

## iSpyPen Pro Detailed Product Documentation

Thanks again for your order. We created this detailed product documentation in case you are looking for a written explanation extending beyond our Quick Start Guide and Tutorial Videos.

You can always reach us at 813-285-4343, [support@ispypens.com](mailto:support@ispypens.com), or via live chat at [www.iSpyPens.com](http://www.iSpyPens.com). Be sure to check out our support portal at [www.iSpyPens.com/support](http://www.iSpyPens.com/support).

### **Getting Started**

1. Receive iSpyPen Pro and open it up. In the box is your iSpyPen Pro and an instruction manual. Please reference your user manual while reviewing this detailed documentation.
2. Unscrew your pen to reveal the USB.
3. Charge the iSpyPen Pro via USB for 2-3 hours, the indicator light will be red while charging is taking place. The red light will turn off when charging is complete, leaving only a blue light.
4. You are ready to record 1080p HD video. Simply press the control button for 2-3 seconds. The indicator light flashes blue two times. This powers the pen ON and initiates HD video recording.
5. The pen will record until you click the control button to STOP recording, or until the pen runs out of battery. The pen will record for 60-75 continuous minutes per full charge.
6. When the pen is ON, You can STOP recording and power the pen off at any time by clicking the control button. The indicator light will flash blue 1 time indicating that the files have saved and pen has turned off.
7. To playback files simply plug your iSpyPen Pro into your computer.
8. Look for the drive called iSpyPen Pro on your computer or playback device. Within the iSpyPen Pro drive you will find a “VIDEOS” folder. The “VIDEOS” folder contains all video files.
9. Simply click a video file to open and play it. If you have any troubles with playback, download our free application here: [ispypens.com/vlc](http://ispypens.com/vlc).

### **Updating the Time/Date Stamp on your iSpyPen Pro**

The iSpyPen Pro arrives with the timestamp activated. You will likely need to hide or update the timestamp using the instructions below.

1. Please visit [www.iSpyPens.com/timestamp](http://www.iSpyPens.com/timestamp)
2. Select Option 1 or Option 2 and download the necessary file

The required format is as follows: **2019-04-10,17:50:59 Y**

**Y means “Yes, overlay timestamp”**

**N means “No, don’t overlay timestamp”**

YEAR-MONTH-DAY,HOUR:MINUTE:SECONDS Y (overlay) /N (don’t overlay)

3. You may opt to disable the timestamp overlay by changing the “Y” to an “N”. Even if you disable the timestamp, we recommend updating the year, month, day, hour, minute, and second since your files can still be organized by date and time during playback.

### **Charging while Recording for Extended Recording Time**

The iSpyPen Pro is designed to give you the freedom to charge and record at the same time. We highly recommend picking up an [iSpyPen Pro Extension Cable here](#) which provides more mobility.

In order to do this, you need to use a **NON**-playback device as a power supply. This can include our [Portable Charger](#) or a USB brick plugged into your wall. Simply plug the USB output on your iSpyPen Pro into the power supply and follow the instructions above (starting at step 4) to begin recording.

### **Factory Settings Reset**

If there seems to be some sort of error while you are recording files on your iSpyPen Pro, a Factory Settings Reset will resolve 99% of these situations.

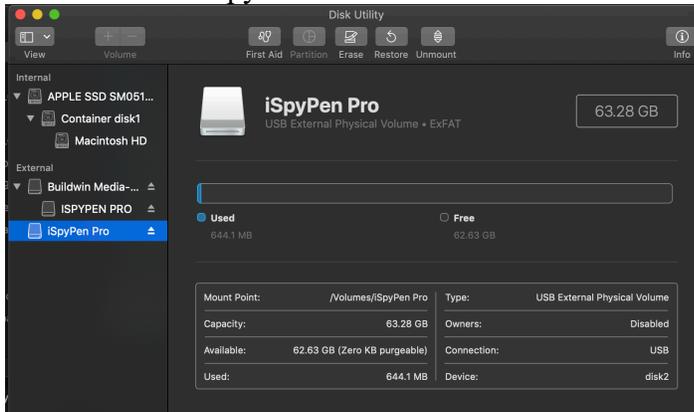
WINDOWS: This is how you reformat your iSpyPen Pro (if needed) on your Windows computer. This resets the pen to factory settings:

- Plug your iSpyPen Pro into the Window’s computer.
- Open Windows Explorer, click the "Computer" section in the sidebar, and find the drive “iSpyPen Pro”
- Right-click on the drive and choose "Format."
- Under "File System," choose the file system you want to use. See the above section for more details on which one to pick. We need to use MS-DOS or FAT.
- Give your drive a name under "Volume Label," and check the "Quick Format" box.
- Click "Start" to format the drive. You'll get a notification when it's done (it should only take a few seconds)

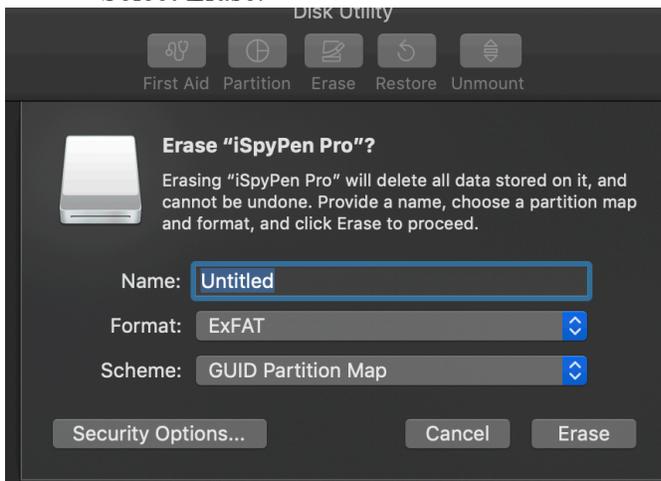
APPLE: This is how you reformat your iSpyPen Pro (if needed) on your Apple computer. This resets the pen to factory settings:

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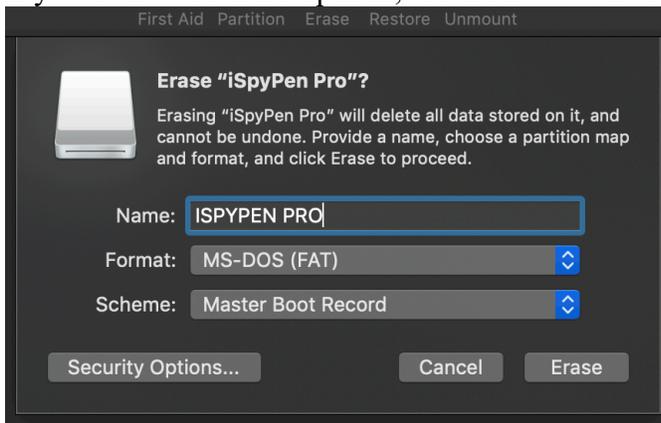
- Plug your iSpyPen Pro into the Apple computer.
- Open Finder, and find the drive “iSpyPen Pro”
- Open the app “Disk Utility” which is found on all Apple computers
- Select “iSpyPen Pro” under external on the left hand menu



- Select Erase.

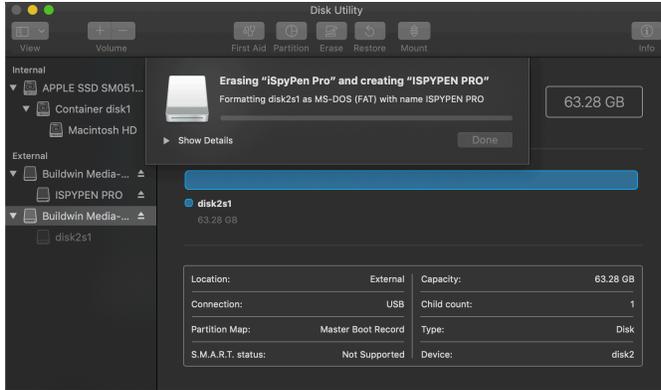


- Enter Name: “iSpyPen Pro”, Format: “MS-DOS (FAT)”, Scheme “Master Boot Record”.  
If you do not see these options, see the note at the end of this tutorial.

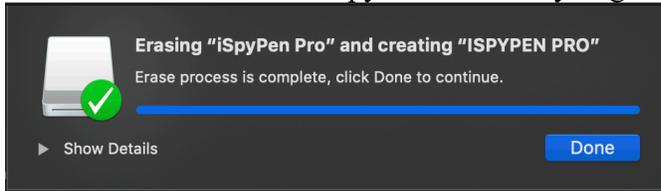


- Select “Erase”

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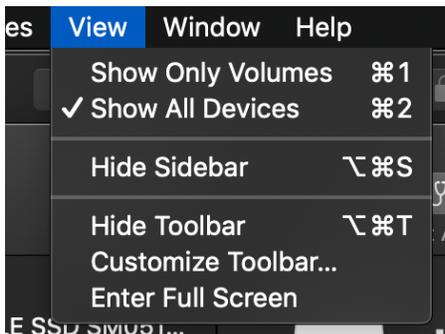


- Do not touch the iSpyPen Pro until you get the following Complete notification



- Click “Done” and your iSpyPen Pro has been reset to factory settings.

Note: If you do not see Name, Format, and Scheme options, select “View” on the top bar and “Show All Devices”.



### Legal

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