

# Returns Form

Please send your return back to us within 14 days of receiving your order.

**BLANK SPACE RETURNS**  
79 MAIN STREET  
FAIRLIE, 7925

If you change your mind about a purchase from us, we will issue you a store credit, subject to the following conditions:

- Items must be returned within 14 days of delivery with the original receipt or other proof of purchase;
- You must provide your name and address;
- The returned item(s) must not be the following: swimwear, underwear, costume jewellery and cosmetics.
- The returned items must be in immaculate condition, with no marks, smells or wear and tear with original tags/labels attached.

## **NO RETURNS OR EXCHANGES ON ANY DISCOUNTED OR SALE ITEMS**

Please do not return any sale items. Your order will be returned to you at your cost

Once the item has been received it will undergo a quality review and once approved, you will receive your **online store credit** to the purchase value of the item(s) returned. This can be used to purchase a different size, or another item(s) entirely. We reserve the right to refuse the return if there are signs that the item has been washed, worn, damaged or it is not up to saleable quality. Regarding store credits, we will email you with your credit code, which you will receive in the form of an electronic gift card. Using your gift card credit code is easy! Just hop onto our website and add your chosen items to the cart as usual. When you get to checkout simply enter your unique credit code into the box that's located in the top right hand of your screen, click 'Apply' then proceed as normal to complete your order.

<b>ORDER NUMBER</b>	<b>PRODUCT</b>

<b>REASON FOR RETURN</b>

<b>*EMAIL</b>
<b>*PHONE</b>
<b>*ADDRESS</b>