

# Return Form

We hope you love your **Rocket Dog Shoes**, but if you need to make a return, we have you covered... returns are easy! We gladly accept returns purchased from **Rocket Dog.com** within **30 days of receiving your purchase**.

We do not offer **exchanges**. If you wish to change an item, simply return it to us for a refund then place a new order on our website.

Complete the Return Form below and enclose with your shipment. Then choose one of the return shipping options below and you're done:

**Option 1:**

Use the prepaid FedEx Smartpost shipping label included with your purchase. When this label is used, a **\$8.95 shipping fee** will be deducted from your refund. The shipping label cannot be used for returns outside the U.S.

**Option 2:**

Ship the return prepaid using a carrier of your choice to:

**Rocket Dog Brands**

Ecommerce Department  
11854 S. Alameda  
Lynwood, CA 90262

**We highly recommend the use of a traceable shipping method such as FedEx or UPS.**

**THE FOLLOWING IS REQUIRED TO INSURE CUSTOMER SERVICE CAN ACCURATELY CREDIT YOUR RETURN.**

**Customer Name:**

**Customer Shipping Address:**

**Customer Email Address:**

**Order Number:**

**Reason for Return:** (check all that apply)

Fit Too Big

Fit Too Small

Did not Arrive on Time

Quality

Change Mind

Other Comments \_\_\_\_\_

Please allow 7 to 10 business days from receipt in our warehouse for us to process your return credit to the original form of payment. **DON'T FORGET TO ENCLOSE THIS FORM IN YOUR RETURN PACKAGE!**

***Please obtain a copy of your return tracking for your records & note refunds will normally take 7-10 business days from receipt of returned goods. An email/text will be sent when a refund has been issued.***