



## **Congratulations!**

You have purchased an innovative South African product made from Limesite™, a new generation high performance concrete with unique properties and aesthetics to suit your personal taste and this is sure to become a talking point in your space.

## **PRODUCT WARRANTY-2 YEAR LIMITED**

### **Limesite™ Tiles and Surfaces**

#### **Terms:**

We warrant the product will be free from any manufacturing defects for the warranty period  
We warrant the product to be suitable for indoor and covered outdoor situations if:

- Correctly installed according to manufacturer's specification and recommendations (See Installation Guide)
- Permanently installed and has not been moved from the intended location

On stone installations we warrant the mitre returns are robust and will withstand use for the intended purpose.

This warranty is available to the original owner of the domestic residence or commercial property in which the product was originally installed and is not transferable to any other person. This is the only warranty given by the manufacturer and no other whether express or implied regarding fitness for purpose or any other warranty of quality is applicable.

This warranty shall be subject to the terms and conditions herein contained and shall not be valid where the product has not been paid for in full and will only apply to proven manufacturing defects in the product itself

#### **Defects and Remedies**

The manufacturer will be responsible for the proven manufacturing defects in the product and shall be determined by the manufacturer in its sole discretion.

If there are proven manufacturing defects in a product, Wolkberg Casting Studios shall at its sole discretion either replace the defective product or refund the purchase price of the defective piece/product/item.

#### **Exclusions:**

- The warranty does not cover any accidental or deliberate damage, acts of god and damage incurred by incorrect use or not following the manufacturer's recommended care and maintenance.
- In the case of incorrect installations, abuse, breakage or impact damage, chips to the surface due to unduly aggressive handling, heavy article being dropped on it or improper use
- Routine maintenance
- Spots or blemishes that are inherent in the product and does not affect the structural integrity of the product



- Wear and tear
- Any chemical damage
- Damage or defects brought on by abnormal conditions produced by accident or as a result of the architectural design, structural movements or natural disasters.
- The manufacturer will not in any circumstance be liable for any consequential or indirect damages, loss of profits or punitive damages.

General Precautions and Care and Maintenance:

Follow the care and maintenance guidelines for your product. [www.wolkberg.com](http://www.wolkberg.com)

### **Applicability of Laws**

The warranty is not intended to limit the liability of the manufacturer in any way that would contravene the provisions of any law in South Africa, including the consumer protection act, ACT 2008("CPA") Despite the provisions in this warranty the purchaser will have such rights and remedies as set out by the CPA but only in accordance with provisions of and time periods set out in the CPA.

Please retain your invoice as proof of purchase should a warranty claim need to be made. With proper care and maintenance your product can last far beyond the set-out warranty period.

You have purchased an innovative South African product made from Limesite™, a new generation high performance concrete with unique properties and aesthetics to suit your personal taste and this is sure to become a talking point in your space.

We are local and are always willing to assist our much-appreciated clients with any issues so please feel free to contact us when in doubt.

We understand how supporting innovations can be stressful and we appreciate very opportunity we have to show off our South African innovation like none other in the world.