



FAQs

Q – How far apart can the poles be spaced?

A – The recommended spacing to mounting height ratio for audio is 6:1. For example, luminaires mounted at 15' could be spaced up to 90' apart.

Q – Can the system be hacked?

A – While theoretically possible, the Intellistreets system uses banking level security protocol which is AES 128 bit hardware encryption + 256 bit SSH network encryption.

Q – Can you use the system for live public address?

A – No, the standard system does not support live address. However a standalone public address accessory could be integrated.

Q – Can you use the system for live internet/satellite radio streaming?

A – No, the standard system does not support live internet/satellite radio streaming. All messages and audio files are pre-recorded and uploaded for playback.

Q – Is the system eligible for utility rebates?

A – Yes. Intellistreets qualifies for certain utility rebates depending on your geographic location.

Q – How much energy does the system save?

A – Over incumbent technologies, there are savings realized from the highly efficient LED lamp source, the ability to dim the lamp, and miniature on-board amplification of the integrated audio system.

Q – Will Intellistreets integrate with my existing lighting system?

A – Yes. Intellistreets has a variety of integrated luminaire designs that can be placed on existing poles. Alternatively a PTM post top module is available to integrate with existing pole/head combinations.

Q – Do I need a closet or dedicated room for head end equipment?

A – No. All functions are integrated into the ECM and gateway and all server based applications are hosted in the cloud.

Q – What devices or additional hardware would I need to purchase?

A – None. The system can be controlled from most web enabled devices.

Q – What comes with the base system?

A – Scalable mesh network, lighting control, audio, notification light, smart grid management, district control, 24/7/365 scheduler, built in astronomical and real time clocks.

Q – What external sensors are available?

A – Third party sensors are available for integration depending on your location and project need.

Q – Does the Intellistreets system record voices?

A – No, the standard Intellistreets system does not include any recording devices. The only time audio may be recorded is when the optional Blue Button feature is purchased and a call for assistance is placed to a First Response phone number. The First Responder may record the communication at their own choosing.

Q – Will Intellistreets work in extreme weather, heat or cold?

A – Yes, Intellistreets works in extreme cold and extreme heat, as well as having survived Hurricane Sandy!

Q – Does Intellistreets come with cameras?

A – No, however camera systems are an option. Externally mounted cameras, manufactured by numerous third parties can integrate into the client's Video Management Systems (VMS).