



FIRE PIT ART®
A gathering place for family & friends

Fire Pit Art® Fire Pit Warranty

All fire pit components excluding gas components are warranted for a period of 10 years after date of purchase by the original owner.

Any returns sent back must be sent via prepaid freight and in the original retail packaging.

Proof of purchase will be required before warranty service is rendered. The sales receipt is the only valid proof of purchase.

Artisan Spark Guard Warranty

Fire Pit Art® Artisan Spark Guards are handcrafted to fit Fire Pit Art® and no returns are accepted if they are purchased to fit any other product except Fire Pit Art. All though we use very heavy mesh screen it is susceptible to the high direct heat of the fire pit. Longevity is determined by the frequency and intensity of the fires and will be different for every user.

Although it may rust the fire screen material is guaranteed for sixty days against failure, the frame work is guaranteed for ten years with proof of purchase and would be shipped back prepaid to Fire Pit Art.

Although we do not get returns, please feel free to call or email at any time if you should have questions before or after your purchase. It is our belief that our fire pits will be passed along for generations and decades to come. Enjoy!

Call Fire Pit Art! 615.707.1912



Manufacturer of the CROSSFIRE Brass Burner

Call Warming Trends! 303.346.2224

Toll-Free 877.556.5255

Warming Trends - LIMITED WARRANTY on Brass Burners

Warming Trends, LLC (Warming Trends), the manufacturer, warrants its products (units), including paint, electrical components, switches, igniter, logs, moving parts and gas valves, to be free from defective material and workmanship for the period of time indicated below for each product line. The respective warranty time periods are effective from the original date of purchase. The warranty applies only to the original purchaser and is excluded if the product is used for commercial purposes. Warming Trends agrees to repair or replace, at its sole discretion, a defective product if returned to Warming Trends within the warranty period with proof of purchase. This does not include additional charges or costs associated with a service call. Costs associated with service should be verified with local dealers.

Exclusions to this limited warranty include bodily injury malfunction to the product, loss, damage, defect, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper & regular maintenance, damage incurred while the unit is in transit, alteration, or acts of nature including flooding. This warranty excludes damage caused by natural wear and tear, such as discoloration or chipping, worn or torn gaskets, eroded or cracked logs or embers. Also excluded is damage to the unit caused by drilling of the orifices, or the use of fuel other than that indicated on the gas control valve (natural gas or liquid propane.) Damage caused by scratches, items melted to the unit, or other external sources left on the surface or from the use of cleaners are not covered in this warranty. This warranty does not extend to any units altered or repaired for defect by anyone other than Warming Trends or an approved sub-contractor.

To prevent flooding or other damage that could void this limited warranty, it is recommended that all fire pit burners are covered when not in use. In addition, this warranty is automatically void if the unit's serial number has been removed or altered in any way.

Warming Trends is free of liability for any damages caused by the unit, as well as inconvenience expenses, material or labor charges incurred by the removal or re-installation of any unit. Incidental or consequential damages are not covered by this warranty.

This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the hearth unit without the express written consent of Warming Trends.

RETURNS

All orders from Warming Trends may be returned within (30) days for a full refund. In order to return or exchange all or part of an order (under the warranty guidelines specified below), you must have a Return Merchandise Authorization number (RMA#). Contact a Warming Trends representative at the corporate office to obtain an RMA#.

All returned merchandise must have the RMA# clearly printed on the outside of the package. Return requests must be made within (30) days of the product receipt date. Any shipping and/or handling charges on the original order cannot be refunded. Return shipping costs are the purchaser's responsibility. At its discretion, Warming Trends may levee a restocking fee of 15% of the cost of items returned.

Warming Trends is not responsible for damage on returned items, and they should be packaged carefully. It is recommended that return items are shipped via a delivery service that can be tracked and/or insured to confirm receipt.

CROSSFIRE BURNERS AND ALUMINUM PLATES/PANS

Lifetime Warranty

24VIK AND 3V

24VIK and 3V Systems are warranted for (2) year. As part of the one year warranty, in the event a system has to be replaced due to a defect/malfunction of the system, Warming Trends will replace the system free of charge. This warranty does not cover the cost of labor or shipping. Problems in the functioning of the systems due to gas plumbing or electrical installed by others are not covered under this warranty. Warming Trends is not responsible for the cost of labor or shipping incurred for replacing a system.

Any statement or representation of any Warming Trends product and its performance contained in Warming Trends advertising, packaging literature, or other printed material is not part of this limited warranty. No dealer, distributor, or other person has the authority to represent or warrant a Warming Trends product beyond the terms contained within this warranty, and Warming Trends assumes no liability for such warranty representations. Any questions concerning this warranty should be directed to the Warming Trends corporate office.

This Limited Warranty is the only warranty supplied by Warming Trends, the manufacturer of the unit. All other warranties, whether expressed or implied, are hereby expressly disclaimed and purchaser's recourse is expressly limited to the warranties set forth herein.