




GETTING STARTED

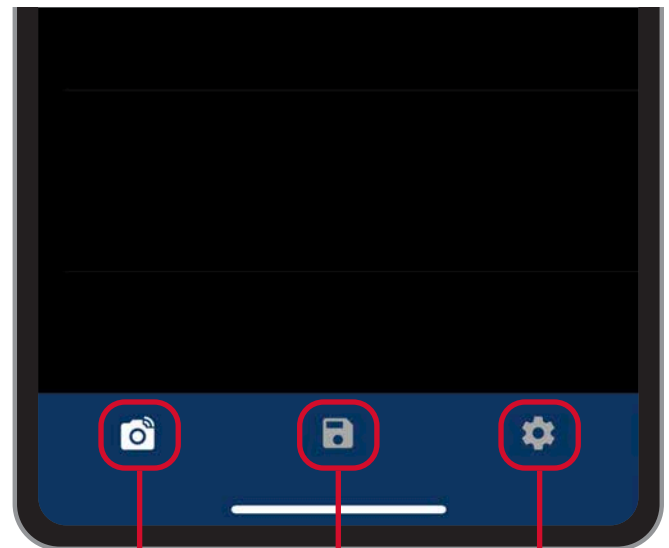
Download the Witness app to your smartphone. It is available on both the Apple App Store and Google Play Store.



QUICK APP OVERVIEW

The app features three primary sections that can be accessed using the buttons at the bottom of the screen.

- **Home**  All of your connected cameras will be listed on this screen. From here, you can access each camera's live stream and stored video files.
- **Saved**  In this section, you can view and manage the video files that you have saved from each camera.
- **Settings**  This section allows you to connect to new cameras by scanning QR codes, synchronize a connected camera's clock with your smartphone, and update the camera's firmware.



HOME

SAVED

SETTINGS

CONNECTING THE CAMERA

Connecting a Witness camera is quick and easy, simply follow the steps below.

1. Tap on the **Settings**  tab at the bottom of the screen, then tap the **Scan QR Code** button.

Troubleshooting – You may need to authorize the app to use your smartphone’s camera first.

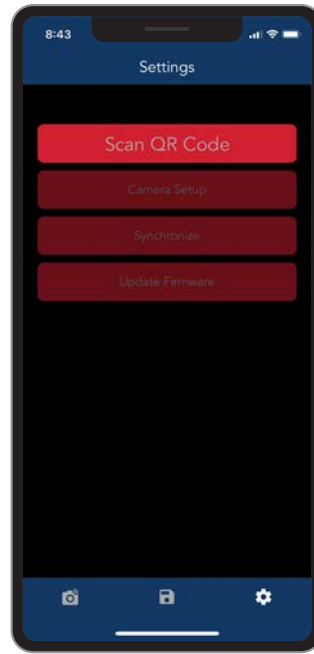
2. Hold your phone over the QR code that was included with the Witness camera. The app will automatically scan the code and proceed.

Troubleshooting – If the code isn’t automatically scanned, try again in a well-lit area, and hold your smartphone as steady as you can.

3. Next, your smartphone will request to connect to the Witness camera via Wi-Fi. You will need to be within Wi-Fi range of the camera to connect.

Troubleshooting – If the connection fails, you may need to manually connect to the camera in the Wi-Fi settings on your smartphone. See the detailed steps on page 3 of this guide.

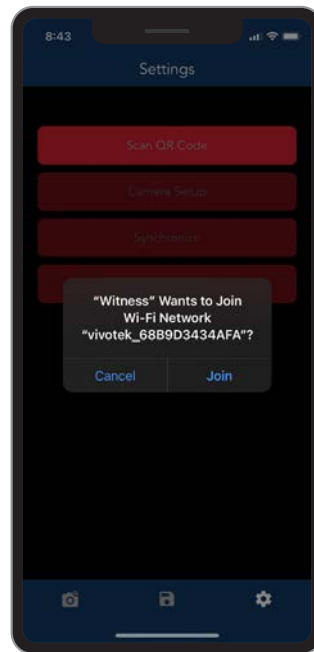
4. Now your Witness camera is connected and ready to use. Repeat these steps for every camera you wish to connect with.



STEP 1




STEP 2



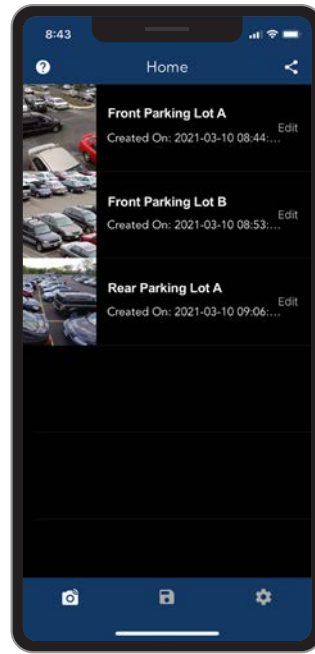
STEP 3

VIEWING LIVE VIDEO FOOTAGE

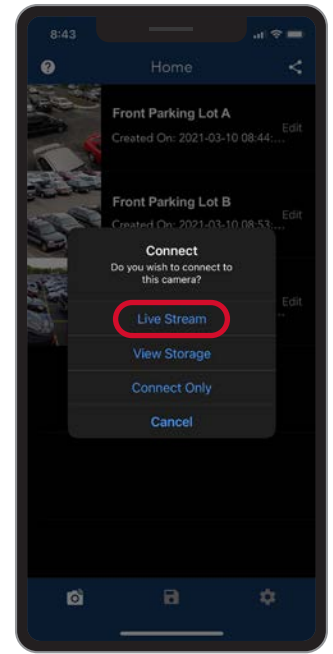
Once your camera is connected to the app, you can view a live stream by following these steps.

1. Under the **Home**  tab, tap on the camera you would like to view.
2. Several options are available. Tap on **Live Stream** to view the live video footage.
3. Once the camera is finished loading, the live stream will be displayed. There is a delay of approximately 5-15 seconds between the camera recording and the app display.

Troubleshooting – If the live stream fails to load, you may need to manually connect to the camera in the Wi-Fi settings on your smartphone. See the detailed steps in the following section.



STEP 1



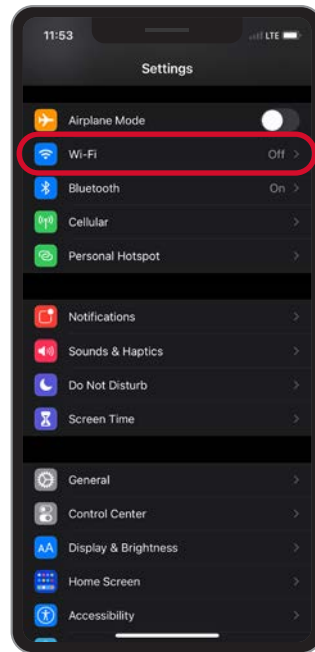
STEP 2

MANUALLY CONNECT TO THE CAMERA USING WI-FI (iOS)

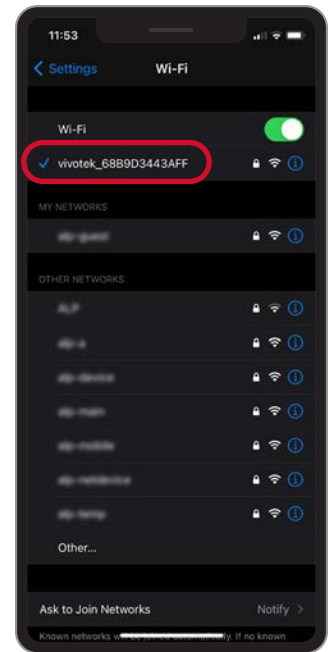
If the automatic connection from within the app fails, you can manually connect your iOS device to the Witness camera using the steps below.

1. Open the **iOS Settings app**, and then tap on **Wi-Fi**.
2. From the list of networks, select your Witness camera. The name will begin with “**vivotek**” and end with your camera’s **SSID**. You can find the SSID on the setup card that was included with the fixture.
3. Your device is now connected. You can now re-open the Witness app and interact with the camera.

Troubleshooting – If the Wi-Fi connection fails or requests a password, you will need to re-open the app and scan the QR code again.





STEP 1

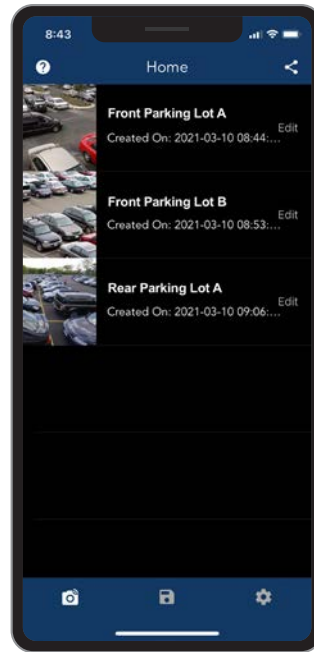


STEP 2

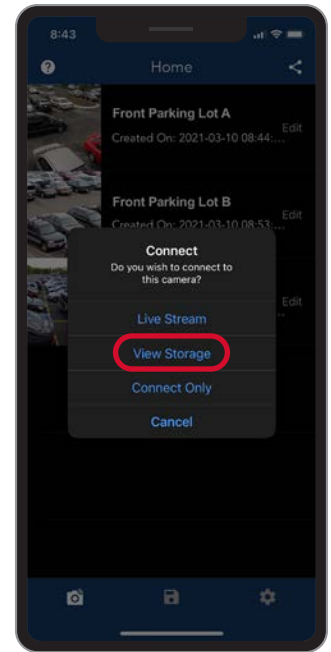
VIEW AND DOWNLOAD VIDEO

Once your camera is connected to the app, you can view and download recorded video by following these steps.

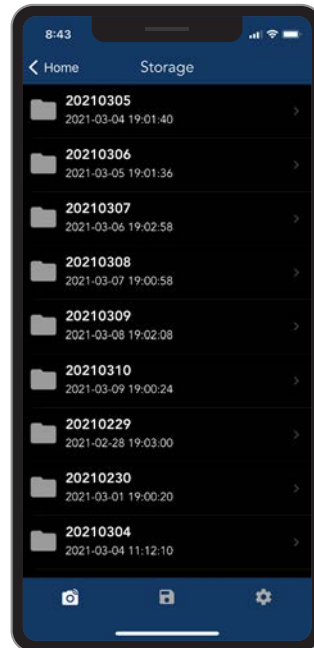
1. Under the **Home**  tab, tap on the camera you would like to view.
2. Several options are available. Tap on **View Storage** to view the recorded video footage.
3. Footage is sorted into folders based on the date it was recorded. Tap on a folder to continue.
4. Here you will view a list of available video files. Each file is approximately 3 minutes long and is labeled with date and time codes. Tap on a video file to download it to your device.
5. Once the video file has finished downloading, it will be displayed on your screen. The download process may take a while, depending on the signal strength of the WiFi connection.
6. Downloaded video files are located under the **Saved**  tab at the bottom of the screen.



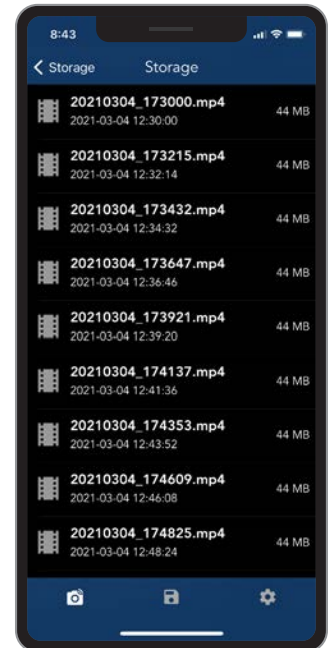
STEP 1



STEP 2






STEP 3

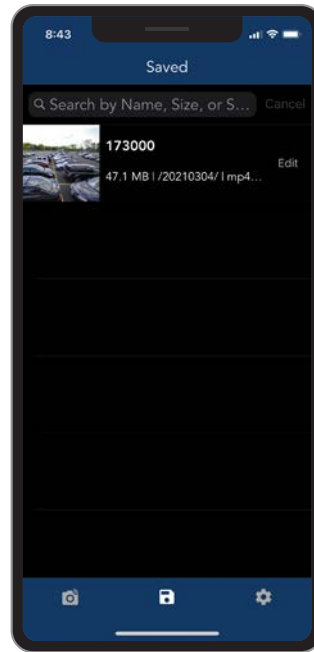


STEP 4

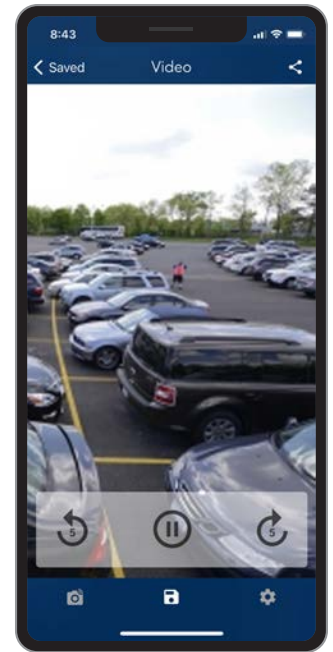
MANAGING DOWNLOADED VIDEOS

After downloading video files from the Witness camera, you can manage them using the steps below.

1. Under the **Saved**  tab, you will find a list of all the video files you have downloaded from the Witness camera. You can search for a specific file using the search bar at the top of the screen.
2. Simply tap on a video file to view it on your device. Using the built-in video controls, you can play, pause, and skip forward and backward in 5 second intervals.
3. To send the video file to another device, tap on the **Share**  button at the top-right of the screen.
4. To delete a video file from your device, return to the **Saved**  tab and swipe left on the video you would like to delete.



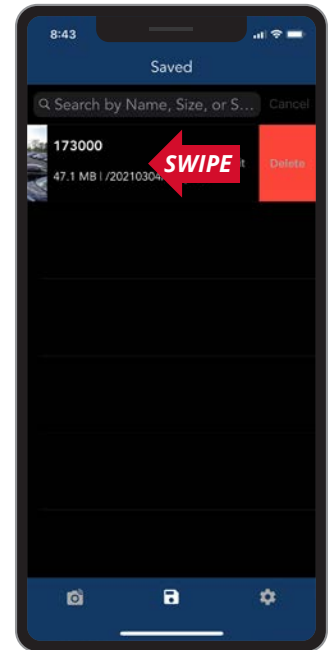
STEP 1



STEP 2



STEP 3



STEP 4