



Returns Form

How to return:

<p>Step 1: Check all of the following conditions listed below are met to be eligible to return your item.</p>	<p>Step 2: Complete the form below and return with your item. Email us at info@dressxox.com.au if you need to exchange sizes.</p>	<p>Step 3: Post parcel back to us or drop off* at: Dressxox Unit 5, 73 Willarong Road, Caringbah NSW 2229 *Drop off only available between 10am-3pm Mon-Fri*</p>
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Does your garment meet the following conditions?

- Item is in its original condition (unworn and unwashed) with all tags attached.
- Returned within 30 days of delivery.
- Has no pet hair, no fake tan, makeup or other stains.
- Does not smell of smoke, cosmetics, perfume, deodorant, washing powder or other products.

Order number: _____ or name on order: _____

Please fill in the following table, by ticking your desired return outcome (for exchanges- indicate the size you wish to exchange for).

Item Name	Refund	Store Credit	Size exchange	Comments

More Information:

1. You can either purchase our flat rate label online or organise your own postage.
2. Return shipping is at the customer's expense. For size exchanges, we will cover the postage cost to resend your new size.
3. Returns will be processed within 1-2 business days upon arrival to us.
4. Refunds will be processed through your original payment method and you will receive an email confirmation of your refund.

For further queries please email us at:

info@dressxox.com.au