



Thank you for shopping with Joe Nimble Shoes. We greatly appreciate your business. To provide you with the best service possible, there are step-by-step instructions listed below for returning an item. We look forward to doing business with you again.

- All items must be shipped with a copy of this RETURN MERCHANDISE FORM enclosed.
• Full price items can be returned for a full refund within 30 days of receiving the item.

FREQUENTLY ASKED QUESTIONS

Where can I send my returns? It is very important to follow all instructions listed above prior to shipping the item. All returns must be accompanied by the RETURN MERCHANDISE FORM printed on the back of this card. Please ship to:

Gateway Fashion Group
Attn: Joe Nimble Returns
3630 Corporate Trail Drive
Earth City, MO 63045

What if it just doesn't fit? We want you and your toes to be happy! If the shoes you ordered don't fit or you are unhappy in any way you may return your unworn footwear within 30 days of the original date you received the item at no cost. Email us at info@joenimble.com to get a prepaid shipping label. Please complete the RETURN MERCHANDISE FORM and follow the instructions outlined at the top.

What if I still have questions about returns? You can contact us about any problems or questions at info@joenimble.com or by calling 314-373-1285. We are open Monday-Friday 8am-6pm, Saturday 11am-4pm. www.joenimble.com

RETURN MERCHANDISE FORM

Please complete all of the following information and include this form with the item(s) you are returning or exchanging.

NAME

ADDRESS

CITY STATE ZIP

DAYTIME PHONE CELL PHONE

WEBSITE ORDER #

EMAIL ADDRESS

SOLUTION REQUESTED [] REPLACEMENT [] WEB CREDIT [] REFUND

REASON FOR RETURN [] TOO SMALL [] TOO BIG [] DIDN'T LIKE [] UNCOMFORTABLE

[] DIDN'T LOOK LIKE EXPECTED [] OTHER

- Please read the Return Terms and Conditions Policy on the other side of this card for proper return instructions
• Please verify that all information above is complete and accurate. Incorrect or missing information will result in a delay of your replacement, refund, or website credit.

Email info@joenimble.com for a return shipping label. www.joenimble.com