

THE WATCH FACTORY

WARRANTY CLAIM FORM

Please check the warranty document that you received with your order or refer to our website to confirm that the problem is covered under warranty. **If are unsure, please contact us before posting it.** support@watchfactory.com.au

Print this form, fill it out & send this form with the claimed watch to:

The Watch Factory – Warranties
PO BOX 1175
Kensington VIC 3031

Your watch will be assessed once we receive it and we will email you with an update.

Your name:	
Your phone number:	
Your email address:	
Your return delivery address:	

Order number:	
Order date:	
Watch brand:	
Watch model number:	
Reason for warranty claim:	

PLEASE NOTE:

- Package items securely to make sure they are well protected during transit.
- We recommend using a tracked postage service as we do not accept responsibility for items lost in transit.
- You will cover the cost of posting the item to us & we will cover the return postage.