1	801300	801400	801500	801600	814500
19	LED light set for canopy light	1	825200	826200	825162	825262	825164

REPLACEMENT PARTS

Ref.	Description	Quantity	BI-40-DEEP DE-190040-1)	BI-50-DEEP (DE-190050-1)	BI-60-DEEP (DE-190060-1)	BI-72-DEEP (DE-190070-1)	BI-88-DEEP (DE-190088-1)
20	Temperature sensor	1	10114001B	10114001B	10114001B	10114001B	10114001B
21	Remote signal receiver	1	601002B	601002B	601002B	601002B	601002B
22	Remote control	1	10105501	10105501	10105501	10105501	10105501
23	Circuit board	1	10124129	10124129	10124129	10124129	10124129
24	AC adapter	1	10116003	10116003	10116003	10116003	10116003
25	Circuit board for touch panel	1	10124003	10124003	10124003	10124003	10124003
26	Circuit board for touch pad	0	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
27	WiFi card	1	212051	212051	212051	212051	212051
28	Bluetooth speaker set (Set includes: Power circuit board, speaker circuit board & speaker)	0	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
29	Speaker set (Set includes: Power circuit board, speaker circuit board & speaker)	0	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
30	Power cord	1	10103014	10103014	10103014	10103014	10103014

*Items may not appear exactly as illustrated

EXPLODED VIEW



TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Dim or no flame	Flame LED s are burnt out	Inspect the LED s and replace them if necessary.
Ember bed is not glowing or dimming	Ember LED s are burnt out	Inspect the ember bed LED s and replace them if necessary.
Appliance turns off and will not turn on	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on.
	House circuit breaker has tripped	Reset house circuit breaker.
	Appliance s fuse has blown	Replace the fuse.
Appliance will not come on when switch is flipped to ON	Appliance is not plugged into an electrical outlet	Check plug and plug in.
	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on.
	Circuit board is burnt out	Inspect the circuit board and replace it if necessary.
No warm air coming out of appliance	Heater is burnt out	Inspect the burner and heater assembly and replace it if necessary.
Flame sputters	Flame motor is defective.	Call a qualified service technician and replace flame motor.
Remote Control does not work.	Low batteries. Unit switch in "O! position.	Replace AAA batteries in remote control. Turn the switch in "I! position.
Flame is fixed.	Wiring may be loose or the flame motor may be defective.	

SERVICE HISTORY

This heater must be serviced annually depending on usage.

Date	Dealer Name	Service technician Name	Service Performed	Special Concerns

NOTES:

ELECTRIC FIREPLACE WARRANTY
FOR PRODUCTS MANUFACTURED AFTER JANUARY 1, 2016

Amantii Imports Corp. ("Amantii") warrants that your newly purchased Amantii electric fireplace is free from manufacturing and material defects for a period of two (2) years from the date of the first purchase, subject to the conditions and limitations contained below.

WARRANTY APPLICATION & EXCLUSIONS
This limited warranty applies to your newly purchased Amantii electric fireplace; the limited warranty's application is limited to purchases made in any province of Canada or in any of the 52 States of the United States of America, including the District of Columbia. Only the original purchaser of the product is eligible for coverage under this limited warranty; the warranty is not transferable.

PRODUCTS EXCLUDED FROM THIS LIMITED WARRANTY
Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser.

WARRANTY COVERAGE AND TERM
Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Amantii warrants such products to be free from defects in material and workmanship for a period of two (2) years from the date of the first purchase of such products.

The limited two (2) year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

All other warranties—expressed or implied—with respect to the product, its components and accessories or any obligation/liabilities on the part of Amantii are hereby expressly excluded.

WARRANTY COVERAGE AND TERM - BESPOKE SERIES
Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Amantii warrants such products to be free from defects in material and workmanship for a period of five (5) years from the date of the first purchase of such products.

The limited five (5) year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

All other warranties—expressed or implied—with respect to the product, its components and accessories or any obligation/liabilities on the part of Amantii are hereby expressly excluded.

LIMITATIONS TO COVERAGE UNDER LIMITED WARRANTY
This limited warranty does not apply to products that have been repaired, except by Amantii or its authorized service representatives, or otherwise altered. This limited warranty further does not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source. Products made by other manufacturers, sold with the product or thereafter, are not covered by this limited warranty. The use of unauthorized components will render this warranty null and void.

PANORAMA OUTDOOR UNITS
All Panorama units that are installed outdoors or in moisture intense conditions must use the stainless steel cover. Proof of purchase of the cover is required for any warranty claims.

SERVICE UNDER LIMITED WARRANTY
Defects must be brought to the attention of Amantii Technical Support by contacting Amantii at (1.877.850.9458), or at 502-1027 Davie Street, Vancouver, BC V6E 4L2. Please have your proof of purchase, catalogue/model and serial numbers available when calling; any and all service under the limited warranty requires a proof of purchase of the product.

DEFECTS
Should a product or part covered by this limited warranty be proven to be defective, in material or workmanship, and during the two (2) year limited warranty period, Amantii will replace such defective product or part without charge. If Amantii is unable to replace such product, or if replacement is not commercially practicable or cannot be timely done, in its sole discretion Amantii may, in lieu of replacement, choose to refund the purchase price for such product or part.

APPLICATION OF PROVINCIAL AND STATE LAW

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

GENERAL

Amantii reserves the right to make changes at any time without notice, in design, material, specifications, prices and the right to discontinue styles and products.

GLASS

This limited warranty does not apply to the following glass products:

Model Type	Tray Glass	Front Glass	Back Glass
Panorama /Symmetry	✓	✓	✓
Wall Mount/ Insert	✓		
Traditional	✓		
Zero Clearance/ FS	✓		
Freestand	✓		

EXCLUSION OF BATTERIES

Ocean carriers have set new rules designed to protect the safety of shipments while in transit. This new rule disallows the inclusion of lithium/alkaline batteries, as a result we will no longer be including batteries with the fireplace remote.

REPLACEMENT MOTORS

With the reliability of the components used in the construction of our electric fireplaces, a complimentary replacement motor will no longer be included inside the carton containing the fireplace.