

RMA #\_\_\_

## **RETURN MERCHANDISE AUTHORIZATION FORM**

This form must be filled out and returned with all parts in its original Packaging in order to be eligible for you credit. A restocking fee of 25% may apply to all returns.

ALL RETURNS MUST BE ACCOMPANIED WITH THIS RMA FORM

Customer Name:Company Name:Address:City, State and Zip:			
		Phone:	E-mail:
		How was this lights ordered: Online Direct Hydro Store Other	
		Date: Order No: Customer PO: Reason for Return: Wrong lights ordered	Action you wish to be taken: Refund/Credit Memo Replacement
Shipping Error Upgrade Warranty Repair Other	<u>SHIP ALL RETURNS TO :</u> SPECTRUM KING LED		
More Info: 	Canoga Park CA 91304 (888)654-0737		

## **Checklist for Returns**

\_\_\_\_\_ Picture when received (label, merchandise inside the box and damaged part)

Please DO NOT return products without this form. This may cause a delay in processing and identification. All returns must be made within 30 days of purchase. You must contact us if returned is over 30 days old, if you wish to return any item for any reason. All items that are shipped to you in the original packaging must be returned in the same packaging or it may not be eligible for refund. We will not be held responsible for items damaged during returned shipping, so package appropriately. We highly recommend using a trackable shipping method when a part is returned bank to us