



Thank you for shopping with Joe Nimble Shoes. We greatly appreciate your business. To provide you with the best service possible, there are step-by-step instructions listed below for returning or exchanging an item. We look forward to doing business with you again.

- All items must be shipped pre-paid with a copy of this **RETURN MERCHANDISE FORM** enclosed.
- There are no refunds on sale items. You will receive website credit or an exchange if returned within 30 days.
 - Full price items can be exchanged or returned for a full refund within 30 days of receiving the item.
- All clearance and wholesale items are FINAL SALE. This means no refunds, website credit or exchanges.

FREQUENTLY ASKED QUESTIONS

Where can I send my returns? It is very important to follow all instructions listed above prior to shipping the item. All returns must be accompanied by the **RETURN MERCHANDISE FORM** printed on the back of this card. Please ship to:

Diba Imports
ATTN: Retail Returns
3630 Corporate Trail Drive
Earth City, MO 63045

What if it just doesn't fit? We want you and your toes to be happy! If the shoes you ordered don't fit or you are unhappy in any way you may return your unworn footwear within 30 days of the original date you received the item at no cost. We even include a return shipping label in every box to make it easy! Please complete the **RETURN MERCHANDISE FORM** and follow the instructions outlined at the top.

What if I still have questions about returns? You can contact us about any problems or questions at info@joenimble.com or by calling 314-209-0150. We are open Monday-Friday 8am-6pm, Saturday 11am-4pm.

www.joenimble.com

RETURN MERCHANDISE FORM

Please complete all of the following information and include this form with the item(s) you are returning or exchanging.

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

DAYTIME PHONE _____ CELL PHONE _____

WEBSITE ORDER # _____

EMAIL ADDRESS _____

SOLUTION REQUESTED REPLACEMENT WEB CREDIT REFUND

IF REPLACEMENT, INDICATE STYLE #/STYLE NAME/COLOR/SIZE _____

REASON FOR RETURN TOO SMALL TOO BIG DIDN'T LIKE UNCOMFORTABLE

DIDN'T LOOK LIKE EXPECTED OTHER _____

- Please read the Return Terms and Conditions Policy on the other side of this card for proper return instructions
- Please verify that all information above is complete and accurate. Incorrect or missing information will result in a delay of your replacement, refund, or website credit.

www.joenimble.com